

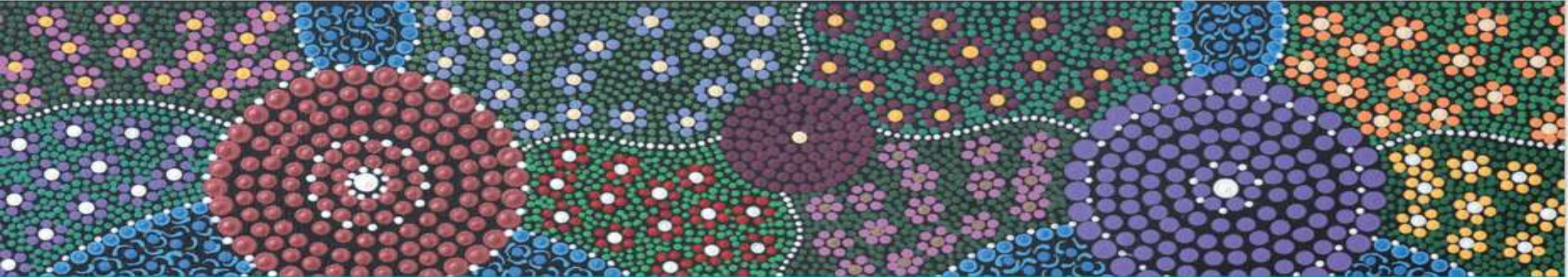
# Electronic transfer of prescriptions using Bp Premier

**- WentWest -**

Presented by:  
Katrina Otto  
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# ***Acknowledgement of Country***

Train IT Medical acknowledge the traditional owners and custodians of land and waterways we meet on today.

We wish to pay our respects to Aboriginal and Torres Strait Islander elders past, present and future.





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## Further learning:



### ePrescriptions

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#### Australian Digital Health Agency

[Frequently Asked Questions](#) | ADHA | document  
[Dispenser Information](#) | ADHA | document

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#### Department of Health

[Electronic Prescribing](#) | Dept of Health | document  
[Covid-19 National Health Plan Primary Care – Fast Track Electronic Prescribing](#) | Dept of Health | Fact Sheet

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#### MedicalDirector

[The way we prescribe is changing – are you ready?](#) | MedicalDirector | Blog and Patient Education Video  
[Preparing your practice for ePrescribing](#) | MedicalDirector | Checklist  
[Why a unified approach to ePrescribing roll-out is so crucial](#) | MedicalDirector | blog



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**Enrolment Code: p8GsSTHo**

 Course  Materials

1. Presentation used in Nurse Connect WentWest Webinar
2. Presentation used in WentWest & HealthDirect Webinar :
3. Telehealth Video Consultations Guide | RACGP
4. How to do video consultations well | ACRRM

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## COVID-19 & Telehealth

- WentWest -

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### WENTWEST – COVID19

See more...



## Learning Objectives:

1. Discuss the use of the token model and patient impact of changes to electronic prescribing.
2. Learn about the changes in the prescribing process in Bp Premier.
3. Explore ideas for improved use of My Health Record for medication management.

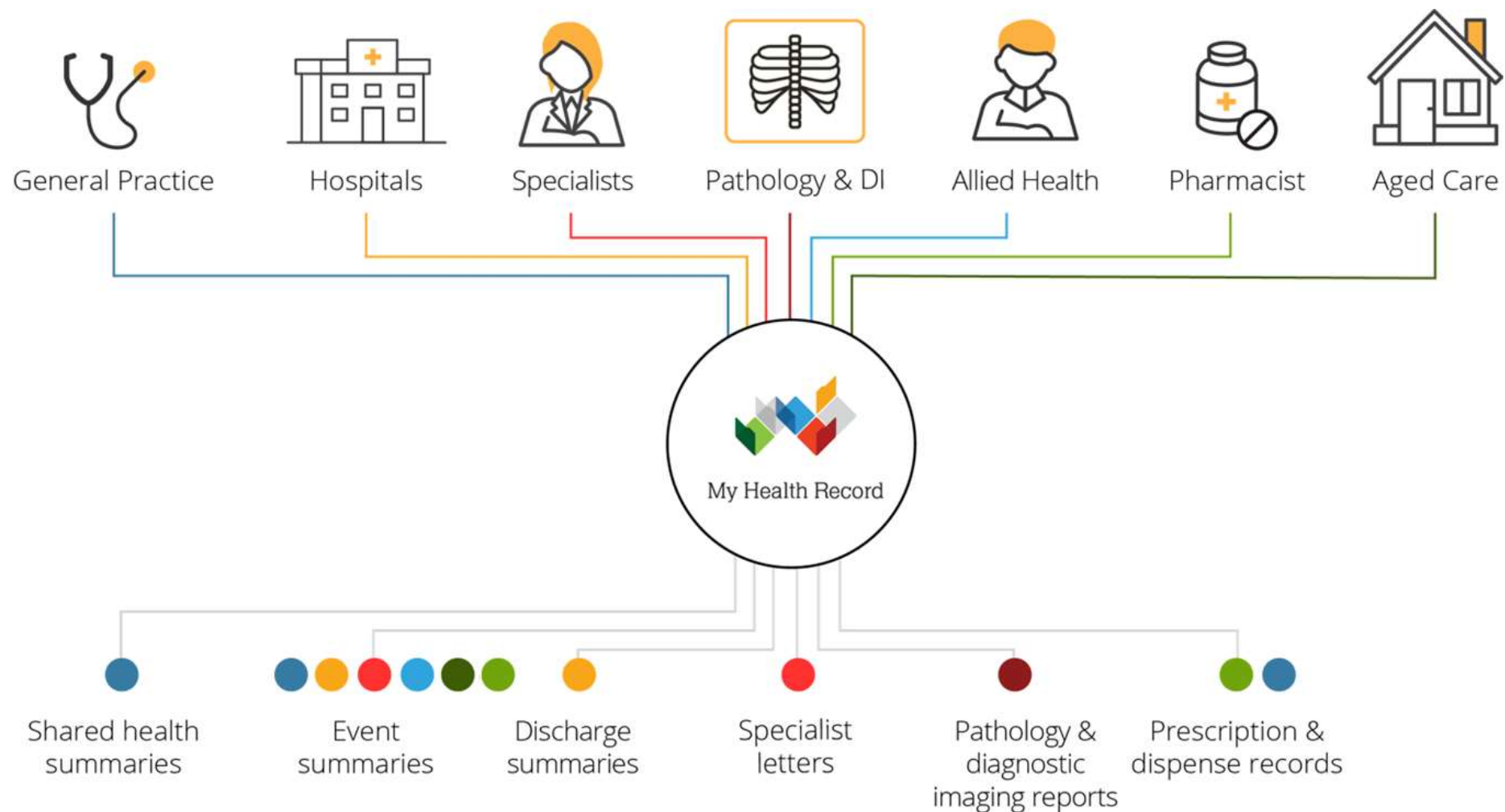
## What is ePrescribing?

