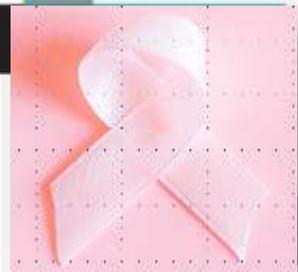
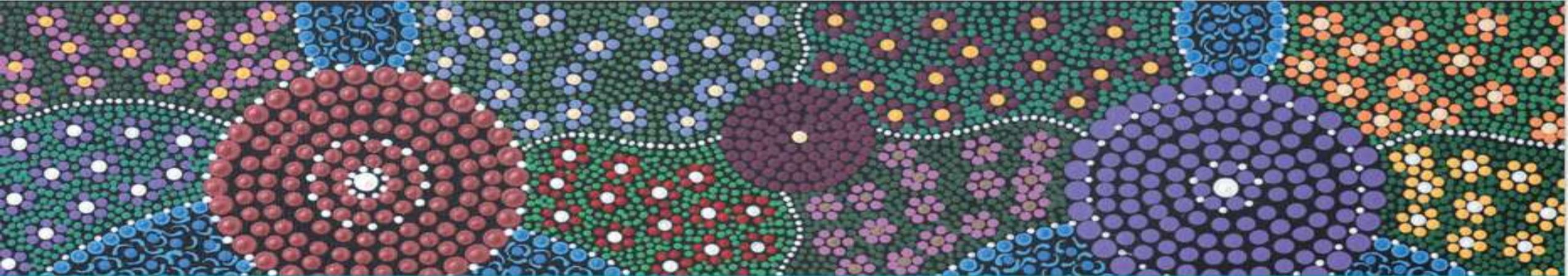


Cervical Screening Saves Lives!

A systematic approach to prevention
using Bp Premier

Presented by:
Katrina Otto
Train IT Medical Pty Ltd
katrina@trainitmedical.com.au
www.trainitmedical.com.au





Acknowledgement of Country

Train IT Medical acknowledge the traditional owners and custodians of land and waterways we meet on today.

We wish to pay our respects to Aboriginal and Torres Strait Islander elders past, present and future.



Keep up-to-date with the latest health information on COVID-19

Home ▶ Health Professionals ▶ Programs and Priorities ▶ Cancer Screening ▶ Cervical Cancer Screening

Cervical Cancer Screening

Cervical cancer is one of the most preventable cancers. Routine cervical screening is your best protection against cervical cancer. The Cervical Screening Test is expected to protect up to 30% more women.

Cervical Screening has Changed

In December 2017, a number of changes were introduced to the National Cervical Screening Program (NCSP). These included:

- ▶ Replacing the Pap test with the Cervical Screening Test, which detects infection with human papillomavirus (HPV)
- ▶ Women whose Cervical Screening Test shows that they do not have oncogenic HPV are classed as 'low risk' and are advised to screen every five years
- ▶ Women will be invited to start screening at 25 years of age and should have a final (exit) test when they are between 70 and 74 years of age
- ▶ Establishing the National Cancer Screening Register (NCSR)

Resources

We support GPs with a range of primary care quality improvement activities.

Access webinars and courses

<https://courses.trainitmedical.com.au/>

PHN Enrolment Code: p8GsSTHo



PHN Key Required

phn WESTERN SYDNEY
An Australian Government Initiative

WentWest
Progressing Health, Now

WENTWEST

[See more...](#)

Course Content

Expand All

Section Content		50% Complete 5/10 Steps
<input checked="" type="checkbox"/>	WEBINAR RECORDINGS 10 Lessons	Collapse
<input checked="" type="checkbox"/>	1 - Nurse Connect - Covid19 - 9 April 2020	
<input type="checkbox"/>	2 - Telehealth with HealthDirect Australia - 21 April 2020	
<input type="checkbox"/>	3 - Telehealth & MBS Item Numbers - 19 May 2020	
<input type="checkbox"/>	4 - Advanced Telehealth and Digital Health Improvements - 27 May 2020	
<input type="checkbox"/>	5 - Telehealth for Specialists & Specialist Practice Managers - 3 June 2020	
<input checked="" type="checkbox"/>	6 - ePrescribing, Results and My Health Record - 10 June 2020	
<input checked="" type="checkbox"/>	7 - Electronic transfer of prescriptions using MedicalDirector Clinical - 17 June 2020	
<input checked="" type="checkbox"/>	8 - Electronic transfer of prescriptions using Bp Premier - 8 July 2020	
<input checked="" type="checkbox"/>	9 - Maximise Benefits of Digital Health Changes - 16 July 2020	
<input type="checkbox"/>	10 - Leading Quality Improvements during Covid 19 - 23 July 2020	



Further learning:



Cancer Screening

	MedicalDirector	BP Premier
		
Enter cervical screening result	Summary Sheet	Summary Sheet
Enter bowel screening result	Summary Sheet	Summary Sheet
Enter breast screening result	Summary Sheet	Summary Sheet

BP Premier - Extracting Cancer Screening Metrics - [ask us for our specially written SQL queries to assess your patient's screening history.](#)



[CAT4 and Cancer Screening Webinars | Pen CS | Video](#)
[Cancer Screening Guides | Pen CS | pdf](#)
[How to use CAT Plus to better manage cancer | Pen CS | pdf](#)

[TRAIN IT MEDICAL | trainitmedical.com.au](http://trainitmedical.com.au)



NATIONAL
CERVICAL SCREENING
PROGRAM

A joint Australian, State and Territory Government Program



Quality Framework

[Download National Cervical Screening Program – Quality Framework](#)





Learning Objectives:

1. Develop a systematic approach to cervical screening using Bp Premier.
2. Build advanced understanding of features within Bp Premier & Pen CS relevant to cervical screening.
3. Differentiate between preventive health reminders and clinically significant recalls.
4. Use actions for proactive preventive health management.

All News Health

Australia May Become First Country to Eliminate Cervical Cancer – Rate Drops From 22% to 1%

[Learn more](#)





“Western Sydney has one of the lowest screening rates in Australia.

Unusually large number of advanced cancer diagnoses recorded over the past 12 months

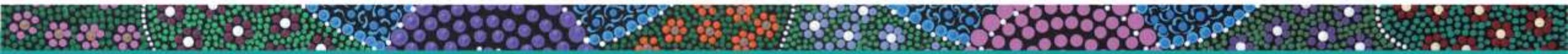
72% increase in stage III and stage IV diagnoses

More than 50% of these cases originated
from foreign-born parents or disadvantaged communities”

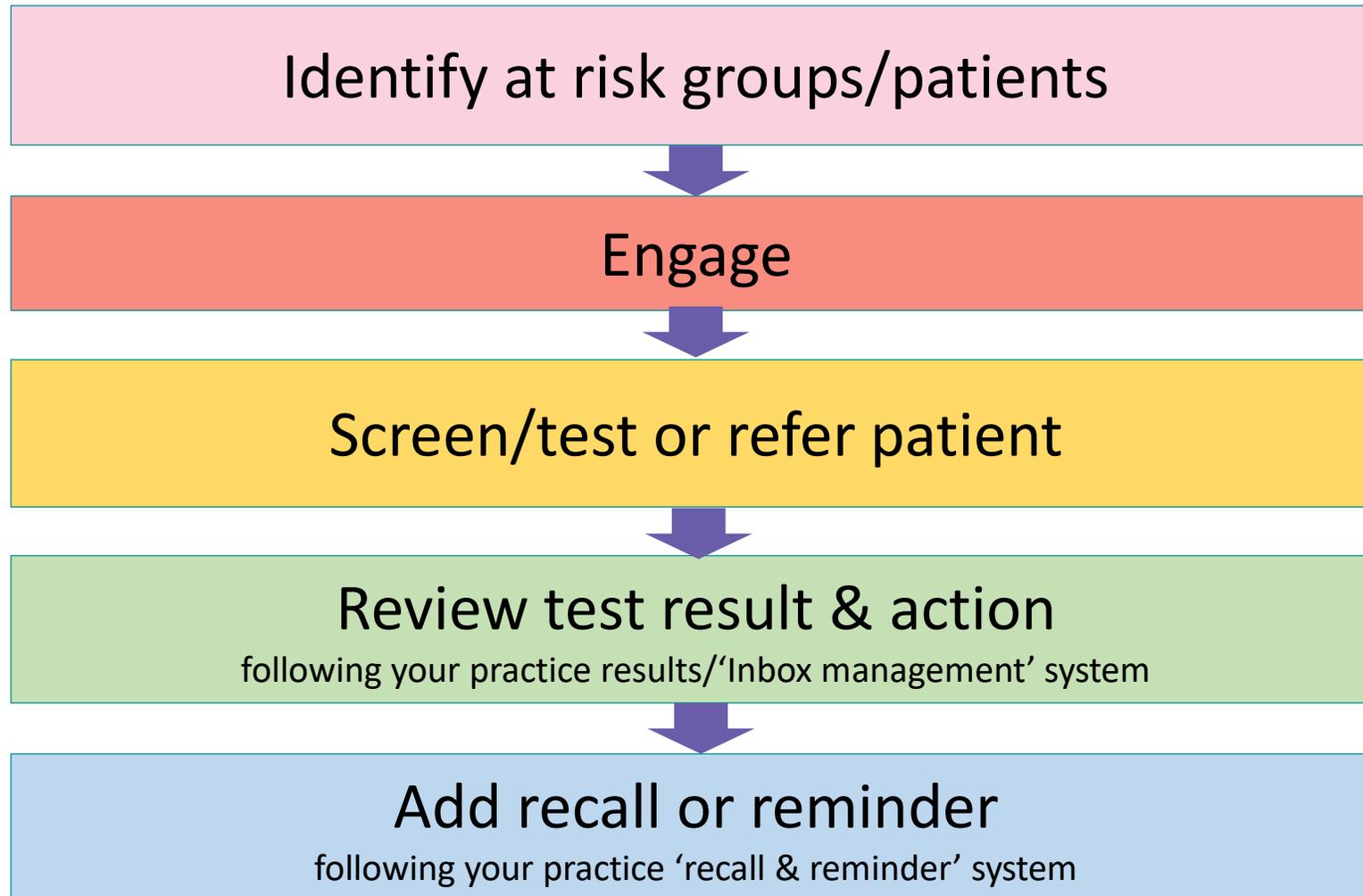
[Read more: Cervical screening rates in Western Sydney](#)

Learning Objective 1:

Develop a systematic approach to preventive health management and cancer screening.



