

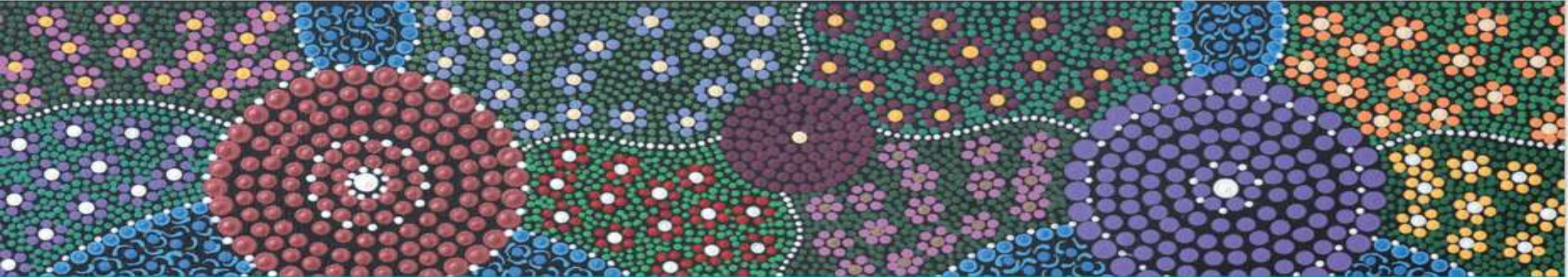
# Telehealth for Specialists & Specialist Practice Managers

## - WentWest -

Presented by:  
Katrina Otto  
Train IT Medical Pty Ltd  
[www.trainitmedical.com.au](http://www.trainitmedical.com.au)  
[enquiries@trainitmedical.com.au](mailto:enquiries@trainitmedical.com.au)







# ***Acknowledgement of Country***


Train IT Medical acknowledge the traditional owners and custodians of land and waterways we meet on today.

We wish to pay our respects to Aboriginal and Torres Strait Islander elders past, present and future.





## Further learning:



### We share because we care

Over our years of presenting, training & consulting to medical practices, we have collated thousands of learning resources.

And now we want to share them with you – for **FREE**.

Our resources includes useful links, news articles, helpful documents, checklists, and much more.

### Coronavirus / COVID-19

View our dedicated COVID-19 page.

Read our latest COVID-19 Blog

[FREE COVID-19 RESOURCES](#)

[COVID-19 NEWS & INFO](#)


[TRAIN IT MEDICAL](https://trainitmedical.com.au)  
[trainitmedical.com.au](https://trainitmedical.com.au)



## Access eLearning course:

<https://courses.trainitmedical.com.au/>

**Enrolment Code: p8GsSTHo**

 Course  Materials

1. Presentation used in Nurse Connect WentWest Webinar
2. Presentation used in WentWest & HealthDirect Webinar :
3. Telehealth Video Consultations Guide | RACGP
4. How to do video consultations well | ACRRM

Enrolled

**Train IT Medical**  
Leading Your Practice Into The Digital Future

**phn**  
WESTERN SYDNEY  
An Australian Government Institute

**WentWest**  
Progressing Health, One Step At A Time

## COVID-19 & Telehealth

- WentWest -

Presented by Katrina Otto  
Train IT Medical Pty Ltd  
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[katrina@trainitmedical.com.au](mailto:katrina@trainitmedical.com.au)

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### WENTWEST – COVID19

See more...



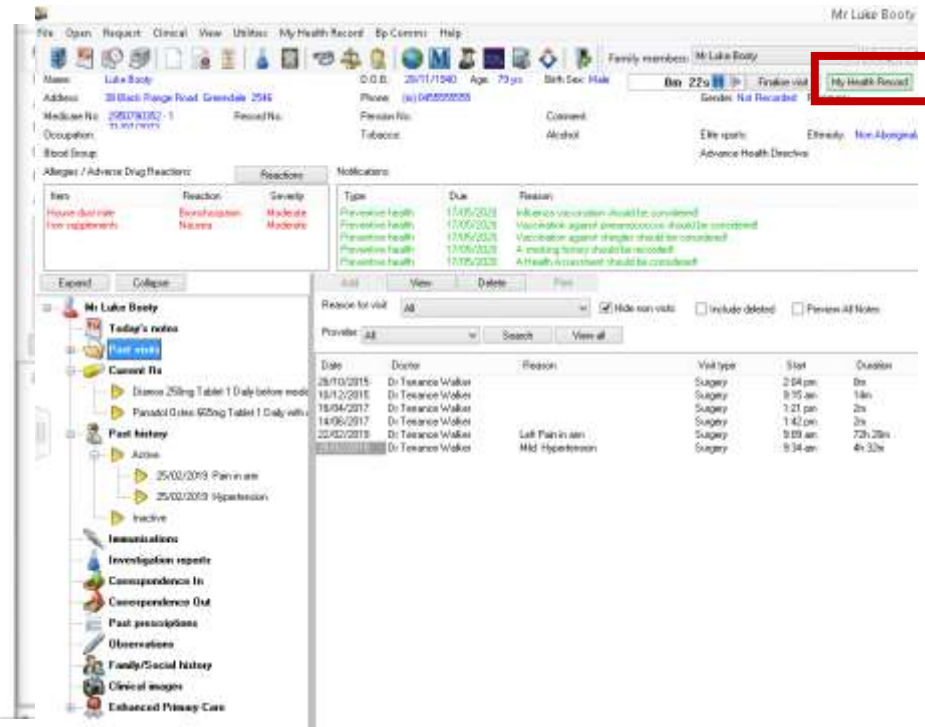
## Learning Objectives:

1. Discuss telehealth for specialists
2. Prepare for team-based care using case conferencing.
3. Explore benefits of **My Health Record** for specialists  
including Covid-19 pathology testing and results management.