- Alternative option to paper prescriptions.
- Not mandatory.
- Patients and prescribers choose between paper or electronic prescription.
- Federal and state legislation changes required to make ePrescribing legal.



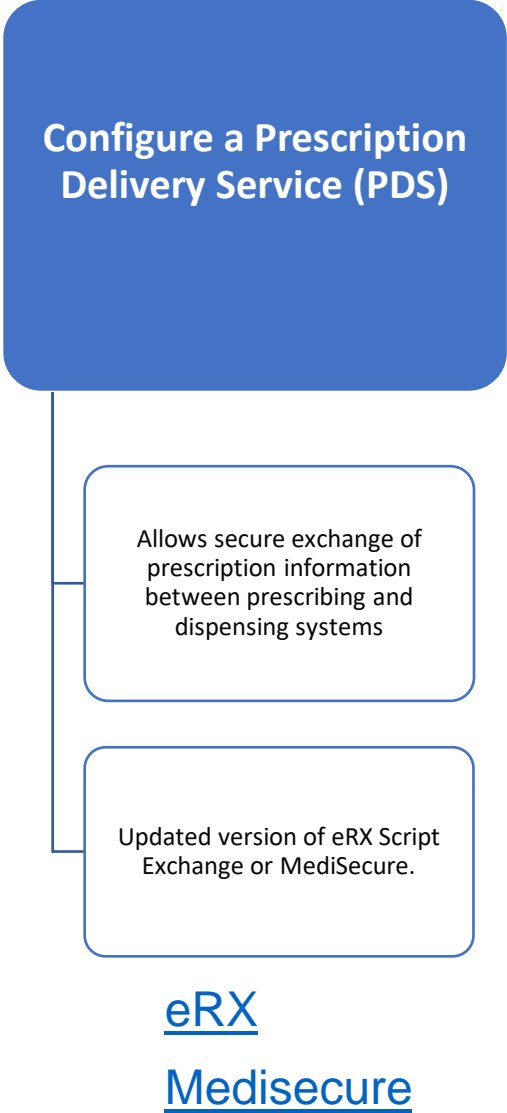


# Digital Health Technology – My Health Record

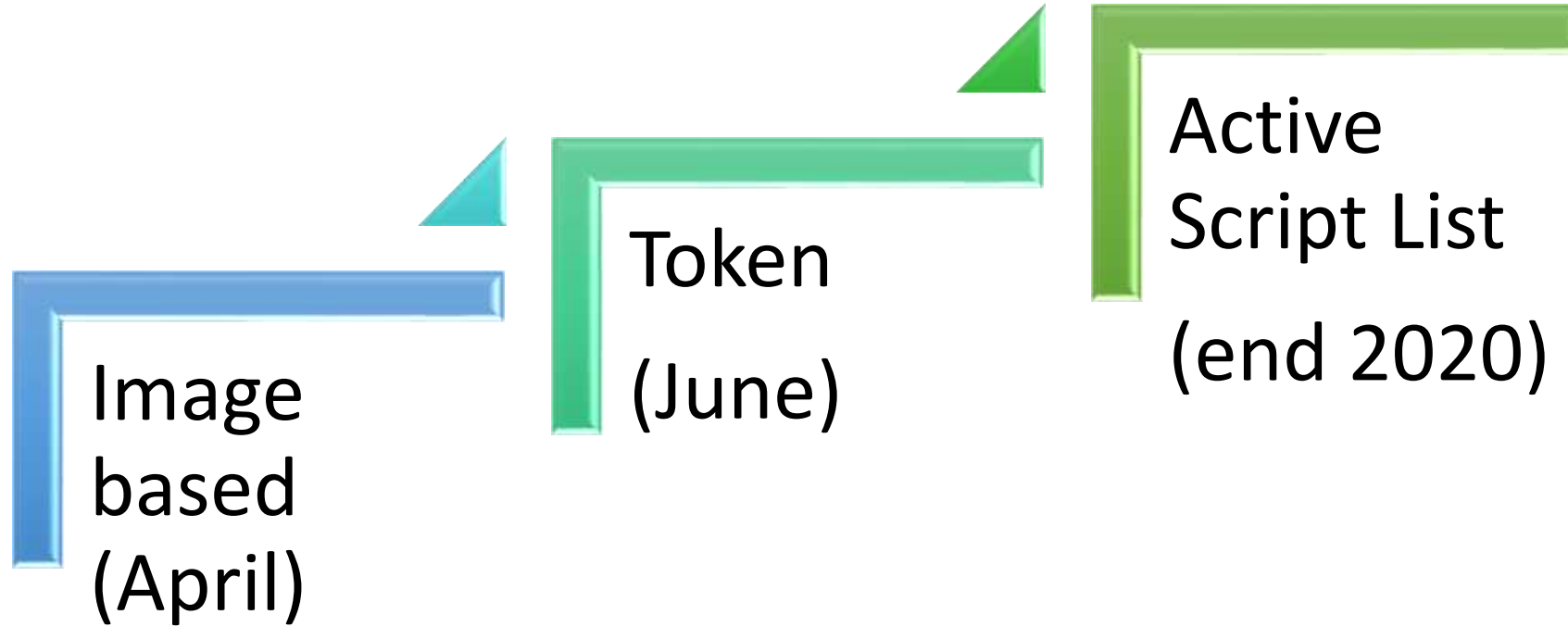




# Preparing for electronic prescriptions



# Continual Progression





## What are the benefits of ePrescribing?

- Supports telehealth services.
- Can minimise prescribing and dispense errors.
- Removes need for printing, sharing and storing paper prescriptions.
- Improves patient centred choice.
- May save patient travel if delivery service also available.
- It will be important if you want a progressive practice of the future.



## Tokens



The solution for the delivery of electronic prescribing has been accelerated and will be progressively available from the end of May 2020 and will see a unique QR barcode known as a 'token' sent via an app (if your patient has one), SMS or email.

The token will be scanned by your pharmacist as a key to unlock the electronic prescription from an encrypted and secure electronic prescription delivery service.

If you have any repeats of a prescription, a new token will be sent to you when the prescription is dispensed. You will need to keep the token to send to your pharmacy when you need to get the repeat filled.

## Active Script List



By the end of this year, more functionality will be available and in addition to the token, there will also be an option for your pharmacy to have a list of your active prescriptions in their software, so you don't have to forward it on.

To get your medicines you will need to prove your identity to the pharmacist and provide consent for the pharmacist to view your prescriptions.

[Electronic Prescriptions - ADHA](#)



# Continual Progression

Image based  
(April)

Token  
(June)



## First electronic prescription in primary care sent and dispensed in Victoria



Written by Kate McDonald on 08 May 2020.