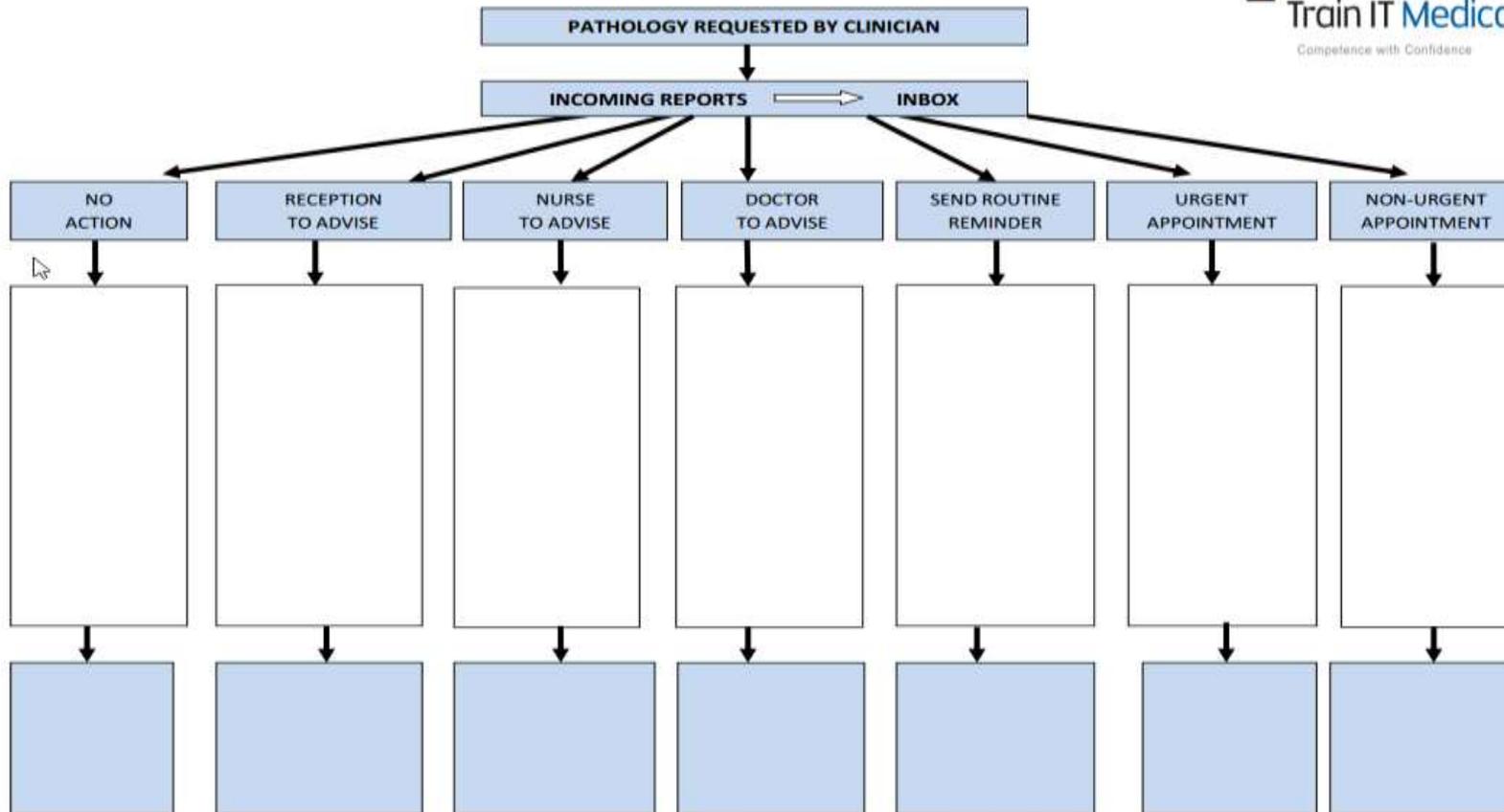
Searches, screening and systems



Review test result & action

following your practice results/Inbox Management' system

DESIGN YOUR PATHOLOGY PROTOCOL FOR BEST PRACTICE



CREATE YOUR OWN

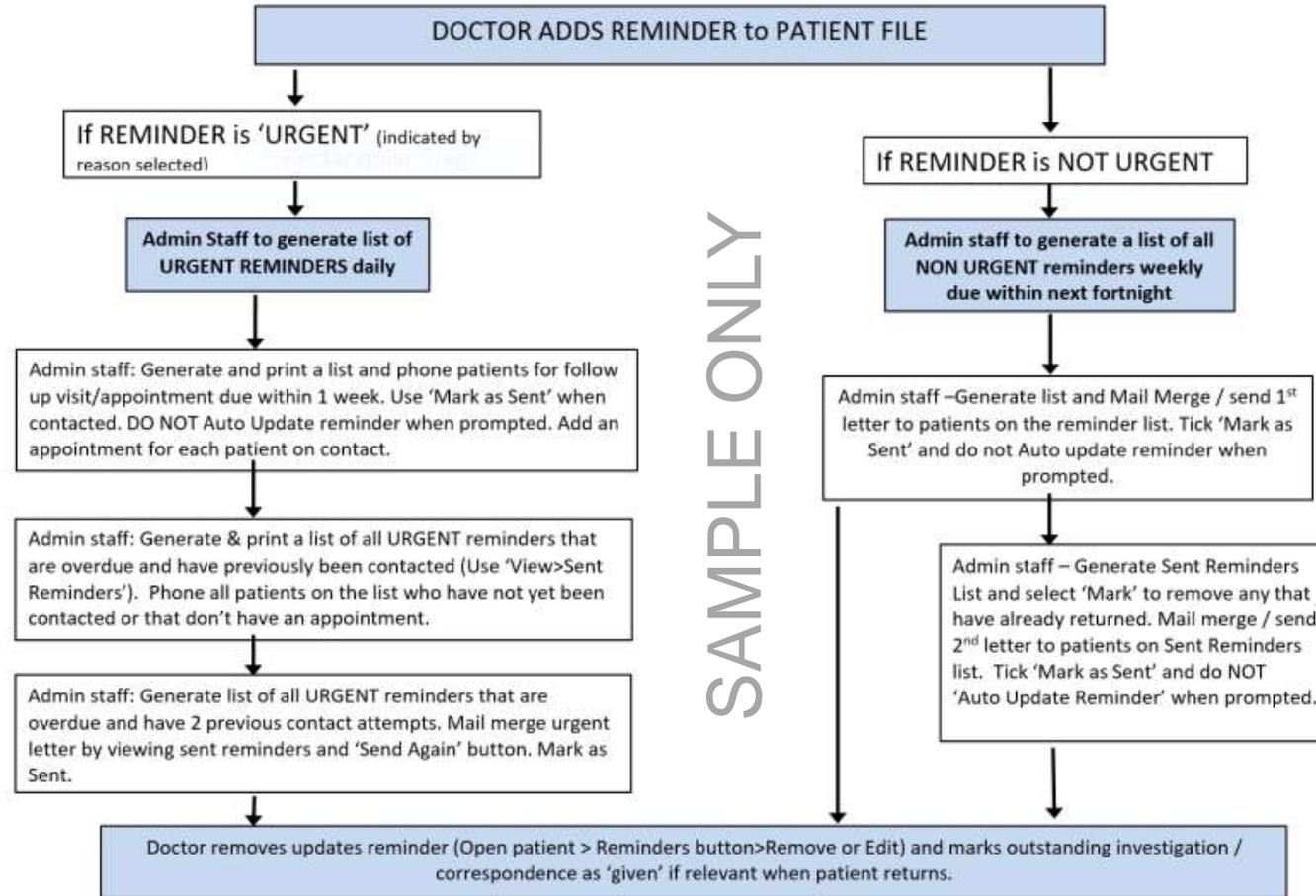
Download a blank flowchart here: <http://trainitmedical.com.au/manuals-free-downloads/bp-software-resources-free-templates>



Add recall or reminder

following your practice 'recall & reminder' system

BEST PRACTICE – REMINDER MANAGEMENT PROTOCOL – SAMPLE 1



Identify at risk groups/patients > Preventive Health Searches

Under screened? Never screened? Hard to reach groups?

Education & Engagement - what works?