# Learning Objective 1:

Discuss telehealth for specialists



*“The worst way to do this is to think about it installing a piece of technology.*

*The best way to do it is to think of it as improving a service.*



[Prof Trish Greenhalgh: Webinar, Oxford University – COVID-19 and Digital Technology...](#)

# What is telehealth?

*“Telehealth, in the context of the Australian healthcare setting, can be defined as the use of videoconferencing technologies (including phone) to conduct a medical consultation where audio and visual information is exchanged in real time.”*

Royal Australian College of Physicians – Telehealth Guidelines and Practical tips



# Equipment for videoconferencing

## 1. Webcam

Tips: Position at top of screen for eye-contact  
Move patient pic underneath camera

## 2. Microphone

## 3. Speakers or headphones

## 4. Ideally 2 screens (1 for telehealth software, 1 for medical record)

## 5. Internet connection with sufficient bandwidth.

Tips: Run a speedtest.  
Install a separate broadband connection for video calls.



Speedtest  
App



# Specialists & Case Conferencing



## Who We Are


Dr Gaj Panagoda works closely with allied health therapists and families to achieve meaningful goals. We assist children and young adults with limitations of their physical ability.

Dr Gaj Panagoda

Paediatric Rehabilitation Physician & General Paediatrician, Institute for Urban Indigenous Health

<https://superkidrehab.com.au/>






*“I was more relaxed about telephone versus video,  
less likely to run to time.  
With video I have the link set up for a certain time.  
I am more mindful of time  
than even in my consulting room.”*

Dr Gaj Panagoda, Paediatric Rehabilitation Physician & General Paediatrician,  
Institute for Urban Indigenous Health

# Software Integration

 Genie Solutions

Products ▾ Support ▾ Company ▾

Q

ENQUIRIES

SUPPORT

### Try TeleConsult Free Until October 1, 2020

Setting it up is easy and usually takes less than 10 minutes.  
Choose the option that applies to you below.

#### I'm a Gentu user

If you're a Gentu user then you don't need to sign up – simply click the button below to log in with your current Gentu login details.

Login to TeleConsult

#### I'm a Genie user

If you're a Genie user then you'll need to register first. During registration you'll be required to provide your current GEN number.

Register for TeleConsult


#### I've already registered

If you are a Genie user but have previously registered for TeleConsult, simply click the button below to login.

Login to TeleConsult

### Access from anywhere

Continue to deliver exceptional care to your patients with TeleConsult. It helps your practice and patients with high-quality, remote video consultations that can be performed in real-time.



[Genie Solutions](#)

trainitmedical.com.au



# MedicalDirector Telehealth



- Telehealth capability has launched in MedicalDirector Helix and Clinical. In Helix, it is accessible within the Clinical Consult panel. In Clinical, it is accessible via the Sidebar
- No need for any special downloads. A secure link can be sent to the patient as part of the normal email and SMS confirmation process, and the patient can join the consultation at the appropriate time, via phone, tablet or computer
- Telehealth capability will be free within MedicalDirector for at least the next 3 months, to support practices during COVID-19 (conditions apply)
- Emails have been sent to all MedicalDirector practices with instructions on setting up

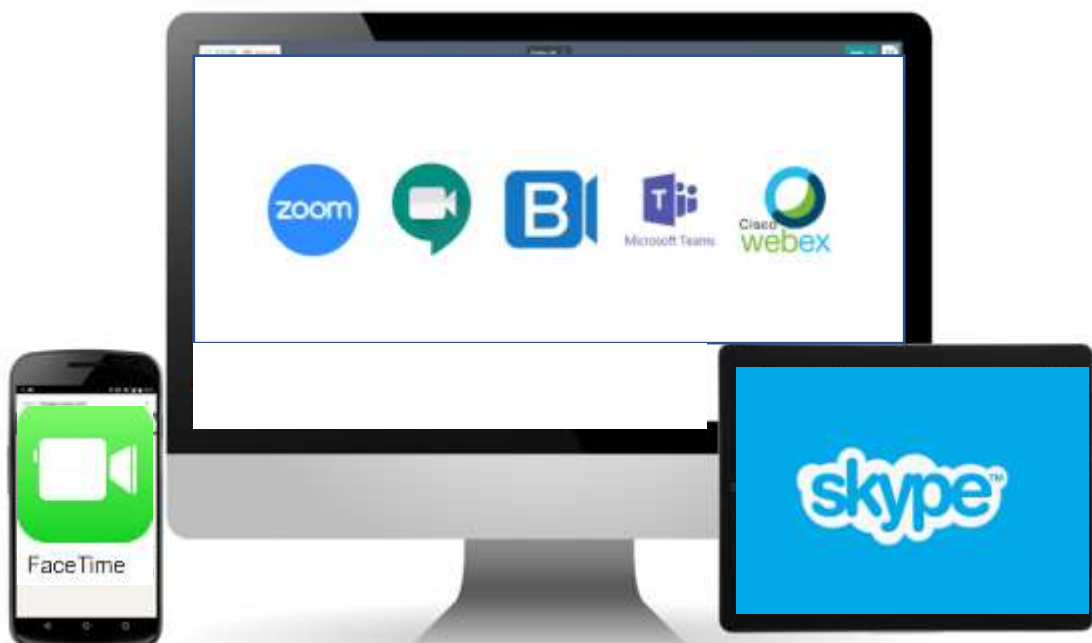


# What is Best Practice doing?

- Telehealth consults using integrated software
  - Myhealth1st
  - HotDoc
  - Healthsite
  - HealthEngine
  - AutoMed Systems
- Suggested workflows for telehealth consults for non-integrated software (and lots of other useful COVID-19 specific information) available via our Knowledge Base (accessed via help>online within Bp Premier)
- Fast Tracked ePrescriptions will be available in Jade Sp3
- It's imperative you are operating on the most recently released version of Bp Premier to take advantage of ePrescriptions, or any other initiatives Best Practice releases in the coming months.







## COVID-19 resources: telehealth



Written by Kate McDonald on 21 April 2020.