Australia's first fully electronic prescription has been successfully prescribed and dispensed by a doctor and pharmacist in the Victorian town of Anglesea, using the token model developed by industry and regulators as an alternative to paper scripts.

The successful exchange was achieved using the Best Practice prescribing system, prescription exchange service eRx Script Exchange, Fred NXT Dispense and MedView Flow, a desktop tool that gives pharmacists a

consolidated view of their medications workflow.

The first script was exchanged between Anglesea Medical and Anglesea Pharmacy. The process involves the doctor sending the electronic prescription to eRx along with a token that is sent to the patient by SMS or email. The patient then forwards the token to their chosen pharmacy or presents it in person, where it is scanned in, the prescription details are downloaded from eRx, and the medications are dispensed.

The Anglesea trial involved the entire electronic process of the token model: prescribing electronically in Best Practice, providing the patient with a token with the required number of repeats via eRx, sending the dispensing request to the pharmacy, integrating it into the pharmacy's workflow using Fred's MedView Flow, and then dispensing in Fred NXT.

Anglesea Medical GP David Corbet prescribed the first electronic prescription and said the process was as simple as writing the prescription in the usual manner and, with the consent of the patient, choosing to generate it as an electronic prescription.





***“So far so good.”***

***All looks very positive with great feedback  
from both the GPs and patients  
that have been involved with the testing.”***

Jacquie Morgan, Practice Manager, Rusden Street Medical Practice. Armidale NSW

## Multiple Medications

- One token (QR code) per medication.
- Each token is scanned by pharmacy.  
Tokens will not contain multiple medications.  
5 medications = 5 tokens
- Can be sent to carer's phone or email.
- Apps will allow easier management.
- Active Script List will allow easier management.





# Token Model



**Prescription tokens can be managed on mobile devices. The mobile device will display the token in a manner suitable for scanning using existing pharmacy equipment.**

# Electronic prescriptions – Token Model Demo





# Security



Electronic prescriptions are fully encrypted with dual key encryption and use the PKI infrastructure to ensure there is no interception.



Token itself does not contain identifiable information.



QR code holds an identifier which is a key used by the Prescription Delivery Service (PDS) to pull the prescription details from the database.

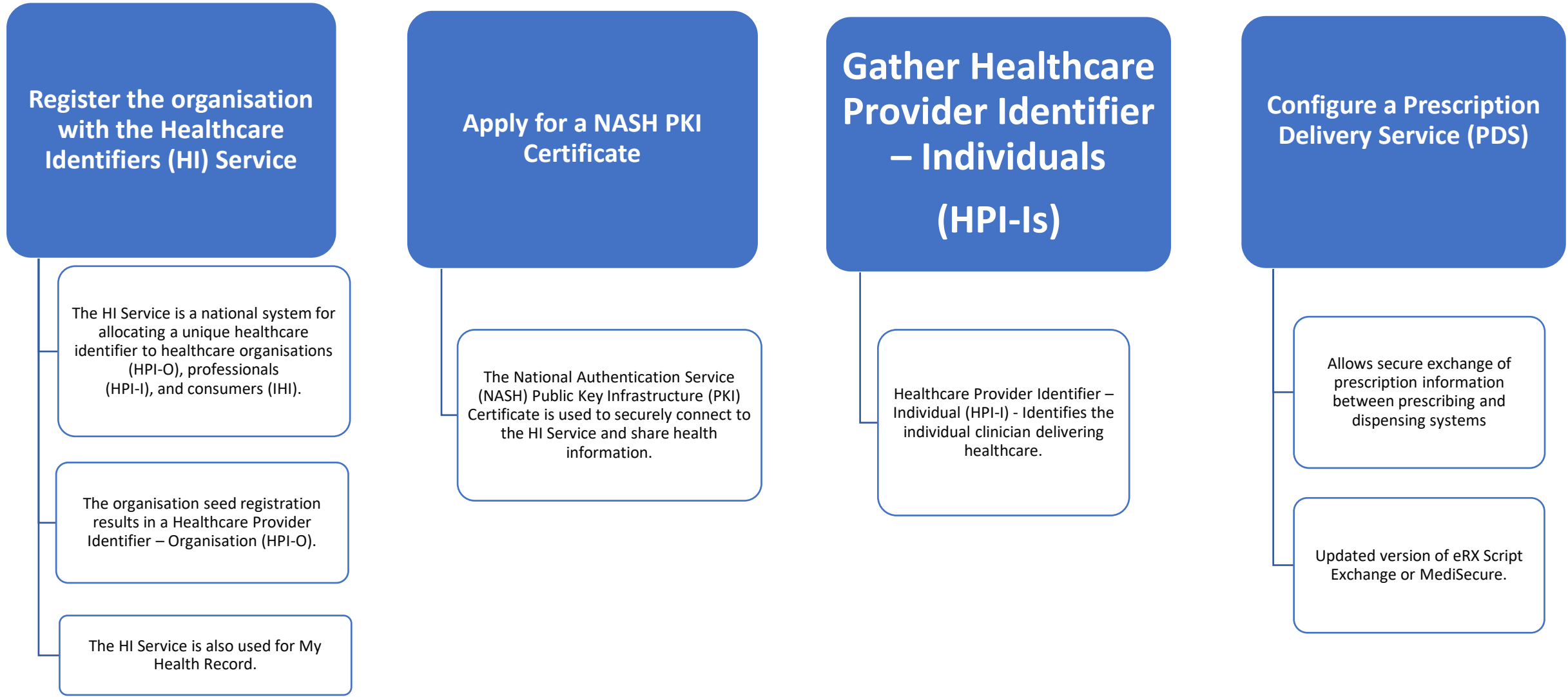


Only has meaning once scanned into a PDS with the required connectivity and authorising process in place to check for a legitimate and legal request to the information.



[ADHA FAQs](#)

# Preparing for electronic prescriptions





## Learning Objective 2:

Learn about the changes in the prescribing process in Bp Premier.



## Electronic Prescribing



## Generate an ePrescription

## Generate an Electronic Prescription

- Very similar to creating a paper prescription
- After selecting the medication:
  - Tick the checkbox next to the medication
  - From the **Token** drop-down, select the method of delivery (such as SMS, email, or paper)
  - Click the **eScript** button to send



## Patient's Journey

## eScript Token

- Patient receives token via their chosen method (i.e., SMS, email, or paper)



## Using the Token

- The patient takes the token to their chosen pharmacy
- **Ensure that there are participating pharmacies in your local area before generating electronic prescription tokens**

## Tokens with Repeats

- When a prescription token contains repeats, the **pharmacy** will generate a new token for the patient after dispensing
- This new token will be used when collecting the next repeat

## Troubleshooting

## If a token fails to send

- A token that fails to send, or that times-out while sending, can be resent any number of times
- Right-click the prescription and click **Resend token**

## Token is sent to wrong number

- Right-click the prescription and click **Resend Token**
- Enter different mobile number when prompted
- Ensure patient has received the token before they leave the practice, or telehealth consult

## If a patient loses their token

- Under Past Prescription tab select right-click prescription and select **Resend token**.
- Select option to send eScript via SMS, email or printed token

# Before we start...



## What you need to know first:

- eScripts functionality is **turned off** by default in Jade SP3.
- You will need to access our website, acknowledge your understanding of the use of Bp Premier eScript in your locality before you can download the utility that will switch on Electronic Prescribing.
- You do not need to contact Support to access the Utility. It will be available on our website when Jade SP3 is released in early June.