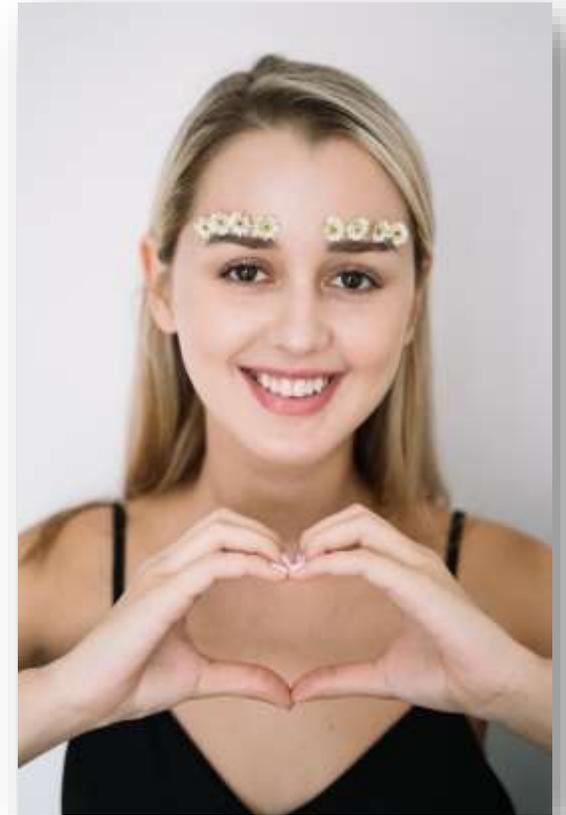
PIP QI – Eligible data set - Improvement measures

1. Proportion of patients with **smoking** status recorded
2. Proportion of patients with **alcohol** status recorded
3. Proportion of patients with **weight** classification.
- 4. Proportion of patients with up-to-date cervical screening.**
5. Proportion of patients with **diabetes with blood pressure recorded**
6. Proportion of patients with **diabetes with current HbA1c result**
7. Patients with **diabetes immunised against influenza**
8. Proportion of patients **COPD & immunised against influenza**
9. Proportion of patients **over 65 immunised against influenza**
10. Proportion of patients with **necessary risk factors to enable CVD assessment**

Criterion C4.1 – Health Promotion & Preventive Care

Adopting a **systematic** approach to health promotion and preventive care can include:

- reviewing and understanding the practice's patient population and their healthcare needs.
- establishing a reminder system
- maintaining a disease register
- conducting patient prevention surveys
- maintaining a directory of local services that offer programs to help patients modify their lifestyle.



[RACGP Standards](#)

Criterion C4.1 – Health Promotion & Preventive Care

- maintain a directory of local services

Community HealthPathways | Western Sydney

Welcome

Sign in to HealthPathways

Username:

Password [Forgot password?](#)

Show

Remember me

Sign In

Username: health
Password: w3stern

Western Sydney

Search HealthPathways

Home / Women's Health / Gynaecology / Cervical Screening

HealthPathways

Western Sydney

Surgical

Women's Health

Breastfeeding

Contraception and Sterilisation

Gynaecology

Amenorrhoea

Cervical Polyps

Cervical Shock

Cervical Screening

Endometrial Cells on Cervical Smears

HPV Vaccination

Dysmenorrhoea

Endometrial Cancer Low Risk Follow-up

Pipelle Biopsy Procedure

Female Genital Mutilation (FGM)

Abnormal Uterine Bleeding

Cervical Screening

See also:

- Endometrial Cells on Cervical Smears
- HPV Vaccination

COVID-19 note

During the COVID-19 outbreak, it is important to offer and encourage routine screening and follow-up where possible. If it is not possible to continue usual cervical screening, general practitioners should follow guidance from the National Cervical Screening Program about when it may be suitable to defer screening appointments.

New screeners who have recently turned age 25 years will continue to receive letters to start cervical screening. It may be suitable to delay screening by 3 to 6 months in this cohort as it is thought to be low-risk.

Higher-risk patients should continue to be reviewed without delay including:

- women who present with symptoms of cervical cancer,
- women who are overdue for screening or over age 30 years and never been screened,
- women who are on the Test of Cure pathway after treatment for HSIL (CIN 2/3), and
- women who are due for follow up after an intermediate result (12-month follow up of human papillomavirus (HPV) non-16/18 positive with negative or low-grade cytology). Although it is preferable for these women

RACGP 5th Standards Criterion

C4.1 - Health promotion and preventive care



“Some information may also be transferred to national / state-based registers (eg cervical screening etc)

Remind patients when they need to have another screening
(do not rely on patients receiving reminders from these registers).”

[Read RACGP 5th standards](#)

[National Cancer Screening Register](#)



Learning Objective 2:

Build advanced understanding of features within
Bp Premier & Pen CS relevant to cervical screening.

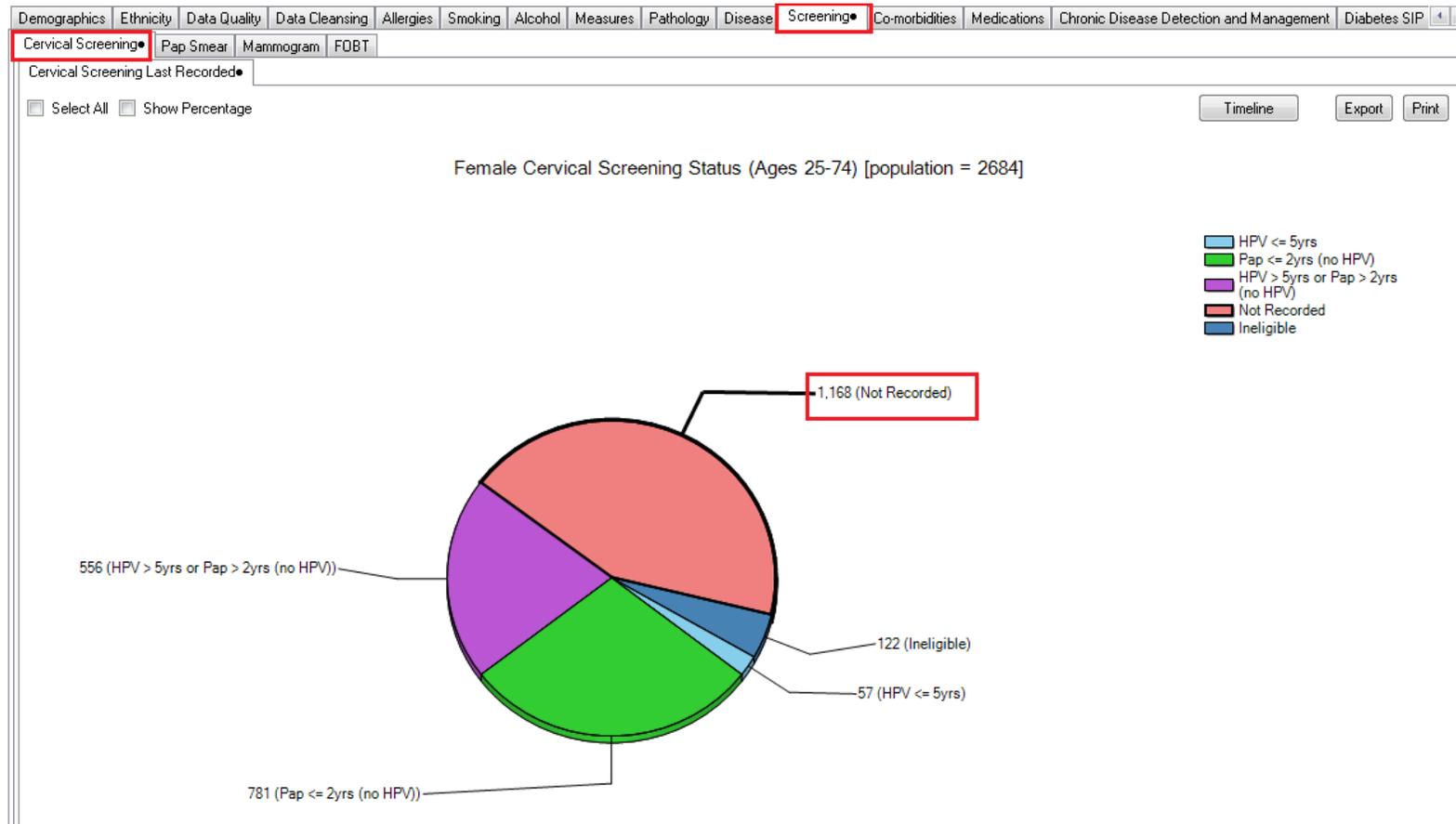


Pen Clinical Systems



Screening and Prevention

Easily identify all eligible patients who have NOT had a Cervical Screening Test (CST)



Topbar Apps

PIP QI 10 Measures



1. Patient with Type 1 or Type 2 Diabetes, and a HbA1c result recorded within the last 12 months

This patient does not meet the eligible criteria.

2. Smoking status recorded in the last 12 months (age 15+yo)

Never Smoked
(22 Aug 2020)

3. BMI recorded in the last 12 months (age 15+yo)

Missing
Previous: 20.9
(17 Aug 2012)

8. CVD Risk Factors recorded (45-74yo)

- Smoking Status: **Never Smoked** (22 Aug 2020)
- FBG Screening: **4.2mmol/l** (17 Aug 2012)
- Systolic Blood Pressure: **115/65mmHg** (17 Aug 2012)
- Cholesterol: **6.3mmol/l** (17 Aug 2012)
- HDL: **Missing**
- Age: **50**
- Gender: **Female**

4. Patient aged 65 and over, and Immunized for Influenza in the last 15 months

This patient does not meet the eligible criteria.