### Quick guides to telehealth

The University of Queensland's Centre for Online Health has released some quick guides to telehealth for practitioners and patients. For health professionals, there is a quick start to video conferencing with tips on optimising video and audio quality and how to set up a video conferencing space. There are also tips on purchasing peripherals like webcams, headsets and

speakerphones for telehealth, and a comparison guide to three cloud-based video conferencing platforms: Coviui, Healthdirect Video Call and Zoom.

Telehealth Solutions





## eHealth

National eHealth Program ▾ Telehealth ▾ Social media ▾ ACRRM ▾

### Telehealth Provider Directory

Find a Telehealth specialist  
Find a Telehealth generalist  
Register your organisation  
and your clinicians

### Tech-e-Select

Video-conferencing  
solutions  
Facilitated solutions  
TeleHealth peripherals  
List your technology

### Forum activity

What's hot:

Jump to forum:

- Telehealth general discussion
- eHealth general discussion
- TSOs
- Technology
- See all forums

### Advice & Information

Get eHealth ready ►  
Telehealth step-by-step  
Upcoming eHealth events  
Events kits:



### Education & Standards

ACRRM Telehealth  
standards framework  
ACRRM Telehealth  
guidelines  
eHealth & Social Media  
modules  
IMIT curriculum



### Resources

ACRRM Telehealth Tool Kit  
Video Gallery  
News articles  
RMA webcasts  
ATHS webcasts  
Social media guidelines

### ACRRM eHealth

About us  
eHealth Programs ►  
Our partners  
Membership  
Staff  
Feedback / contact us



### Modules

Standards

News

TeleDerm

Videos



Rural and Remote  
Digital Innovation  
Group

View group Members

[ACRRM](#)

# Preparation

1. Start with technology you and your patients are comfortable with.
2. Tell your patient what to expect if technology fails eg “I will call you”.
3. Acknowledge pros and cons of telehealth. “Are you used to video?”
4. Create new dialogues eg. “I need to refer to/type some notes in your medical record. I will just be looking away for a moment, is that okay with you?”
5. Access/add information to My Health Record.



**TELEHEALTH TIPS FOR PATIENTS**

How to prepare for telephone or video medical appointments

- 1 FIND A PRIVATE SPACE**  
Your healthcare provider may need to ask you personal questions and see you clearly. Please find a private, quiet space with good lighting.  

- 2 ALLOW PLENTY OF TIME**  
Due to medical emergencies it is virtually impossible for doctors to run exactly to the minute. Make yourself comfortable and expect to wait.  

- 3 WRITE A LITTLE LIST**  
It can be hard to remember what you wanted to discuss with your doctor. Write a list of what you want to cover and keep it handy for the appointment.  

- 4 CHECK YOUR UNDERSTANDING**  
Telehealth consultations require extra clarity. Repeat back important instructions to your healthcare provider to ensure you understand advice or instructions.  

- 5 TELEHEALTH IS NEW FOR EVERYONE**  
Telehealth is new to your healthcare providers. It may be new for you. Please share your thoughts and experiences and together we can improve patient-centred healthcare for everyone.  

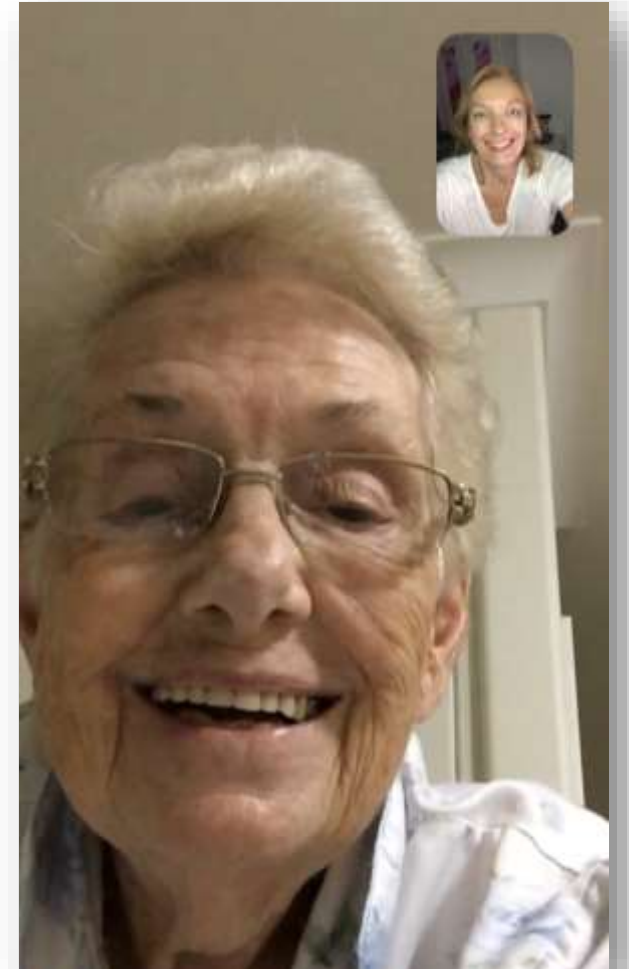

[Telehealth Tips for Patients | Practice Coach](#)