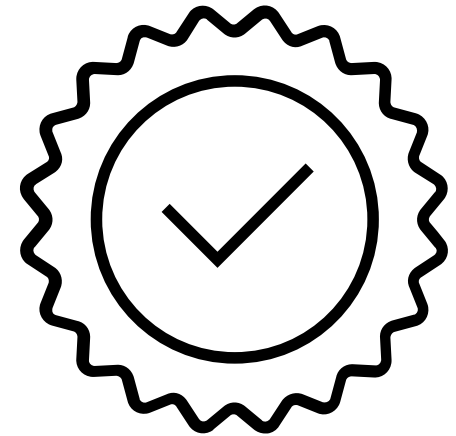
03:51

[Watch Best Practice Software video](#)



# Prescription ready in 10 Steps

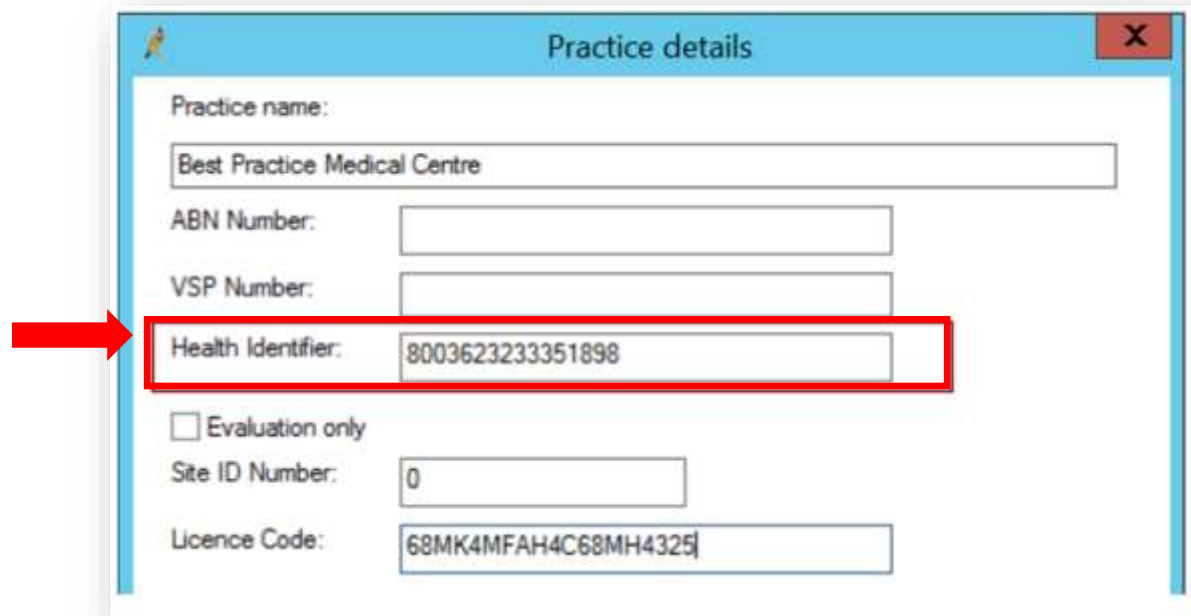
1. Connect to the HI service
2. Enter Prescriber Numbers
3. Enter Healthcare Provider Identifier-Organisation (HPI-O)
4. Enter HPI-Is for clinicians
5. Import patient IHI numbers
6. Once SP3 is released go to Bp website to download utility
7. Enable ePrescribing in Configuration
8. Enter AHPRA numbers
9. Connect to a Prescription Delivery Service (eRX or Medisecure)
10. Add carers' mobile and email details (as appropriate)





# Configuration – Healthcare Identifiers

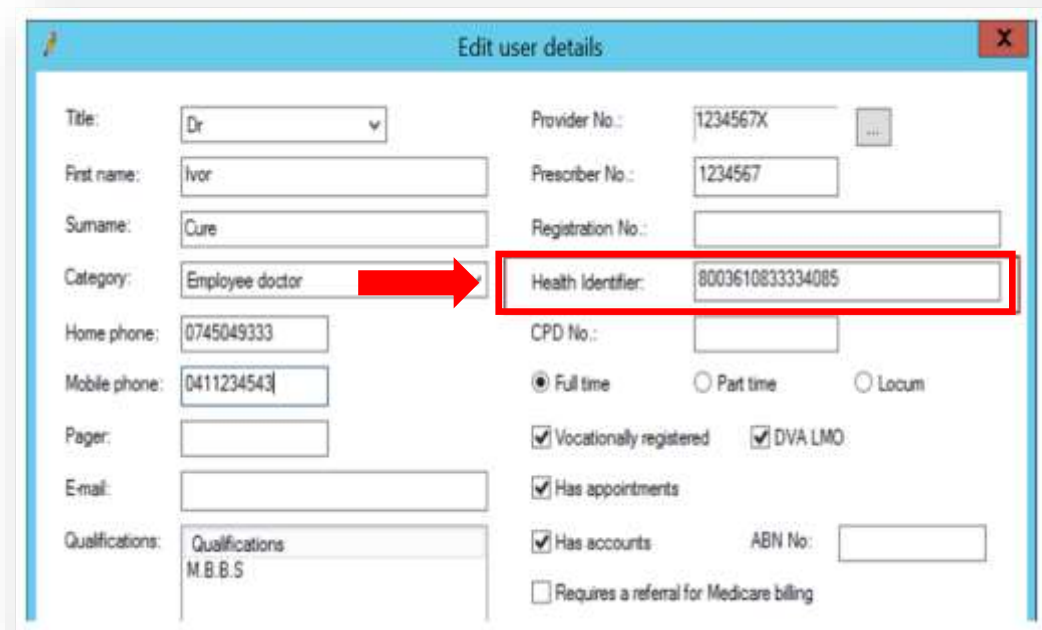
Practice



A screenshot of a 'Practice details' form. A red arrow points to the 'Health Identifier' field, which contains the value '8003623233351898'.

Practice details	
Practice name:	Best Practice Medical Centre
ABN Number:	
VSP Number:	
Health Identifier:	8003623233351898
<input type="checkbox"/> Evaluation only	
Site ID Number:	0
Licence Code:	68MK4MFAH4C68MH4325


Practitioners (users)





A screenshot of an 'Edit user details' form. A red arrow points from the 'Health Identifier' field in the 'Practice details' form to the 'Health Identifier' field in this form, which contains the value '8003610833334085'.