5. Patient with Diabetes, and Immunized for Influenza in the last 15 months

This patient does not meet the eligible criteria.

6. Patient with COPD, and Immunized for Influenza in the last 15 months (age 15+yo)

This patient does not meet the eligible criteria.

9. Female patient, with a Cervical Screening recorded in the last 5 years (age 25-74yo)

Missing

7. Alcohol consumption recorded (age 15+yo)

Moderate

10. Patient with Diabetes, and with Blood Pressure recorded in the last 6 months

This patient does not meet the eligible criteria.



Topbar Apps ×

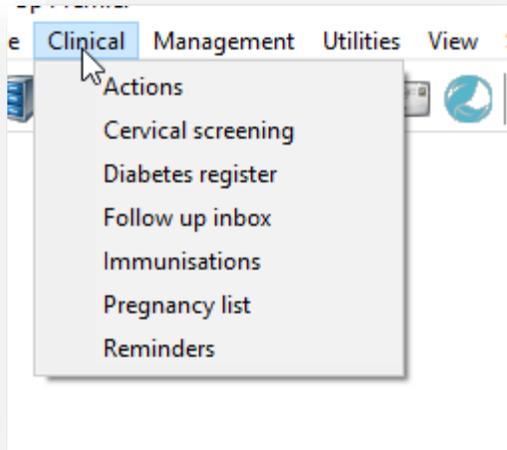
9. Female patient, with a Cervical Screening recorded in the last 5 years (age 25-74yo)



Missing



Cervical Screening searches



Cervical screening [Close]

Name: Ms Jennifer Andrews D.O.B.: 20/04/1970 Age: 50 yrs
Address: 2 Kennedy Road Bundaberg 4670 Phone: Mobile:

No longer requires pap smears Opt out of cervical screening Reason:

Pap Smears

Smear Date	Result	Endocervical cells	HPV	Performed by	Comment
20/01/1997	Negative	Yes	No	Not performed here	
27/08/2008	Negative	Yes	No	Not performed here	
27/08/2010	Negative	Yes	No	Not performed here	
22/08/2012	Negative	Yes	No	Not performed here	

< [Progress Bar] >

Cervical Screening Tests

Screen Date	HPV 16	HPV 18	HPV Other	LBC Result	Endocervical cells
-------------	--------	--------	-----------	------------	--------------------

< [Progress Bar] >

Patient Add Edit Delete Close

Cervical Screening searches

The screenshot shows a 'Database search' application window. The 'Cervical screening' tab is selected in the top navigation bar. A modal window titled 'Search for Cervical Screening results' is open, displaying the following configuration options:

- Last screening test over 2 years ago
- Last screening test over 4 years ago
- Other

Screening method: Pap smear only HPV Test only

HPV 16: AND HPV16 detected

HPV 18: AND HPV18 detected OR HPV18 detected

HPV not 16/18: AND other HPV detected OR other HPV detected

Cytology result: [Dropdown menu]

Endocervical cells: Yes No

Pap smear HPV: Yes No

Performed by: [Dropdown menu: All doctors]

Between: [Date picker: 2/09/2020] And: [Date picker: 2/09/2020]

Condition: Last recorded screening test before 02/09/2018

Buttons: OK, Cancel

Utilities
Search
Cervical Screening
Run Query
File
Add to Reminders /
Mail Merge etc

Run SQL queries to find patients whose previous test may not have been 'coded'

Cervical Cancer Screening

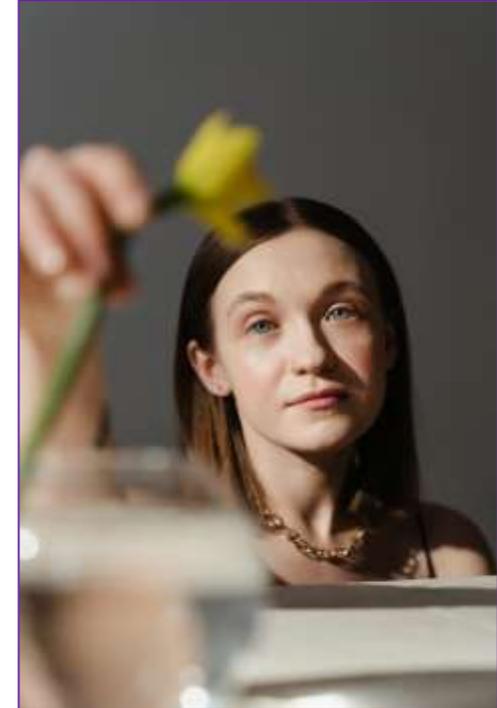
- ✓ Female Patients 18-69 years with Pap test recorded over 2 years ago.
- ✓ Female Patients 18-69 years with Pap test recorded within past 2 years.
- ✓ Female Patients 18-69 years with no Pap test recorded.

Breast Cancer Screening

- ✓ Female Patients 50-74 years with Mammogram recorded over 2 years ago.
- ✓ Female Patients 50-74 years with Mammogram recorded within past 2 years.
- ✓ Female Patients 50-74 years with no Mammogram recorded.

Bowel Cancer Screening

- ✓ Patients 50-74 years with FOBT recorded over 2 years ago.
- ✓ Patients 50-74 years with FOBT recorded within past 2 years.
- ✓ Patients 50-74 years with no FOBT recorded.



Email enquiries@trainitmedical.com.au to access these specially written SQL queries.
[Download the cheatsheet for entering breast, bowel and cervical screening results](#)

Coded data is important



Item	Reaction	Severity	Type	Due	Reason
Nil known			Preventive health	02/09/2020	A Cervical Screening Test is due!
			Preventive health	02/09/2020	Influenza vaccination should be considered!
			Preventive health	02/09/2020	Vaccination against pneumococcus should be considered!
			Preventive health	02/09/2020	A smoking history should be recorded!

There are unchecked reports for this patient!

Expand Collapse Add Edit Delete Print

No longer requires cervical screening Opt out of cervical screening Reason:

Pap Smears

Screen Date	Smear Result	Endocervical cells	HPV changes	Performed by	Comment
20/01/1997	Negative	Yes	No	Not performed here	
27/08/2008	Negative	Yes	No	Not performed here	
27/08/2010	Negative	Yes	No	Not performed here	
22/08/2012	Negative	Yes	No	Not performed here	

Cervical Screening Tests

Screen Date	HPV 16	HPV 18	HPV Other	LBC Result	Endocervical cells	Performed by	Comment
-------------	--------	--------	-----------	------------	--------------------	--------------	---------

Navigation menu for Mrs Jennifer Andrews:

- Today's notes
- Past visits
- Current Rx
- Past history
 - Active
 - 17/08/2012 Asthma
 - Inactive
- Immunisations
- Investigation reports
- Correspondence In
- Correspondence Out
- Past prescriptions
- Observations
- Family/Social history
- Clinical images
- Obstetric history
- Cervical screening
- Enhanced Primary Care



Ordering CST



Ordering a test automatically adds an 'Outstanding Request' to your list in the patient record.

You can also add an 'Action' if clinically

Notifications:

Type	Due	Reason
Action	02/09/2020	Follow up request: Cervical Screening Test
Outstanding requests	02/09/2020	There is 1 outstanding request for this patient!
Preventive health	02/09/2020	A smoking history should be recorded!

Remove 'outstanding requests' and 'actions' when results are received.

From the Main Screen at any time access lists:

View > Investigation Requests
Clinical > Outstanding Actions

Pathology request

Request date: 2/09/2020 Laboratory: [dropdown]

Search: [input] Search: [input]

Favourite tests

- Cervical Cytology
- E/LFTs
- ESR
- FBE
- HbA1C
- HDL Cholesterol
- Histology
- PSA
- TSH
- Urine M/C/S

Clinical details:

Fasting Non Fasting

LMP: 2/09/2020

Pregnant EDC: 2/09/2020

Billing:

Private Concession Direct Bill

Cervical screening:

Site:

Cervix Vaginal vault Vagina

Symptomatic:

Postmenopausal Bleeding Intermenstrual Bleeding Postcoital Bleeding

Past history:

Hysterectomy Adenocarcinoma in situ HSIL (Test of cure)

Other:

Post-Menopausal Post-Natal HRT OCP IUCD

Appearance:

Benign Suspicious

Erosion Ectropion

Flags:

Dyspareunia Previous result unsatisfactory Self collected Follow up of previous abnormal result

Other: [input]

Cervical Screening Test

Last Pap smear on 22/08/2012 - Result: Negative

Add an entry to the actions database

Due on: 2/09/2020

Print Cancel

Process when receiving results into the Inbox



Anderson, David
23/07/2004 HPV DNA
23/07/2004 HPV DNA

Hark, Fred
01/09/2006 IHR
01/09/2006 IHR
01/09/2006 FBE

Andrews, Heather
31/12/2018 NATIONAL CERVICAL SCRE

Andrews, Jennifer
31/12/2018 NATIONAL CERVICAL SCRE

Anderson, Penny
31/12/2018 NATIONAL CERVICAL SCRE

Outstanding requests - box if returned

Comment:

This result is:
 Normal
 Abnormal
 Stable
 Acceptable
 Unacceptable
 Being treated
 Under special care

Action to be taken:
 No action
 Reception to advise
 Name to advise
 Doctor to advise
 Send routine reminder
 Nonurgent appointment
 Urgent appointment

Store result in:
 Investigations
 Correspondence in
 Clinical Images

Store for location: Main surgery

Include header

TEST-RES, CLAUDE
1805 DANBENONG RD, CLAYTON, VIC 3160
Birthdate: 16/09/1979 Sex: F Medicare Number:
Your Reference: 05471 Lab Reference: IS-263225T-SGL-0
Laboratory: AUSTRALIAN CLINICAL LABS
Addressee: TESTING TEST SYSTEMS DEPARTMENT Referred by: TESTING DEPARTMENT

Name of Test: NATIONAL CERVICAL SCREEN
Requested: 30/12/2018 Collected: 31/12/2018 Reported: 26/02/2019

CLINICAL NOTES:
NATIONAL CERVICAL SCREENING

Risk : Low risk
Collection By : Practitioner
Specimen Site : Cervical
Sample Type : FocuserCyt Solution
Reason for Test : Other Co-test as per guidelines
Test Method : Abbott Real Time HR HPV
HPV 16 : Not Detected
HPV 18 : Not Detected
Other HPV : Not Detected
Specimen Type : Liquid based specimen

RESULT : NEGATIVE FOR INTRAEPITHELIAL LESION OR MALIGNANCY

IRC Reading : Manually Read
Reason for Test : Other Co-test as per guidelines

Microscopy : No abnormal squamous epithelial cells seen.
Endocervical component present.