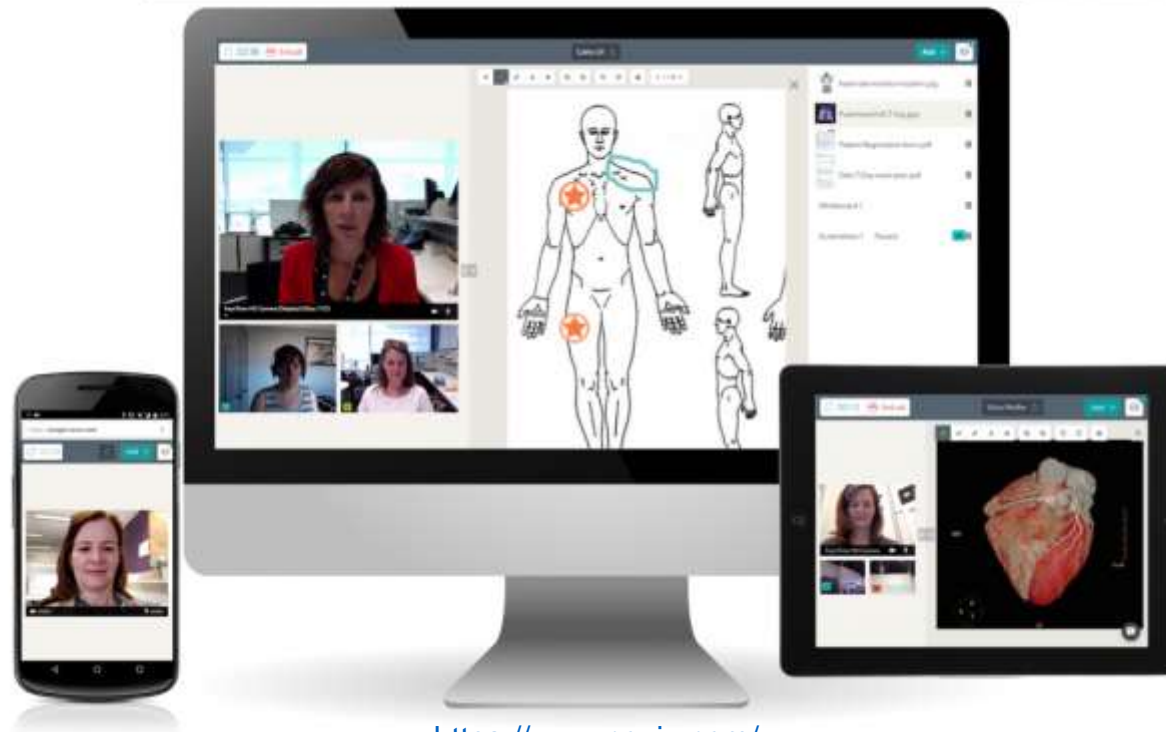
# Providing technology-based patient consultations

- Confirm patient ID
- Obtain consent
- Judge appropriateness of telehealth
- Explain what's going to happen
- Assess patient's condition based on appearance and clinical signs.



## Learning Objective 2:

Prepare for team-based care using case conferencing.



<https://www.coviu.com/>



# Our Virtual Waiting Room

Thank you for your interest in our Video Telehealth services.

Please read the information below if this is the first time you are using our video consultation services. If you already have an appointment for a video consultation, please enter our virtual waiting room by clicking the button below. Please note that you must have an appointment in order to be greeted. If you are not attended to within 15 minutes please call the practice on 02 8850 0488.

ENTER WAITING ROOM

## Attending your appointment via a Video Call

Replace this text with the name of your service.

### Where appropriate, you can have your consultation online via a video call

Video calling is as convenient as a phone call, with the added value of face-to-face communication.

It can save you time and money, and brings your care closer to home.



### Where do I go to attend my appointment?

To attend your appointment, go to:  
Replace this text with the URL of your service's Waiting Area entry page

Instead of travelling to your appointment, you enter the clinic's waiting area online.

The health service is notified when you arrive, and your clinician will join you when ready.

There is no need to create an account. No information you enter is stored.

### What do I need to make a video call?

- ✓ A good connection to the internet  
If you can watch a video online (e.g. YouTube) you can make a video call
- ✓ A private, well-lit area where you will not be disturbed during the consultation
- ✓ One of these:
  - Google Chrome web browser (recommended) or Firefox web browser on a desktop or laptop (Windows or MacOS), or on an Android tablet or smartphone

### Is it secure?

Video calls are secure; your privacy is protected. You have your own private video room, that only authorised clinicians can enter.

### How much does a video call cost?

The video call is free (except for your internet usage). However, the regular costs – if any – of a medical consultation still apply.

### How much internet data will I use?

You don't use any data while waiting for a clinician to join you.

A video consultation uses less than half of the data you would use while watching a YouTube video in High Definition\*.

Data use is less on lower-speed internet connections, or if you're using a less powerful computer, tablet, or smartphone. These factors can also reduce the overall quality of the call.

Data use increases when there are more than two participants in the call.



Smartphone & tablet users

If you can, connect to a home or work

## Patient Information Leaflet



### Where do I go to attend my appointment?

To attend your appointment, go to:

Replace this text with the URL of your service's Waiting Area entry page



[support@wentwest.com.au](mailto:support@wentwest.com.au)

ph 8811 7117







**Dr Gaj Panagoda,**  
Paediatric Rehabilitation Physician &  
General Paediatrician,  
Institute for Urban Indigenous Health

*“General assumption is that you lose rapport but that is the opposite of what I’ve found over the past 2 years of doing telehealth”.*

Pomegranate  
Health

## Ep57: The Art of Telehealth



Date: 23 April 2020

Category: [Trainees Fellows](#)

Ep57: The Art of Telehealth



[Listen to RACP podcast: The Art of Telehealth](#)



# The patient's healthcare team. Tips from OT Brooke

KP: Brooke has a 9:10AM TELEPHONE appt Tue 3/31. KP will call you between 8:40AM-9:40AM. To cancel, reply CANCEL APPT. To end text msgs reply STOP

*“Even if the patient is not hearing impaired, they will often mishear or get words mixed up. Without non-verbal clues there will be misinterpretation.”*



Slow down | Keep it simple | **Get patient to repeat back to check understanding**

## ATTENDING YOUR VIDEO CONSULTATION: A telehealth guide for patients



### STEP 1: Check you have the right equipment for a video consultation

- ✓ You will need a computer or tablet computer with either a built-in web-cam or a USB web-cam.
- ✓ Ensure you have a good Internet connection. **TIP!** If you can watch YouTube clips, your connection is probably good enough for a video consultation.



Once you have an appointment here's how to prepare and get the best out of your video consultation.