Edit user details			
Title:	Dr	Provider No.:	1234567X
First name:	Ivor	Prescriber No.:	1234567
Surname:	Cure	Registration No.:	
Category:	Employee doctor	Health Identifier:	8003610833334085
Home phone:	0745049333	CPD No.:	
Mobile phone:	0411234543	<input checked="" type="radio"/> Full time <input type="radio"/> Part time <input type="radio"/> Locum	
Pager:		<input checked="" type="checkbox"/> Vocationally registered <input checked="" type="checkbox"/> DVA LMO	
E-mail:		<input checked="" type="checkbox"/> Has appointments	
Qualifications:	Qualifications M.B.B.S	<input checked="" type="checkbox"/> Has accounts	ABN No: <input type="text"/>
		<input type="checkbox"/> Requires a referral for Medicare billing	


# Configuration System


  
General


  
Results import


  
Database

  
Lists

  
Reminders

  
Calendar

  
E-mail

  
Bp Comms

Default HL7 export format: REF ☐ Use Argus format

☐ Include a formatted text OBX in REF messages

Clear Safety Net numbers

☒ Reactivate inactive patients if they have notes recorded.

☐ Use the system generated patient ID as the 'Record Number' Update record numbers

Travel medicine link:

Validate IHI after 99 days for My Health Record access.

Import Certificates \* NOTE: A Windows Administrator is required to import certificates.

Online Directory for Contacts: Healthlink

☒ Enable ePrescriptions

eScript timeout period (set to 0 for no timeout): 30 seconds

☐ Enable Service Registration Assistant for management of users and locations

Save Cancel

# Verify details every contact – as per RACGP standards



Mr Luke Booty

File Open Request Clinical View Utilities My Health Record Bp Comm Help

Family members: Mr Luke Booty Jump

Name: Luke Booty D.O.B.: 28/11/1940 Age: 79 yrs Birth Sex: Male 0m 22s Finalise visit My Health Record

Address: 38 Black Range Road Greendale 2546 Phone: Int 0455555555 Gender: Not Recorded Pronouns:

Medicare No: 2950730352 - 1 Record No.: Pension No.: Comment: Tobacco: Alcohol: Elite sports: Ethnicity: Non-Aboriginal

Occupation: Blood Group: Advance Health Directive:

Allergies / Adverse Drug Reactions: Reactions: Notifications:

Item	Reaction	Severity	Type	Due	Reason
House dust mite	Bronchospasm	Moderate	Preventive health	17/05/2020	Influenza vaccination should be considered
Iron supplements	Nausea	Moderate	Preventive health	17/05/2020	Vaccination against pneumococcus should be considered
			Preventive health	17/05/2020	Vaccination against shingles should be considered
			Preventive health	17/05/2020	A smoking history should be recorded
			Preventive health	17/05/2020	A Health Assessment should be considered

Expand Collapse

Mr Luke Booty

Today's notes

Past visits

Current Rx

- Dianox 250mg Tablet 1 Daily before meals
- Paradol Osteo 665mg Tablet 1 Daily with

Past history

- Active
  - 25/02/2019 Pain in arm
  - 25/02/2019 Hypertension
- Inactive

Immunisations

Investigation reports

Correspondence In

Correspondence Out

Past prescriptions

Observations

Family/Social history

Clinical images

Enhanced Primary Care

Reason for visit: All Hide non visits Include deleted Preview All Notes

Provider: All Search View all

Date	Doctor	Reason	Visit type	Start	Duration
28/10/2015	Dr Terence Walker		Surgery	2:04 pm	0m
10/12/2015	Dr Terence Walker		Surgery	9:15 am	14m
10/04/2017	Dr Terence Walker		Surgery	1:21 pm	2m
14/06/2017	Dr Terence Walker		Surgery	1:42 pm	2m
22/02/2019	Dr Terence Walker	Left Pain in arm	Surgery	9:09 am	73h 20m
25/02/2019	Dr Terence Walker	Mild Hypertension	Surgery	9:34 am	4h 32m



# Prepare Your Patients



[Introducing ePrescribing to Patients by Best Practice Software](#)

# Set your patient's preference for eScript token

Edit patient

Title:Mr

Family name:Abbott

Given name:Alan

Middle name:John

Preferred name:Al

Date of Birth:9/06/1961Age:58 yrs

Birth Sex:Male

Gender Identity:Non-binary

Pronouns:They/Them/Theirs

Ethnicity:Aboriginal but not Torres Strait Islander

Address Line 1:12 Jogger Street

Address Line 2:

City/Suburb:Albany CreekPostcode:4035

Postal Address:

City/Suburb:Postcode:

Home phone:4121 8976Work phone:

Mobile phone:0419710047Contact via:Mobile ph

E-mail:tpyefinch@bigpond.com

Consents to:

☐ Opt out de-identified data sharing

☐ Update address of all family members

☐ Update address of all currently at original address

These name fields are used for Health Identifier lookups

Created By:Frederick Findacore

Created On:18/05/2006 12:34:47 PM

Health Identifier:8003605678919032Validate

HI Status:ActiveVerified

Medicare No:4089050064IRN:1Expiry:12/28

Pension/HCC No:1Expiry:6/05/2020

Pension card type:Pensioner Concession Card

DVA No:

Safety Net No:

Record No:101Patient ID:51

Usual doctor:Dr Frederick Findacore

Deny access to other users

Usual visit type:

Usual account:Practice fee

Health Ins. Fund:

Health Ins. No:Expiry:6/05/2020

Religion:

Head of family:SelfSet

Next of kin:Madeline AbbottSet

Emergency contact:Set

Occupation:TestSet

Health Care Home:6/05/2020HCH

eScript Token:

SMS (Default)

Paper

SMS (Default)

SMS (Other)

Email (Default)

Email (Other)

Last Updated By:

Last Updated On:



# Prescribing

- Upload to My Health Record via eRx

New Rx - Fosamax Plus 70mg;140mcg Tablet

Availability:

Quantity	Repeats	Restriction	BPP	TGP/SPC
4	5	PBS/RPBS Auth (Streamlined)	\$ 4.00	\$ 0.00
4	5	RPBS Auth	\$ 0.00	\$ 0.00

Quantity:  Repeats:  ☐ Regulation 24

Prescribe as: ☒ Private ☐ Urgent supply (Owing script)

☒ Allow brand substitution

☒ Upload to My Health Record via eRx

PBS Listing:

RPBS Authority required  
Restriction: Preservation of bone mineral density  
Clinical criteria:  
\* Patient must be on long-term glucocorticoid therapy, AND  
\* Patient must be undergoing continuous treatment with a dose equal to or greater than 7.5 mg of prednisone or equivalent per day, AND

Generate note:

Medication prescribed  
Medication started in hospital  
Medication started by specialist  
Medication started by patient  
Medication started elsewhere

☒ Mark for printing ☐ Mark as printed

☐ Once only prescription ☒ Long term medication

< Back Next > Cancel



# Prescribing

Mr. Alan John Abbott

FileOpenRequestClinicalViewUtilitiesMy Health RecordBp CommsHelp

Family members:

JumpOpen

Name: Alan "Al" Abbott

D.O.B.: 09/06/1961

Age: 58 yrs

Birth Sex: Male

15m 44s

Finalise visit

My Health Record

Address: 12 Jogger Street Albany Creek 4035

Phone: (h) 4121 8976 (m) 0419710047

Gender: Non-binary

Pronouns: They/Them/Tr

Medicare No.: 4089050064 - 1 12/28

Record No.: 101

Pension No.: 1

Comment:

Occupation: Test

Tobacco: Smokes 22 cigarettes/day.