RECOMMENDATION : Rescreen in 5 years

Slide No: 2018-81201

SVI-S IRC-S HPV-R HLB-R

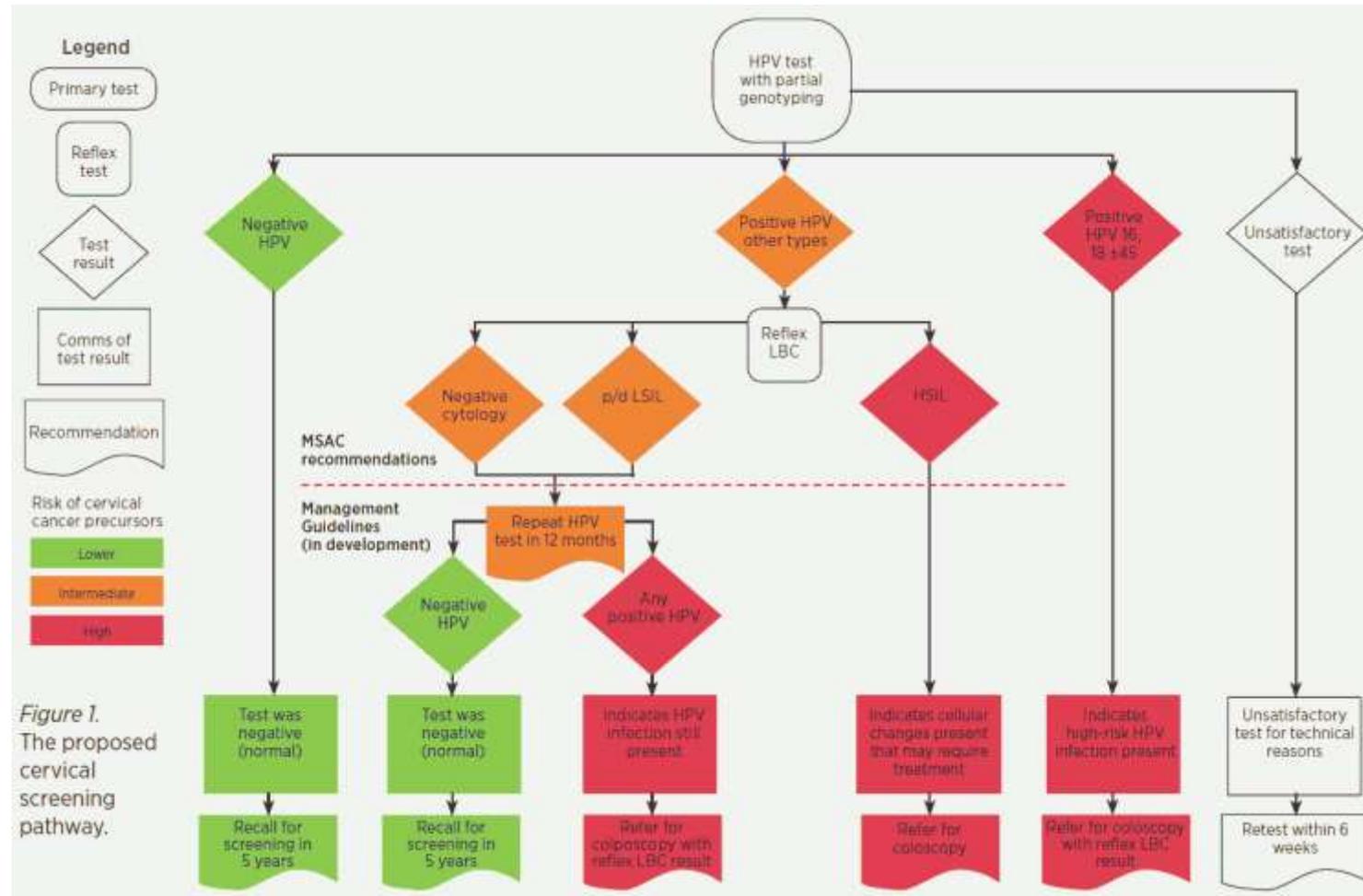
All tests on this request have now been completed

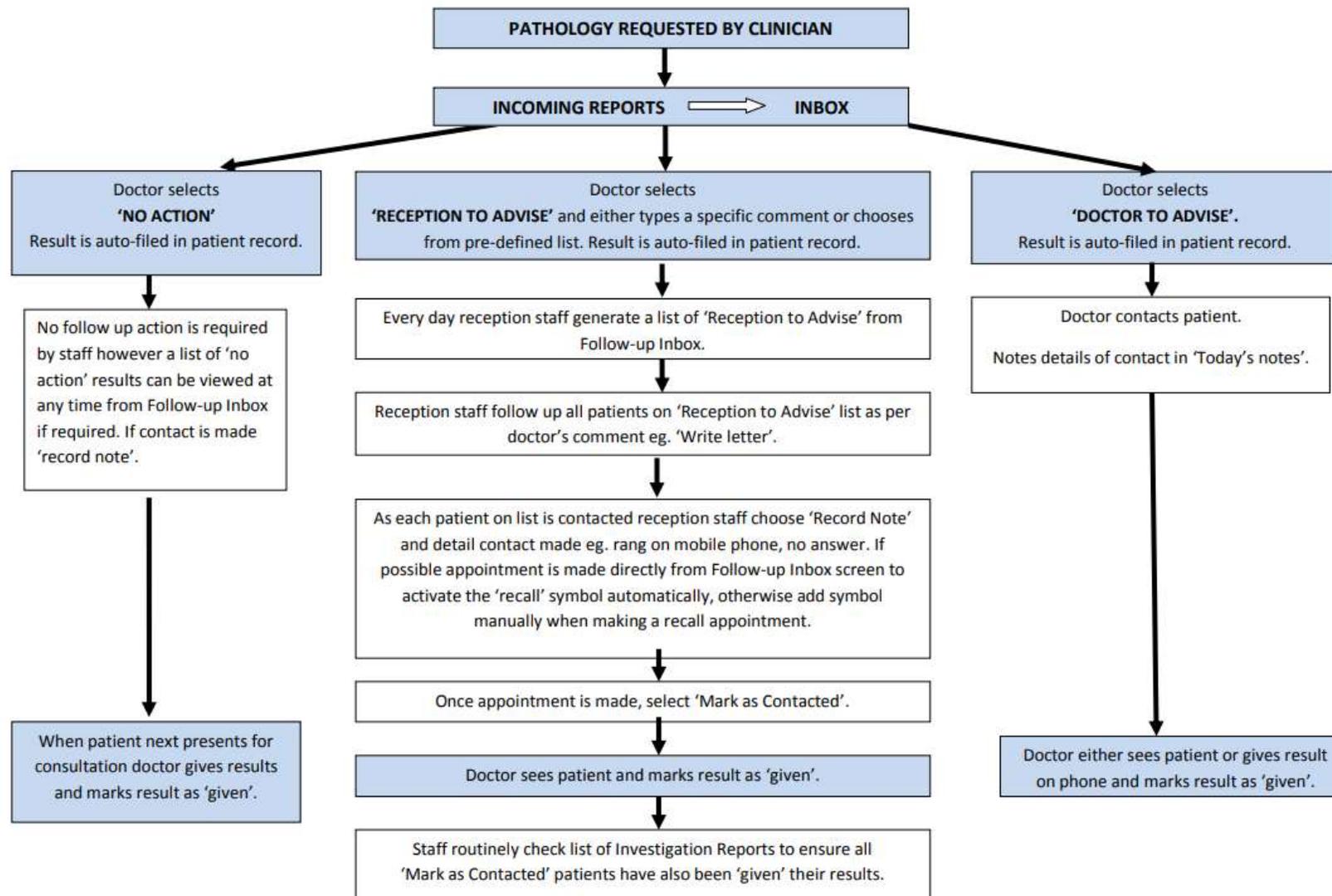
Step 1:
Add CST result.

Step 2:
Action result - following your practice protocol.