### STEP 2: Prepare for your video consultation

- Before your video consultation, ask others in your household to **stop** using internet applications that might slow your connection, such as video streaming or gaming.
- Have at hand relevant health records, prescriptions, lists of medication and copies of results.
- Prepare a list of concerns you want to discuss and have a pen and notepad handy.
- If you have any medical devices, place them nearby (e.g. thermometer, blood pressure cuff, blood glucose monitor).
- Set up in a quiet, private and well-lit room.
- Try not to sit with bright light behind you – for example, face the window rather than having your back to the window. This will help to ensure your face can be seen clearly.
- Connect your laptop or tablet to the Internet.
- Sit close to the camera so your head and shoulders are in view.
- If there is someone with you, ensure both of you can be seen.

A few minutes before your appointment time, follow the connection instructions provided to you when you made the appointment.

**TIP!** When making your appointment ask how you can practise connecting before the actual video consultation.

### STEP 3: During for your video consultation

- ✓ Look directly at the screen.
- ✓ Speak a little more **slowly** than normal to help your healthcare provider hear you clearly.
- ✓ **Take care** not talk over the top of your healthcare provider. Pause after speaking and be conscious of taking turns to speak.
- ✓ If you get cut off and can't reconnect, **wait** for a phone call from the healthcare provider.
- ✓ If you need to move out of camera view, **inform** your healthcare provider what you are doing.
- ✓ **Write down** any advice or instructions, and make sure you understand the next steps (e.g. where to leave a specimen; how to receive a prescription).
- ✓ **Repeat** the instructions back to the healthcare provider.
- ✓ When you've both said **goodbye**, disconnect the call.

#### CONTACT US:



coh.centre.uq.edu.au



enquiries@coh.uq.edu.au



@UQ\_COH

Version: March 2020

## HOW TO DO A HIGH QUALITY REMOTE CONSULTATION<sup>1</sup>

### 1. BEFORE THE CONSULTATION

- Confirm that a remote consultation is clinically appropriate for this patient, at this time.
- Plan to use a private, well-lit room and ask the patient to do the same, do not sit in front of a bright window (draw curtains).
- For video decide on the platform to be used e.g. Healthdirect, Skype, Zoom, Facetime, WhatsApp etc.
- Take the patient's phone number and provide the patient with information on video or phone consults.
- Inform the patient of any additional charges for a remote consult.
- Know how you will access the patient's notes before, during and after the consult.
- Have your equipment in place and tested – ideally dual screen and a speed test.
- Have your plan B in place such as rescheduling, using the phone or if the patient is seriously ill.
- On the day check the technology is working.
- Contact (call, SMS) the patient an hour before the consult to confirm it's still appropriate to wait until the appointment time.

### 2. STARTING THE CONSULTATION

- Initiate the consultation by connecting online or calling the patient.
- Say something e.g. 'can you hear/see me?' use the chat or phone to troubleshoot with the patient and position screens so you can both be seen clearly.
- Revert to your plan B if the technology isn't working.
- Confirm the identity of the patient and anyone else on the call with either you or the patient or that they are alone.
- Take and record verbal consent for the video or phone consult.
- Explain what can or cannot be done on a remote consult.

### 3. DURING THE CONSULTATION

- Remind the patient what the plan B is should the technology fail and they are not to record the consultation or put health information in the chat.
- Provide instructions on how to capture visual information – come close to the camera or take a photo.
- Let the patient know when you are taking notes or reading something – silence is OK.
- Ensure adequate clinical notes are in the patient medical record.
- Be aware that remote consults are new for patients and communication may be harder for you and them.

### 4. FINISHING THE CONSULTATION

- Summarise key points and what happens next – who will do what & when.
- Ask the patient if they need anything clarified.
- Confirm and record if the patient is happy to have a remote consult again.
- Tell the patient you are going to close the call.
- Send a patient evaluation form to get their feedback on having a remote consultation.

<sup>1</sup>A remote consultation is one where the Doctor and Patient are not in the same room. This could be by phone or video.  
Version 1.0

To find out more, visit us online at [acrrm.org.au](http://acrrm.org.au) or call 1800 223 226

Australian College of  
Rural & Remote Medicine  
WORLD LEADER IN RURAL PRACTICE



ACRRM





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- Be aware that remote consults are new for patients and communication may be harder for you and them.

[ACRRM](#)

# Clinical Handover after multi-party telehealth consultation

Referring GP		Distant specialist
<ul style="list-style-type: none"><li>• Make consultation notes</li><li>• Record any technical malfunctions</li><li>• Implement and monitor agreed follow-up actions</li></ul>	<p>Clinical handover</p> 	<ul style="list-style-type: none"><li>• Make consultation notes</li><li>• Record any technical malfunctions</li><li>• Send response letter to GP</li><li>• Implement and monitor agreed follow-up actions</li></ul>



## Ensure continuity of care

Make appropriate arrangements to follow the progress of your patient and inform their general practitioner or other relevant practitioners of the treatment provided, including any medications prescribed.

Keep other practitioners informed of the patient's condition and treatment you have provided when you are sharing the care of the patient.

Check your medical indemnity covers telehealth.