Alcohol: Moderate

Elite sports:

Ethnicity: Aboriginal

Blood Group:

Advance Health Directive: Yes

Alergies / Adverse Drug Reactions:

Reactions

Notifications:

Fact Sheets

Preventive Health

Actions

Reminders

Item	Reaction	Severity
Withania Somnifera	Rash	Severe
ACE Inhibitors	Cough	Moderate
Anticoagulants	Rash	Moderate
Bactrim	Nausea	Moderate

Type	Due	Reason
Reminder due	25/12/2019	BP Check
Reminder sent	29/03/2012	Physical activity assessment Sent on 03/12/2019
Reminder sent	12/12/2019	Health assessment Sent on 05/12/2019
Reminder sent	12/12/2019	Asthma review Sent on 05/12/2019

ExpandCollapse

AddEditPrinteScriptToken: SMS (0419710047)Run all checks

Script date: 16/04/2020

Tick the boxes of the items that you want to print

Items in red have been calculated to have been fully used

Drug name	Strength	Dose	Quantity	Pots	Script type	Long term	Last script
<input type="checkbox"/> Blocon 0.1% Lotion	0.1%	Apply Twice a day p.r.n.	1x30mL	2	Non-PBS	Yes	16/04/2020
<input type="checkbox"/> Flixotide 250 CFC-Free 250mcg Inh	250mcg	2 puffs Four times a day with 1x120 dose	5	5	PBS	Yes	15/04/2020
<input type="checkbox"/> Metformin 1,000mg Tablet	1,000mg		90	5	RPBS	Yes	15/04/2020
<input type="checkbox"/> Oroxine 0.1mg Tablet	0.1mg	In the morning	200	1	PBS	Yes	14/04/2020
<input type="checkbox"/> Ozemp 20mg Tablet	20mg	1 Tablet Daily	30	1	RPBS Auth (SI)	Yes	14/04/2020
<input type="checkbox"/> Paroxetine 20mg Tablet	20mg	1 Tablet Three times a day	30	5	PBS	Yes	14/04/2020
<input type="checkbox"/> Rulide 300mg Tablet	300mg	1 Tablet Daily	5	0	PBS	No	15/04/2020
<input type="checkbox"/> Symbicort Rapihaler 100/3 100mc 100mcg/3mcg	100mcg/3mcg	2 Doses in the morning	2x120dose	5	PBS/RPBS A	Yes	14/04/2020
<input type="checkbox"/> Ventolin CFC-Free 100mcg/dose Inh	100mcg/dose	1-2 puffs Every 4 hours p.r.n.	2x200 dose	5	PBS/OTC	Yes	14/04/2020
<input type="checkbox"/> Zopiclone 7.5mg Tablet	7.5mg	1 Tablet Before bed	30	0	Non-PBS	Yes	30/03/2020

Mr. Alan John Abbott

Today's notes

Past visits

Current Rx

Blocon 0.1% Lotion Apply Twice a d

Flixotide 250 CFC-Free 250mcg Inhal

Metformin 1,000mg Tablet

Oroxine 0.1mg Tablet In the morning

Ozemp 20mg Tablet 1 Tablet Daily

Paroxetine 20mg Tablet 1 Tablet Thr

Symbicort Rapihaler 100/3 100mcg:

Ventolin CFC-Free 100mcg/dose Inh

Zopiclone 7.5mg Tablet 1 Tablet Bef

Past history

Currently logged in: Dr Frederick Findacure (Second location)

Thursday 16/04/2020 10:49:58 AM

trainitmedical.com.au

### 3 ways to receive an eScript

The screenshot shows a medical software interface for creating a prescription. At the top, there are buttons for 'Add', 'Edit', 'Delete', 'Print', 'eScript', and 'Token'. The 'Token' dropdown menu is open, showing options: 'SMS (Other)', 'Paper', 'SMS (0411460460)', 'SMS (Other)', and 'Email (Other)'. Below the buttons, there is a 'Script date' field set to '6/05/2020' and a 'Run all checks' button. A table below contains prescription details for 'Foamax Plus 70mg:140mcg Tabl 70mg:140mcg In the evening'. The table has columns for Drug name, Strength, Dose, Quantity, Price, Script type, Using term, Last script, Approval No., Subst., Reg. 24, First script, and Reason for prescription.

Drug name	Strength	Dose	Quantity	Price	Script type	Using term	Last script	Approval No.	Subst.	Reg. 24	First script	Reason for prescription
<input checked="" type="checkbox"/> Foamax Plus 70mg:140mcg Tabl 70mg:140mcg In the evening			4	5	Non-PBS	Yes	/ /		Yes	No	06/05/2020	

Token via email | Token via SMS (patient no. or 'other') | Token printed on paper

## Or enter a carer's number while prescribing

The screenshot shows a medical software interface for prescribing. At the top, there are buttons for 'Add', 'Edit', and 'eScript'. A red box highlights the 'eScript' button and the 'Token: SMS (Other)' dropdown menu. A red arrow points from the 'eScript' button to the 'Token' dropdown. Below these buttons, there is a 'Script date' field set to '6/05/2020' and a 'Run all checks' button. A table of prescriptions is visible, with columns for 'Drug name', 'Strength', 'Dose', 'Quantity', 'Rate', 'Script type', 'Long term', 'Last script', 'Appraisal No.', 'Subst', 'Reg. 24', 'First script', and 'Reason'. The table contains two rows: 'Fosamax Plus 70mg,140mcg Tabl 70mg,140mcg in the evening' and 'Keflex 500mg Capsule'. A red arrow points from the 'Keflex 500mg Capsule' row to a modal dialog box. The modal dialog is titled 'SMS Phone number' and contains the text 'Enter the number to send the token to:'. Below this text is a text input field containing the number '0413472820'. At the bottom of the dialog are 'Continue' and 'Cancel' buttons.