Screening Pathway





[Sample only - download blank flowchart to document your system with your practice team](#)

Add CST result from the Inbox

Add CST result

The screenshot shows a software interface with a patient list on the left and a detailed test result for 'Anderson, David' in the center. The test result includes patient information, test details, and clinical notes. At the bottom of the result panel, there are several buttons: 'Add Reminder', 'Add Full History', 'Add IIR', 'Graph', 'Add Notes', and 'Add CST result'. A purple arrow points to the 'Add CST result' button.

The dialog box is titled 'Cervical screening result'. It contains the following fields and options:

- Date performed:** 26/02/2019 (with a calendar icon and a 'Lookup Ix' button)
- Performed by:** Dr F. Findacure (with a dropdown arrow and an 'Include inactive providers' checkbox)
- Test Type:** Cervical Screening Test, Pap smear
- Unsatisfactory specimen:**
- HPV PCR:**
 - HPV 16: Detected, Not detected
 - HPV 18: Detected, Not detected
 - HPV not 16/18: Detected, Not detected
- LBC Result:** Negative (with a dropdown arrow)
- Endocervical cells present:**
- Other information:** (with a text area and scroll arrows)

Buttons at the bottom: 'Add reminder', 'Save', 'Cancel'.



Coding cervical screening results from the patient record

Item Reaction Severity Type Due Reason

Preventive health			02/09/2020	A Cervical Screening Test is due!
Preventive health			02/09/2020	Influenza vaccination should be considered!
Preventive health			02/09/2020	Vaccination against pneumococcus should be considered!
Preventive health			02/09/2020	A smoking history should be recorded!

There are unchecked reports for this patient!

Expand Collapse Add Edit Delete Print

No longer requires cervical screening Opt out of cervical screening

Pap Smears

Screen Date	Smear Result	Endocervical cells
20/01/1997	Negative	Yes
27/08/2008	Negative	Yes
27/08/2010	Negative	Yes
22/08/2012	Negative	Yes

Cervical Screening Tests

Screen Date	HPV 16	HPV 18	HPV Other	LBC Result	Endocervical cells	Performed by
-------------	--------	--------	-----------	------------	--------------------	--------------

Cervical screening result

Date performed: 2/09/2020 Lookup

Performed by: Include inactive providers

Cervical Screening Test Pap smear

Unsatisfactory specimen

HPV PCR: HPV 16 Detected Not detected
HPV 18 Detected Not detected
HPV not 16/18 Detected Not detected

LBC Result:

Endocervical cells present

Other information:

Add reminder Save Cancel



Tip: If a women no longer needs screening tick the relevant boxes so she no longer appears in searches

[Download the cheatsheet for entering breast, bowel and cervical screening results](#)

Add reminders from patient record or Inbox

Reminder ×

To see:

At location:

Reminder Type:

Reminder reason:

Reason	Default interval
Asthma review	1 year
BP Check	1 year
Breast check	1 year
Care plan	1 year
Cervical screening	5 years
Cervical Screening Test (Cli...	1 year
Cholesterol check	1 year
Colonoscopy	1 year
Diabetes review	1 year
DVA review	1 year
Faecal Occult Blood	1 year

Other reason:

Automatically update this reminder when sent to patient

Update interval: Days Weeks Months Years

Reminder date:

September 2025

Mon	Tue	Wed	Thu	Fri	Sat	Sun
25	26	27	28	29	30	31
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5

Today: 2/09/2020

Reminder comments:

These comments will NOT be communicated to the patient

CONTROL YOUR LIST!

PA
PAP
PAP - 1 YEAR
PAP - 2 YEAR
PAP - ABNORMAL
PAP - CYTOLOGY
PAP - RECALL
PAP - REMINDER
PAP & BREAST CHECK
PAP SMEAR
PAP SMEAR TEST
PAP TEST
PAP TEST FOLLOW UP WITH DR JACKSON
PAP TEST REMINDER
PAPP

Learning Objective 4:

Differentiate between preventive health reminders and clinically significant recalls.

3 Top Tips for Recall & Reminder Success

PA
PAP
PAP - 1 YEAR
PAP - 2 YEAR
PAP - ABNORMAL
PAP - CYTOLOGY
PAP - RECALL
PAP - REMINDER
PAP & BREAST CHECK
PAP SMEAR
PAP SMEAR TEST
PAP TEST
PAP TEST FOLLOW UP WITH DR JACKSON
PAP TEST REMINDER
PAPP

1. Define your system
2. Control your list
(Configuration > Reminders)
3. Differentiate between
'Clinically Significant Recalls'
and preventive health
'Reminders'

Dear Karen,

This letter is a reminder that according to your medical record, you are due to see the GP in relation to: Die

If you have followed this up with another GP at another medical centre, please let us know so we can update your medical records.

Please contact us with any queries.

Regards,

Label 'Clinically Significant Recalls'

Add/Edit/Delete to create your Reminder list

Reminder reason	Type
Care plan	Normal
Cervical screening	Normal
Cervical Screening Test (Clinically Significant)	Normal
Cholesterol check	Normal
Colonoscopy	Normal
Diabetes review	Normal
DVA review	Normal
Faecal Occult Blood	Normal

Buttons: Add, Edit, Delete, Clean up

Fields to be printed on Reminder list:

Name	Size (mm)
Name	50
Reason	40
Date Due	20
Doctor	45
Phone	25

Buttons: Add, Edit, Delete

Reminder type: Normal, Source: Supplied

Buttons: Add, Edit, Delete

Allow free text reminders
 Allow free text comments

Send as: Mail merge

Check 'Mark as sent' box as default

Default reminder list interval: 1 week

Display Actions/Reminders less than 6 months old

Buttons: Save, Cancel



Tips:

1. Once you have your 'Recall & Reminder System' in place, untick 'Allow Free text reminders'
2. Allow free text comments to minimise need for duplicate reasons on the list. Patients will not see free text comments.
3. Ensure you have a symbol in your appointment book to clear identify patients who have been recalled.

Clean up reminders

The screenshot shows a software configuration window titled "Clean up reminders" with a sidebar on the left containing icons for General, Results imp, Database, Lists, Reminders, Care plans, Email, and Bp Comms. The main area is divided into two panes: "Reminders" and "Reasons".

Reminder reason	Type
12mth Immunisation	Normal
2mth Immunisation	Normal
4-5y Immunisation	Normal
4mth Immunisation	Normal
6mth Immunisation	Normal

The "Reminders" pane contains a list with "Blood Pressure Check" and "Blood pressure review". The "Reasons" pane contains a list including "12mth Immunisation", "2mth Immunisation", "4-5y Immunisation", "4mth Immunisation", "6mth Immunisation", "ADF Post Discharge GP Health Assessment", "Asthma review", "BP Check" (highlighted in blue), "Breast check", "Care plan", "Cervical screening", "Cervical Screening Test (Clinically Signific...", and "Cholesterol check".

At the bottom of the window, there is a "Change" button with a purple arrow pointing to it, a "Close" button, and a text field "Display Actions/Reminders less than 6 months old". At the very bottom are "Save" and "Cancel" buttons.

Generate Recall and Reminder Lists



Clinically significant tickbox



Select patients for reminders

Select reasons: Clinically significant only

Filter by type: All

Reason

- 6mth Immunisation
- Care plan
- Diabetes review
- Fluvax
- Fluvax Immunisation
- Health assessment
- Hepatitis B Immunisation
- Immunisation
- Influenza Vaccination
- Pap Smear
- Pneumovax
- Prostate check

Select all Deselect all

Select users:

User

- Dr F. Findacure

Select all Deselect all

Location

- Main surgery

Select all Deselect all

Due between: 26/06/2019 and: 3/07/2019

Include overdue reminders.
 Include inactive patients

OK Cancel

Select parameters



Follow up Recalls and Reminders



Follow up reminders

File Help View

Filter by action: Unactioned only Show all patients Include inactive patients Show Clinically significant only

By provider: All By location: All Reason: All

Sent on or after: 26/06/2018 Sent on or before: 26/06/2019

Actions for highlighted reminder: Contact notes Book appointment Performed No longer required

Name	Reason	Doctor	Location	Sent	Sent as	Contact...	Actioned	Action ...	Actioned by	Status
Abbott, Alan	Health assessment	Dr F. Findacure	Main surgery	21/03/2019	Letter	1	//			Sent
Anderson, Penny	Blood Test (Clinically Significant)	Dr F. Findacure	Main surgery	21/03/2019	Letter	1	//			Sent
Anderson, Penny	Breast check	Dr F. Findacure	Main surgery	21/03/2019	SMS	1	//			Delivered
Anderson, Penny	Cervical Screening Test	Dr F. Findacure	Main surgery	21/03/2019	Letter	1	//			Sent
Andrews, Heather	Cervical Screening Test	Dr F. Findacure	Main surgery	21/03/2019	Letter	1	//			Sent
Andrews, Sasha	Asthma review	Dr F. Findacure	Main surgery	28/05/2019	Letter	1	//			Sent