[AHPRA Telehealth-guidance-for-practitioners](#)

[Guidelines for technology –based patient consultations – Medical Board](#)





## Learning Objective 3:

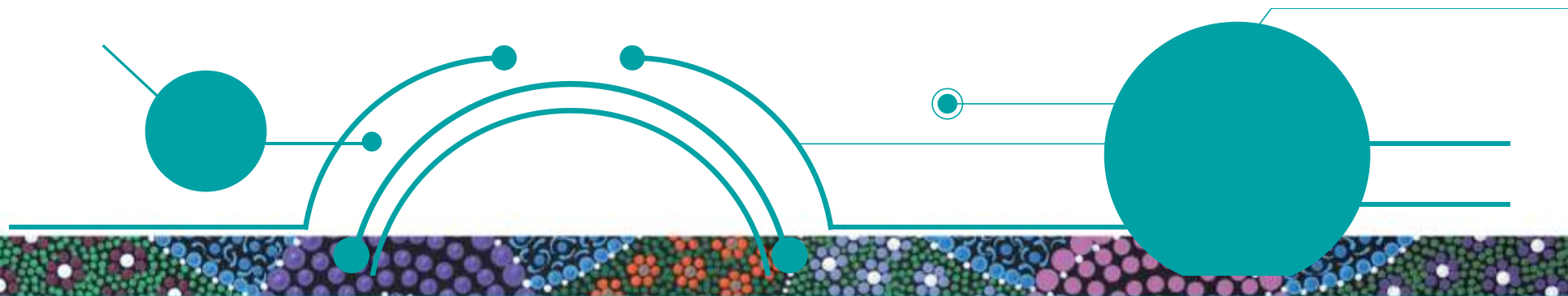
Explore benefits of My Health Record for specialists  
including Covid-19 pathology testing and results management.



Standard 1.3 “Expect to Share”

**“Health Professionals should expect to share their health information with colleagues and with patients to facilitate safe and effective health care”**

RACGP Quality Health Records in Australian Primary Healthcare



File Patient Edit Summaries Tools Clinical Correspondence Assessment Resources Sidebar MyHealthRecord Window Help

Go MDI

Mrs Laura Curtin (83yrs 2mths) DOB: 05/03/1937 Gender: Female Occupation: 0m 59s

87 Chapman Ave. Gumang. Nsw 2787 Ph: 0455555555 (mobile) Record No: ATSI: Neither Aboriginal nor Torres Strait Islander

Allergies & Adverse Reactions: Nil known Pension No: Ethnicity: Smoking Hx: Never smoked IHI No: 8003 6085 0004 5331

Warnings: MyHealthRecord: Exists with access permission as of 17/05/2020

Summary Current Rx Progress Past history Results Letters Documents Old scripts Imm. Cervical Screening

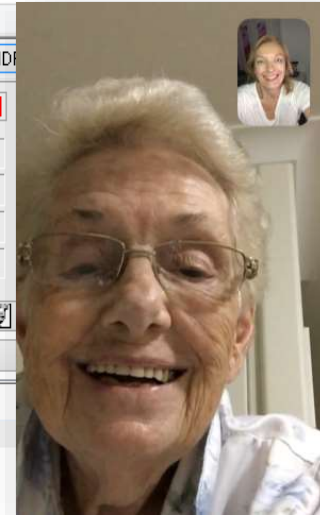
Consultation date: 17/05/2020 Previous visits: ALL

Visit type: Surgery Consultation

**Sunday May 17 2020 14:43:37**  
Dr Phillip Lang  
**Visit type:**  
Surgery Consultation

Date	Recorded by:	Visit type	Reason for contact
07/08/2018	Dr Phillip Lang	Surgery Consultation	
17/05/2020	Dr Phillip Lang	Surgery Consultation	

**Tuesday August 7 2018 09:43:08**  
Dr Phillip Lang  
**Visit type:**  
Surgery Consultation



Document sufficient clinical justification for proposed treatment.



Make arrangements to follow the progress of the patient and inform the patient's GP or other relevant practitioners.



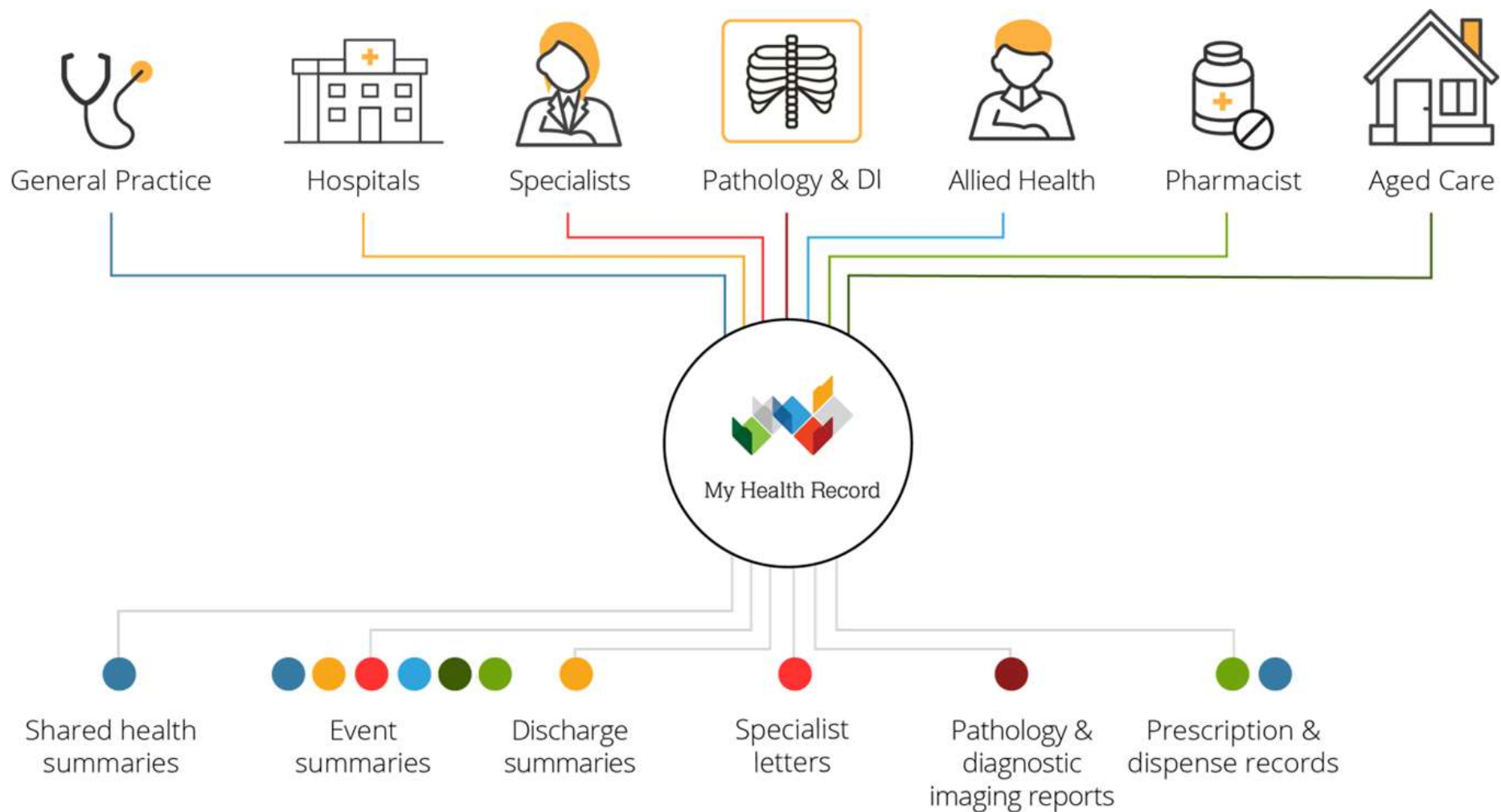
Keep colleagues well informed when sharing care of patients.