Drug name	Strength	Dose	Quantity	Rate	Script type	Long term	Last script	Appraisal No.	Subst	Reg. 24	First script	Reason
<input type="checkbox"/> Fosamax Plus 70mg,140mcg Tabl 70mg,140mcg in the evening			4	5	Non-PRS	Yes	06/05/2020		Yes	No	06/05/2020	
<input checked="" type="checkbox"/> Keflex 500mg Capsule	500mg	Twice a day	20	0						No	06/05/2020	



# Carer details

Family & Social History

Family

Social

Occupation

Alcohol

Tobacco

Marital status:

Sexuality:

Elite Athlete: ☐ Yes ☐ No

Advance Care Directive:  Enduring Guardian:

On screen comment:

Recreational activities:

Accommodation:  Lives with:

Has carer:  **Carer details**

Do you feel safe in your own home? ☐ Yes ☐ No

Save Cancel

Carer

Title:

First name:

Surname:

Address:

City/Suburb:  Postcode:

Phone contact:

Alternate contact:

Relationship:

Save Delete Cancel

# eScript – send and success

Add

Edit

Delete

eScript

Token: SMS (Other)

Run all checks

Script date: 6/05/2020

Tick the boxes of the items that you want to print

Items in red have been calculated to have been fully used

Select all

Select not

Prescription and Dispense View

Drug name	Strength	Dose	Quantity	Rpts	Script type	Long term	Last script	Approval No.	Subst.	Reg. 24	First script	Reason for prescrip
<input type="checkbox"/> Fosamax Plus 70mg, 140mcg Tabls 70mg, 140mcg in the evening			4	5	Non-PRS	Yes	06/05/2020		Yes	No	06/05/2020	
<input checked="" type="checkbox"/> Keflex 500mg Capsule	500mg	Twice a day	20	0	SMS Phone number				X	No	06/05/2020	

Enter the number to send the token to:


eScripts

The eScript was successfully transmitted.

## Check eScript before transmitting

The screenshot shows a list of medicines on the MIMS Australia website. The 'Ozempic 20mg Tablet' is selected, and a context menu is open. A red arrow points to the 'Emergency supply' option, which is also circled in red. The menu options include: New Rx, Cease Rx, Change brand/strength, Edit dose, Change quantity/repeats, Edit authority details, Edit reason for prescription, Show compliance, No substitution, Open MIMS Product Information, Open Consumer Medicines Information, Edit consent for My Health Record, Emergency supply, and Preview eScript.

Medicine	Strength	Dose	Frequency	Quantity	Unit	Authority	Yes/No	Expiry
Metformin 1,000mg Tablet	1,000mg			90	5	RPBS	Yes	15/04
Oroxine 0.1mg Tablet	0.1mg	In the morning		200	1	PBS	Yes	14/04
Ozempic 20mg Tablet	20mg	1 Tablet Daily		30	1	RPBS Auth (S)	Yes	14/04
Paroxetine 20mg Tablet	20mg					\$	Yes	14/04
Rulide 300mg Tablet	300mg					\$	No	15/04
Symbicort Rapihaler 100/3 100mc 100mcg						\$/RPBS A	Yes	14/04
Ventolin CFC-Free 100mcg/dose 1 100mcg						\$/OTC	Yes	14/04
Zopiclone 7.5mg Tablet	7.5mg					h-PBS	Yes	30/03



The screenshot shows a 'Review eScript' window with the following information:

**eScript**  
Date: 16/04/2020

**Dr Frederick Findacure**  
1 Location St  
Bundaberg 4670  
Ph.: 54327589  
Prescriber No.: 660952

**Mr. Alan John Abbott**  
12 Jogger Street  
Albany Creek 4035  
Medicare no.: 4089050064/1

Prescription type: RPBS  
Brand substitution permitted

**Ozmep 20mg Tablet**  
1 Tablet Daily  
Quantity: 30 1 repeat.

Authority Form No.:  
Phone Approval No.:  
Previous Authority: Yes  
Indication for Authority:  
Gastro-oesophageal reflux disease

At the bottom right, there is a red arrow pointing to a 'Send' button, which is highlighted with a red box. Next to it is a 'Close' button.



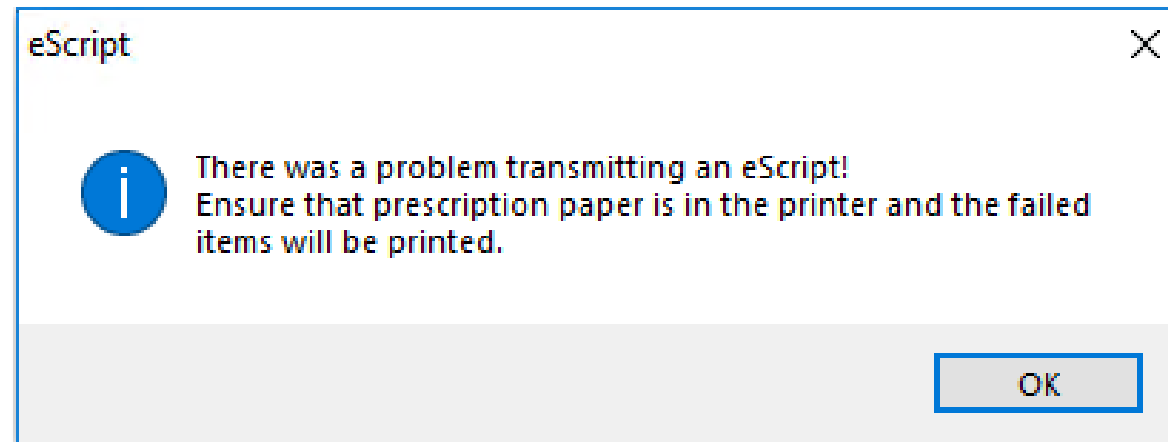


[More FAQs from ADHA https://www.digitalhealth.gov.au/get-started-with-digital-health/electronic-prescriptions](https://www.digitalhealth.gov.au/get-started-with-digital-health/electronic-prescriptions)



## What if a script does not send?

A: You will get an error message and will default to print and mark the script as printed.





## **What about repeat prescriptions?**

A: Generate as normal and select eScript to send the token to the patient.

Any future repeat tokens will be provided by the pharmacist directly to the patient.

Once prescription expires, repeat tokens will not be active for use.

[ADHA FAQs](#)





## **What if you lose or delete a token?**

A: Doctor can select prescription reissue token.