Use **'Send listed reminders again'** button to generate additional letters

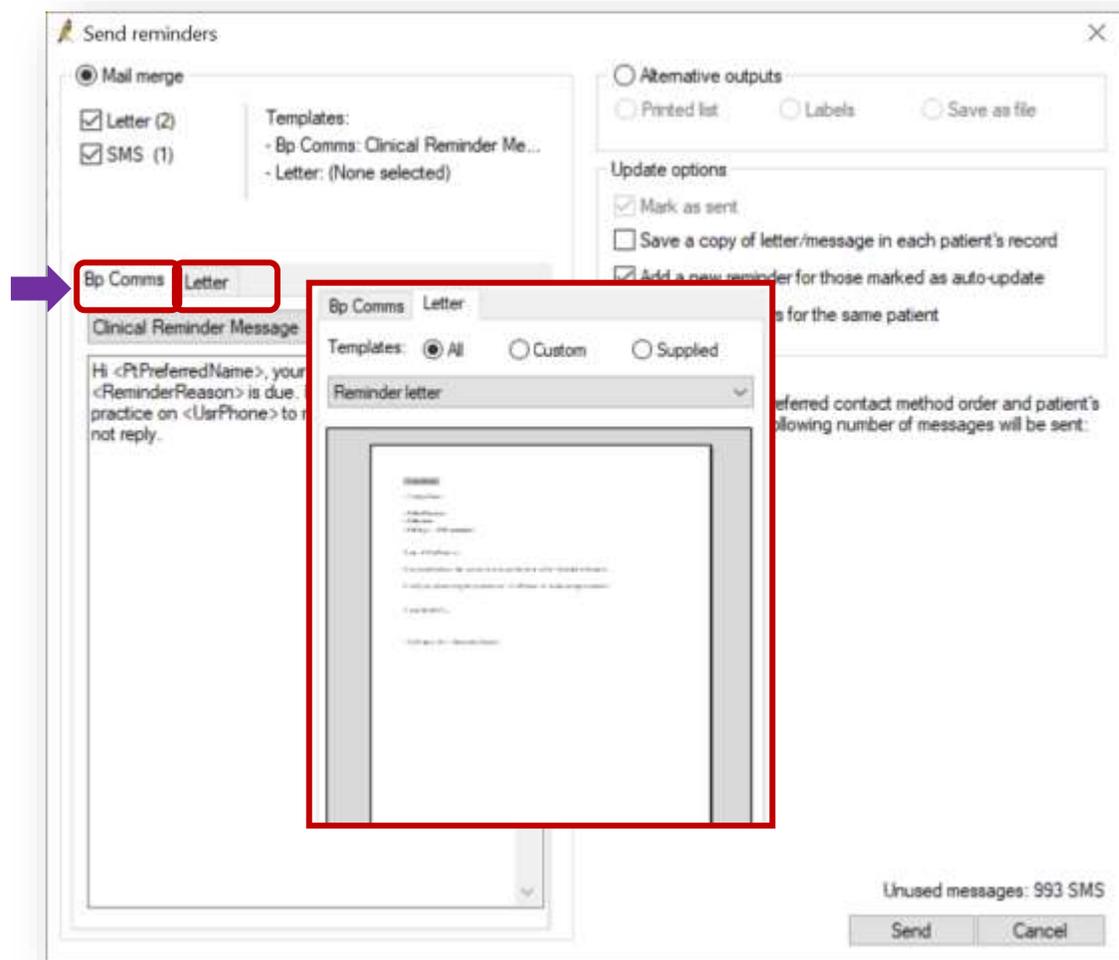
Use **'Performed'** to flag the reminder as performed.

Use **'No longer required'** to remove the reminder from the list

Sending options

Send reminders

1. Bp Comms (SMS, Best Health App)
2. Letter



Contact notes

Contact notes - Mrs Penny Anderson

Reason: All Method: All Message status: All Refresh message statuses

Between: 26/05/2019 and 26/06/2019 Location: All Show only contact notes with replies

Date	Reason	Method	Recorded by	Comments	Note no	Replies	Message status	Location
26/06/2019	Reminder	SMS	Dr Frederick Findacure		1	0	Sent/Pending Delivery	Main surgery
26/06/2019	Reminder	SMS	Dr Frederick Findacure		1	0	Sent/Pending Delivery	Main surgery
26/06/2019	Reminder	SMS	Dr Frederick Findacure		1	0	Delivered	Main surgery
28/05/2019	Correspondence In SMS		Dr Frederick Findacure		2	0	Sent/Pending Delivery	Main surgery
28/05/2019	Correspondence In SMS		Dr Frederick Findacure		1	0	Sending Failed	Main surgery
28/05/2019	Correspondence In SMS		Dr Frederick Findacure		1	0	Sending Failed	Main surgery

Show deleted

Add View Delete Print Resend message

Close

Consent is important

Bp Comms Consent - John Andrews

Consent Options
This patient consents to receive the following electronic reminders/messages (consent settings selected on the Bp Comms configuration screen are enabled)

Appointments Clinical Communication (Results & Clinical messages)
 Clinical Reminders Health Awareness (Leaflets & Database search)

Select All Deselect All

Signed consent status: Not Linked
Import and link the signed patient consent form using the buttons below

Open Bulk Document Import Link to signed consent

Consent Status
Mobile Phone: 0410600697
SMS: Not Enabled
This patient cannot receive reminders/messages via SMS.

Verify Disable

OK

Bp Comms Consent



When patient returns: delete recall

The screenshot shows a medical software interface with a 'Reminders' dialog box open. The background shows a 'Notifications' table with the following data:

Type	Due	Reason
Action	06/12/2017	Follow-up referral
Action	20/10/2017	Check BSL
Reminder due	27/10/2017	Skin check
Outstanding requests	20/10/2017	
Preventive health	20/11/2017	

The 'Reminders' dialog box contains the following text and table:

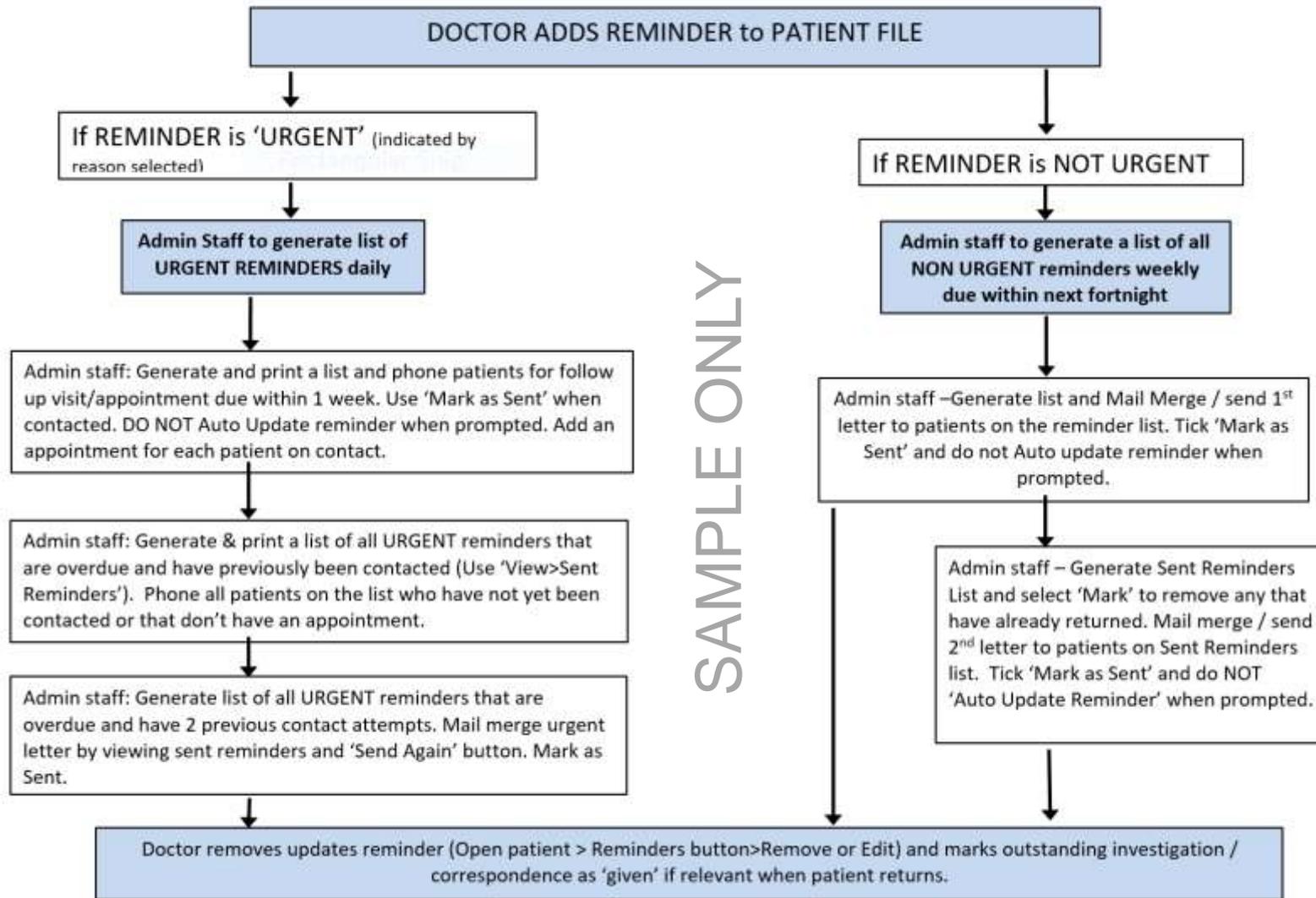
The following reminders are in the database for this patient: Show sent reminders

Due	Reason	Doctor	Location
27/10/2017	Skin check	Dr F. Findacure	Main surgery
25/05/2019	Pap Test - Reminder	Dr F. Findacure	Main surgery