[Technology-based-consultation-guidelines](#)

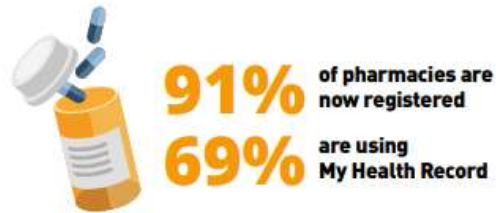




# My Health Record: Easily accessible across healthcare settings



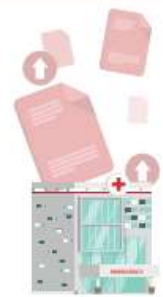
## How are healthcare providers using it?



There are almost  
**43 million**  
Pathology Reports



There are nearly  
**7 million**  
Diagnostic Imaging Reports



There are more than  
**6 million**  
Discharge Summaries



There are more than  
**4 million**  
Shared Health Summaries

How many documents are in the system now?

How did healthcare provider views change in March?



Views by GP's in March reached nearly

**250,000**

An increase of almost  
**20%** since February.

Views by Public Hospitals and Health Services were

**180,000**

That's an increase of more than  
**40%** in the last month.



[My Health Record](#)



# My Health Record – Prescription & Dispense View

Prescribe and Dispense

- Mr Caleb Derrington

File

Help

From: 16-Jun-2010

To: 24-Feb-2019

Group by: Prescription

☒ Collapse Medications

View

Save

Prescription and Dispense View

Grouped by Prescription    From 16-Jun-2010    To 24-Feb-2019

Mr Caleb DERRINGTON    DoB 15-Jun-1933 (85y)    SEX Male    IHI 8003 6080 0004 5922

START

This view is not a complete record of the individual's medicines information.

Prescribed	Medicine Details	First Dispense	Last Dispense	Dispensed
3-Apr-2017	E-Mycin 400 mg tablet: film-coated, 25	unavailable	unavailable	unavailable
unavailable	E-Mycin 400 mg tablet: film-coated, 25, bottle	3-Apr-2017	3-Apr-2017	unavailable

ADMINISTRATIVE DETAILS

Patient

NameMr Caleb DERRINGTON

SexMale

Indigenous StatusNeither Aboriginal nor Torres Strait Islander origin

Date of Birth15-Jun-1933 (85y)

IHI8003 6080 0004 5922

AddressNot Provided

Author

Device NameMy Health Record Simulator

Clinical Document Details

Document TypePCEHR Prescription and Dispense View

Creation Date/Time24 Feb 2019 08:07+1000


Date/Time AttestedNot Provided

Document ID2.25.163744197330031482862116458018043021049

Document Set ID2a22e56f-1363-48e4-bd1d-f0a35ca078c7

Document Version1

Completion CodeFinal

 Train IT Medical

trainitmedical.com.au

# Pathology and Diagnostic Imaging included

My Health Record Document List - Mr Caleb Derrington

DocumentType:  ☐ Show last 3 months only



☒ Exclude Medicare documents ☒ Exclude prescription and dispense records ☒ Exclude superseded or removed documents

Current filter: Excluding Medicare documents; Excluding prescription and dispense records; Excluding superseded or removed records


Document Date	Service Date	Document	Organisation	Organisation Type
22/11/2017		Medicines View		Local Government Healthcare Administration
22/11/2017		Event Summary	Medical Center	Local Government Healthcare Administration
22/11/2017		Shared Health Summary	Medical Center	Local Government Healthcare Administration
03/04/2017		Shared Health Summary	Medical Center	General Practice
03/04/2017		e-Referral	Medical Center	General Practice
03/04/2017		Specialist Letter	Medical Center	General Practice
03/04/2017		Discharge Summary	Medical Center	General Practice
27/03/2017		Pathology Report	Sullivan Nicolaides Pathology	Pathology and Diagnostic Imaging Services
27/03/2017		Diagnostic Imaging Report	Imaging Queensland	Pathology and Diagnostic Imaging Services
17/03/2017		Diagnostic Imaging Report	Wesley Medical Imaging	Pathology and Diagnostic Imaging Services
17/03/2017		Pathology Report	Mater Pathology	Pathology and Diagnostic Imaging Services
10/03/2017		Pathology Report	Pathology Queensland	Pathology and Diagnostic Imaging Services
10/03/2017		Diagnostic Imaging Report	Brisbane Diagnostics	Pathology and Diagnostic Imaging Services
01/03/2017		Diagnostic Imaging Report	Queensland Diagnostic Imaging	Pathology and Diagnostic Imaging Services
01/03/2017		Pathology Report	QML Pathology	Pathology and Diagnostic Imaging Services