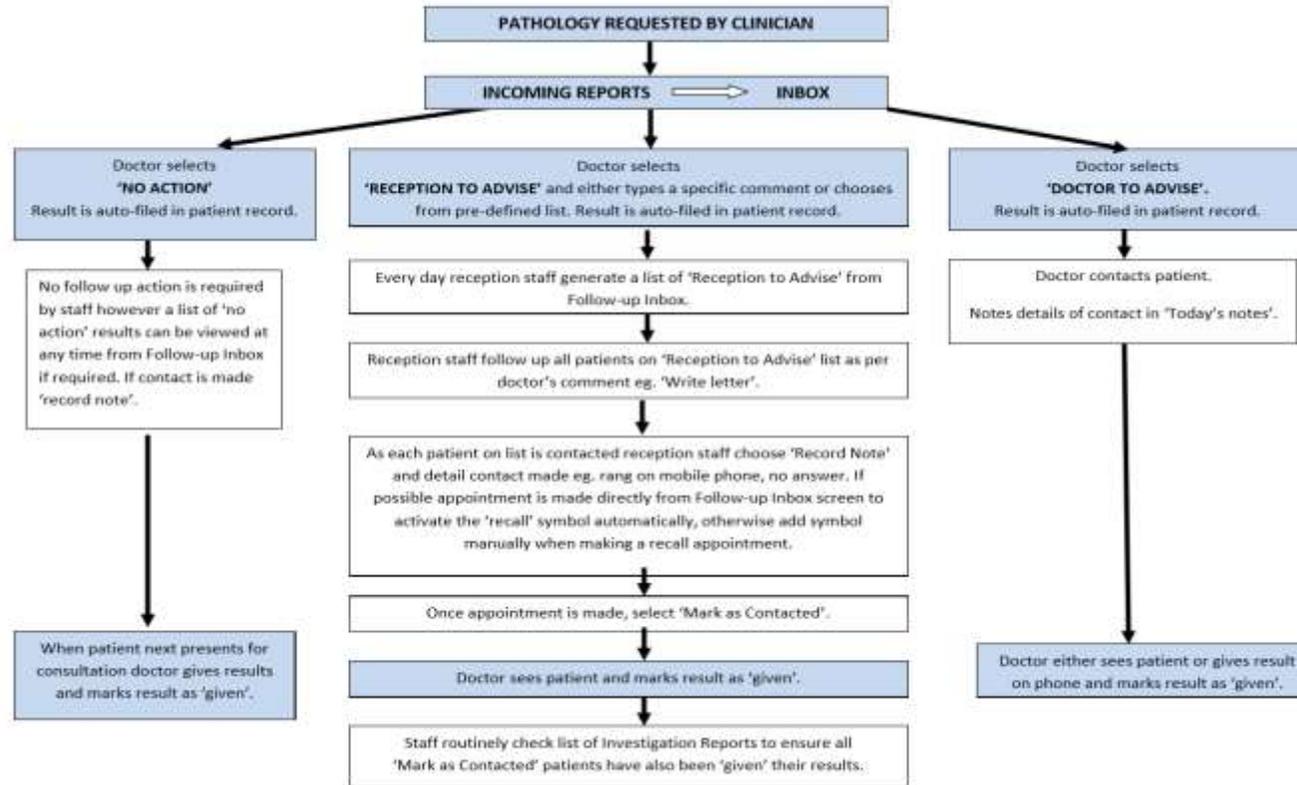
At the bottom of the dialog box are buttons for 'New', 'Edit', 'Remove', and 'Close'.

Audit trail of contact

BEST PRACTICE – REMINDER MANAGEMENT PROTOCOL – SAMPLE 1



An effective practice system is vital



SAMPLE ONLY

Download a blank flowchart here: <http://trainitmedical.com.au/manuals-free-downloads/bp-software-resources-free-template>

RECALLS

I will remember to remove the recall. I will remember to remove the recall.

I will remember to remove the recall. I will remember to remove the recall.

I will remember to remove the recall. I will remember to remove the recall.

I will remember to remove the recall. I will remember to remove the recall.

I will remember to remove the recall. I will remember to remove the recall.

I will remember to remove the recall. I will remember to remove the recall.

I will remember to remove the recall. I will remember to remove the recall.

I will remember to remove the recall. I will remember to remove the recall.



Learning Objective 4:

Use actions for proactive preventive health management.



Use Actions as a reminder for you

Actions ✕

The following actions have been entered for this patient: Include performed actions

Date due	Action	Entered by	Priority	Entry date
01/09/2017	Follow-up referral	Dr F. Findacure		25/05/2017
19/07/2017	Discuss smoking cessation	Dr F. Findacure	Medium	19/07/2017

Comment:



Plan | Do | Study | Act

DO

With assistance from practice staff, implement the recall/reminder (or other) strategy designed in Cycle 2 to encourage identified patients to make an appointment to discuss or participate in cervical screening.

Record any practice strategies and recall/reminder actions each GP took with their identified twenty patients in the tables below.

Tick any practice strategies that were applied		
Waiting room patient education resources	Opportunistic conversation with other eligible patients	Other (please specify)
<input type="checkbox"/>	<input type="checkbox"/>	

Identified patients were reminded via (tick all that apply)				
Letter from practice	Phone call from GP/ practice nurse	SMS from practice	Face-to-face conversation with GP/ practice nurse	Other (please specify)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

[Plan Do Study Act Cycle Activity for Cervical Screening](#) | Cancer Council WA



Ideas for engagement

- Display materials in waiting room.
- Opportunistic education including data on effectiveness.
- Culturally and linguistically appropriate information

Consumer resources are available and have been translated into 24 languages including Mandarin, Vietnamese, Cantonese, Arabic, Korean, Greek, Thai, Khmer, Italian, Spanish, Turkish, Persian, Macedonian, Dari, Japanese, Serbian, Assyrian, Nepali, Croatian, Samoan, Gujarati, Sinhalese, Urdu and Bengali.

Resources have also been developed specifically for Aboriginal and Torres Strait Islander people in English and translated into six indigenous languages: Alyawarra, Arrernte, Luritja, Pitjantjatjara, Torres Strait Creole and Warlpiri.

- Work with small group of patients to co-design.
- GP recommendation
- Practice Nurses / Special clinics
- Follow up any literature with phone call.
- Allow time to discuss and address concerns.
- Add promotion to website/facebook etc



A field of vibrant yellow daffodils is the background of the image. A dark blue rectangular box is centered over the flowers, containing white text. The text is arranged in four lines, with the first line being the largest and the last line being the smallest. The overall composition is bright and optimistic.

**Australia
is on track to
eliminate cervical
cancer by 2035**

Access webinars and courses

<https://courses.trainitmedical.com.au/>

PHN Enrolment Code: p8GsSTHo



PHN Key Required

phn WESTERN SYDNEY
An Australian Government Initiative

WentWest
Progressing Health, Now

WENTWEST

[See more...](#)

Course Content

Expand All

✓ WEBINAR RECORDINGS
10 Lessons

Collapse

Section Content

50% Complete | 5/10 Steps

- ✓ 1 - Nurse Connect - Covid19 - 9 April 2020
- 2 - Telehealth with HealthDirect Australia - 21 April 2020
- 3 - Telehealth & MBS Item Numbers - 19 May 2020
- 4 - Advanced Telehealth and Digital Health Improvements - 27 May 2020
- 5 - Telehealth for Specialists & Specialist Practice Managers - 3 June 2020
- ✓ 6 - ePrescribing, Results and My Health Record - 10 June 2020
- ✓ 7 - Electronic transfer of prescriptions using MedicalDirector Clinical - 17 June 2020
- ✓ 8 - Electronic transfer of prescriptions using Bp Premier - 8 July 2020
- ✓ 9 - Maximise Benefits of Digital Health Changes - 16 July 2020
- 10 - Leading Quality Improvements during Covid 19 - 23 July 2020





Get Started



Set up



Clinical



Patient Comms



Management



Tools & Utilities

Clinical / Clinical tools / Using the NCSR Hub

Using the NCSR Hub

The National Cancer **Screening** Register (NCSR) enables a single electronic record for each person in Australia participating in National **Cervical Screening** Program (NCSPP) and the National Bowel Cancer **Screening** Program (NBCSP).

You can interact directly with the NCSR from Bp Premier using the NCSR Hub.

This article explains how to access and use the NCSR Hub via the patient record.

The NCSR Hub allows you to:

- view a patient's test results and **screening** histories
- view a patient's **screening** status and alerts
- submit information and forms to the Register
- view and update a patient's details
- manage a patient's **screening** participation
- cease a patient's correspondence for the **cervical screening** program
- nominate other people to assist your patient (such as a personal representative or another Healthcare Provider).

Further Information



[National Cancer Screening Register \(NCSR\) & Cervical Screening Program](#)

[Cervical Cancer Screening](#) | WentWest

[Cheatsheets for entering cervical screening results in Bp Premier](#) | Train IT Medical
[Cancer Screening & Prevention – Free Resources](#) | Train IT Medical

[Cervical Screening](#) | Pen CS

[Guidelines for Preventive Activities – Cervical Screening – The Red Book](#) | RACGP

[Cancer Institute NSW 'Information for Health Professionals'](#)

[Untold Stories – Culturally diverse women share their stories of cervical cancer screening](#) | Youtube | Family Planning NSW

Arabic, Assyrian, Dari, French, Hindi, Karen, Khmer, Mandarin, Nepalese & Vietnamese.

We're here to help you!

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