# Access via National Provider Portal



Welcome: JESSY Manjunath  
You last logged in on 17-Nov-2019 at 12:17:32 PM (AEDST)

HELP  LOGOUT

HORTON, ENID O  
DOB: 06-Sep-1968 (51 Years) Sex: Female

 [Enter Access Code](#)

Close Record

Health Record Overview

Clinical Documents


Medicine Records

Consumer Documents

Child Development

Medicare Records

Advance Care Planning



Health Record Overview

Diagnostic Imaging Reports 2

Discharge Summary 4

e-Referral 7

Event Summary 15


Pathology Reports 12

Pharmacist Shared Medicines List 0

Shared Health Summary 6

Specialist Letter 12

Print

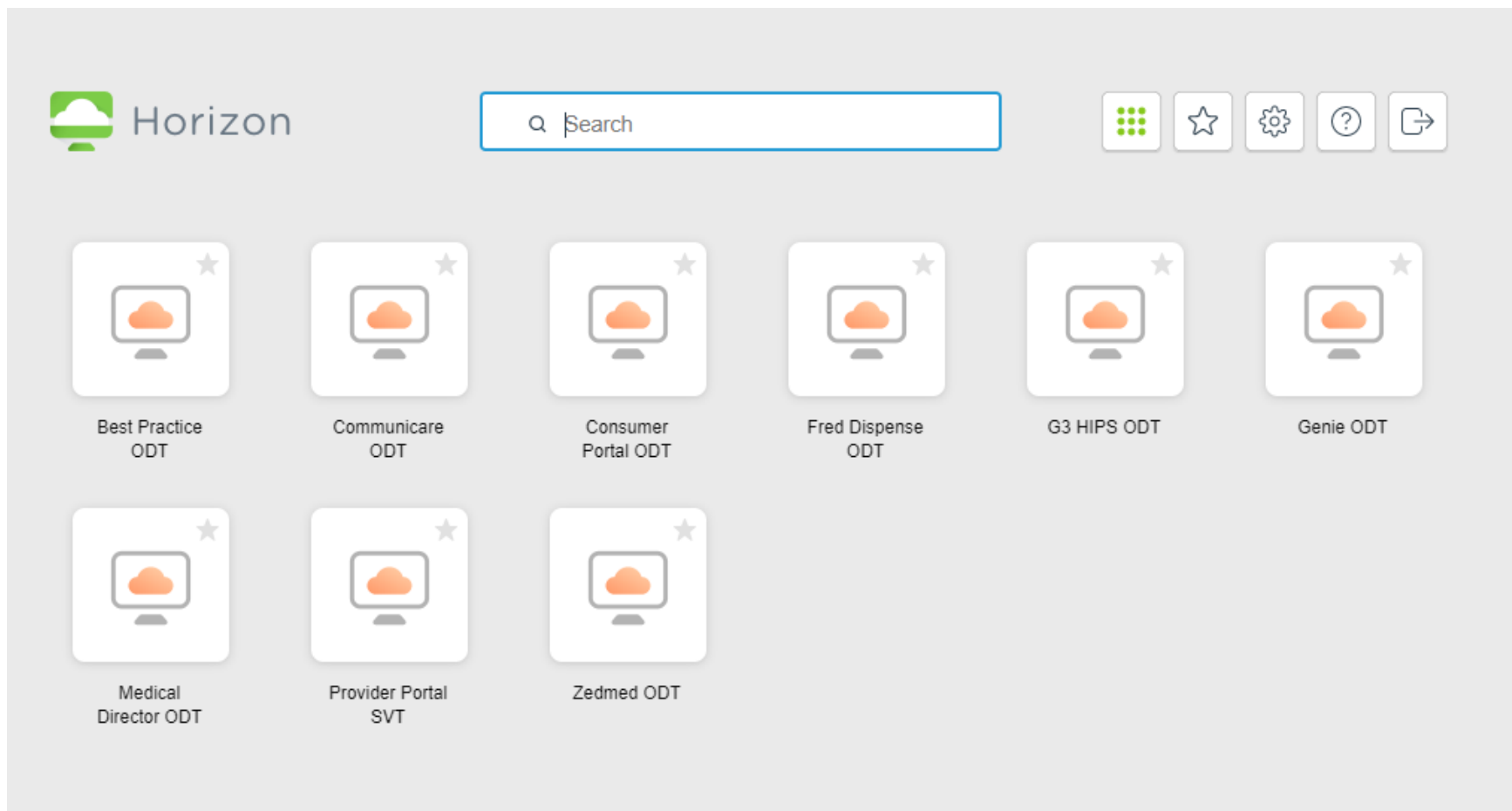
Allergies & Adverse Reactions and Medicines Information 

For more information about the individual's health record or data please consult the privacy policy. The date and time information shown on this page is converted to the Australian Eastern Standard Time (when applicable).

Health Record

This section lists key documents uploaded to this record since the last Shared Health Summary, such as discharge summaries. Other documents, such as

# My Health Record 'On Demand' training environment



[On Demand Training Environment](#)



## Access eLearning course:

<https://courses.trainitmedical.com.au/>

Enrolment Code: **p8GsSTHo**

 Course  Materials

1. Presentation used in Nurse Connect WentWest Webinar
2. Presentation used in WentWest & HealthDirect Webinar :
3. Telehealth Video Consultations Guide | RACGP
4. How to do video consultations well | ACRRM

Enrolled

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## COVID-19 & Telehealth

- WentWest -

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### WENTWEST – COVID19

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# We're here to help you!



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# Book into one of our upcoming webinars:



Webinar 7: ePrescribing, Results and My Health Record for multidisciplinary based care	10 <sup>th</sup> June	6.30pm
Webinar 8: Electronic transfer of prescriptions using MedicalDirector	17 <sup>th</sup> June	6.30pm
Webinar 9: Electronic transfer of prescriptions using Best Practice	7 <sup>th</sup> July	6.30pm





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