[ADHA FAQs](#)

# Reissue for lost or deleted tokens

ReprescribeViewDeleteReprint

Search by drug: 

☐ Include deleted

Script date	Script item	Dose	Doctor
30/04/2020	Oroxine 0.1mg Tablet	In the morning	Dr F. Findacure
30/04/2020	Amlodipine 5mg Tablet	1 Daily	Dr F. Findacure
30/04/2020	Ozmep 20mg Tablet	1 Daily	Dr F. Findacure
30/04/2020	Ventolin CFC-Free 100mcg/dose inhaler	1-2 puffs Every 4 hours p.r.n.	Dr F. Findacure
01/05/2020			Dr F. Findacure
01/05/2020		Apply Twice a day p.r.n.	Dr F. Findacure
01/05/2020		1 Once a week	Dr F. Findacure
01/05/2020		1-2 puffs Every 4 hours p.r.n.	Dr F. Findacure
01/05/2020		2 puffs Four times a day wit...	Dr F. Findacure
01/05/2020		1 Daily	Dr F. Findacure
01/05/2020		1 Daily	Dr F. Findacure
01/05/2020	Paroxetine 20mg Tablet	1 Three times a day	Dr F. Findacure
01/05/2020	Ozmep 20mg Tablet	1 Daily	Dr F. Findacure
01/05/2020	Zopiclone 7.5mg Tablet	1 Before bed	Dr F. Findacure
01/05/2020	Symbicort Rapihaler 100/3 100mcg,3mcg Rapih...	2 In the morning	Dr F. Findacure
05/05/2020	Atenolol 50mg Tablet	1 Daily	Dr F. Findacure
05/05/2020	Metformin 1,000mg Tablet		Dr F. Findacure
06/05/2020	Amlodipine 5mg Tablet	1 Daily	Dr F. Findacure
06/05/2020	Atenolol 50mg Tablet	1 Daily	Dr F. Findacure

Represcribe

View

Cancel script

Resend token

Open visit

Resend token

Email (Other)

Enter the email address to send the token to:

Enter the number to send the token to:

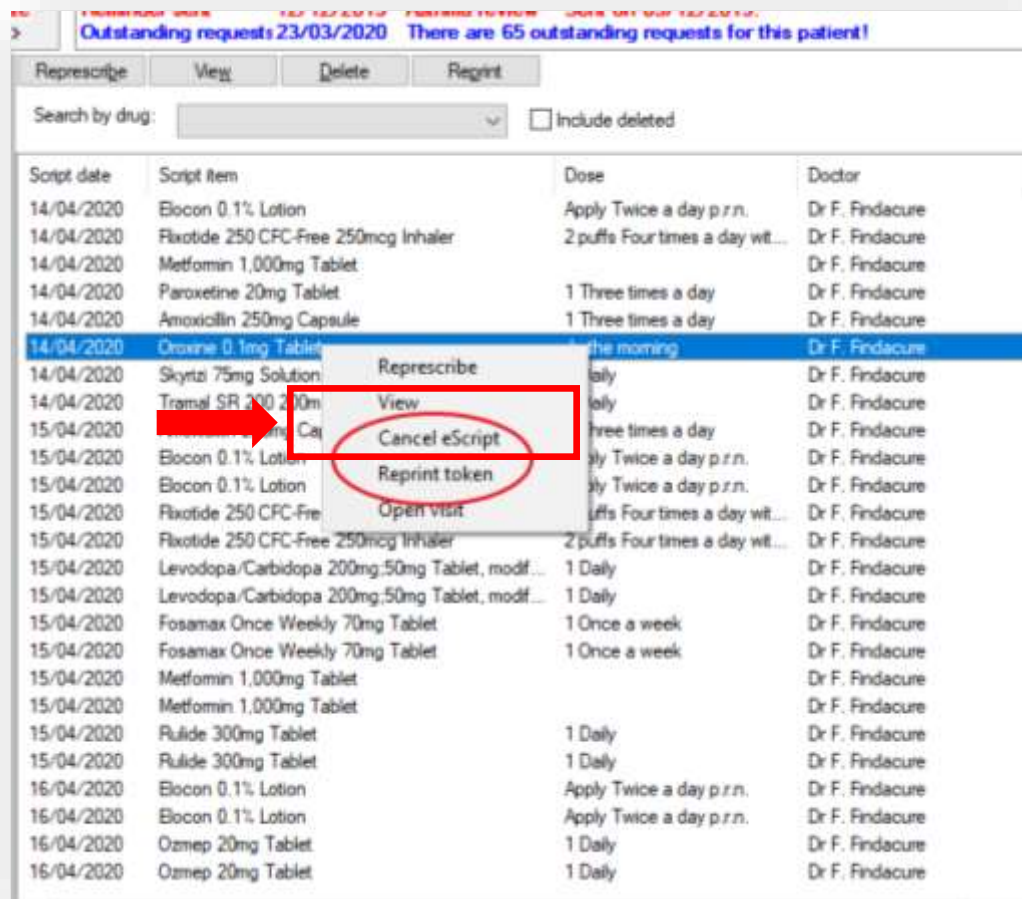
0419710047

Send

Cancel



# Cancelling an eScript



1. Enter contact note as to why you are cancelling
2. Reception updates mobile number in demographics
3. Doctor selects prescription > right click > cancel escript
4. eScript will be removed from the prescription exchange
5. Doctor generates new script and sends new token.



# Owing Scripts

- An eScript will be sent to the eScript Exchange
- Token will not be sent to the patient as the medication has already been dispensed by the pharmacist
- Printed token will be generated on plain paper
- The doctor is required to provide printed token to pharmacy via scanning and emailing, fax, post, etc.

New Rx - Fosamax Plus 70mg;140mcg Tablet

Quantity	Repeats	Restriction	BPP	TGP/SPC
4	5	PBS/RPBS Auth (Streamlined)	\$ 4.00	\$ 0.00
4	5	RPBS Auth	\$ 0.00	\$ 0.00

Quantity:  Repeats:  ☐ Regulation 24

Prescribe as: ☒ ☐ Urgent supply (Owing script)

☒ Allow brand substitution

☒ Upload to My Health Record via eRx

PBS Listing: RPBS Authority required  
Restriction: Preservation of bone mineral density  
Clinical criteria:  
\* Patient must be on long-term glucocorticoid therapy, AND  
\* Patient must be undergoing continuous treatment with a dose equal to or greater than 7.5 mg of prednisone or equivalent per day, AND

Generate note:

Medication prescribed  
Medication started in hospital  
Medication started by specialist  
Medication started by patient  
Medication started elsewhere

☒ Mark for printing ☐ Mark as printed

☐ Once only prescription ☒ Long term medication

< Back Next > Cancel



**How can I tell if a script was printed or sent by eScript token?**

A: Look in Past Prescriptions for the new column eScripts. If sent via eScript token there will be a Yes in that column.



## What about controlled drugs?

A: Controlled Drugs and Schedule 8 drugs can be prescribed by eScripts.

For states that require password confirmation of controlled drugs you will be prompted to enter the password when sending the eScript token.

If you are prescribing multiple controlled drugs for the same patient in one day, you will only need to enter the password once.







## **What if a prescription needs to be cancelled?**

A: Doctors can cancel an eScript and that will remove it from the eScript exchange.

They can then issue a new script and new eScript token.

[ADHA FAQs](#)



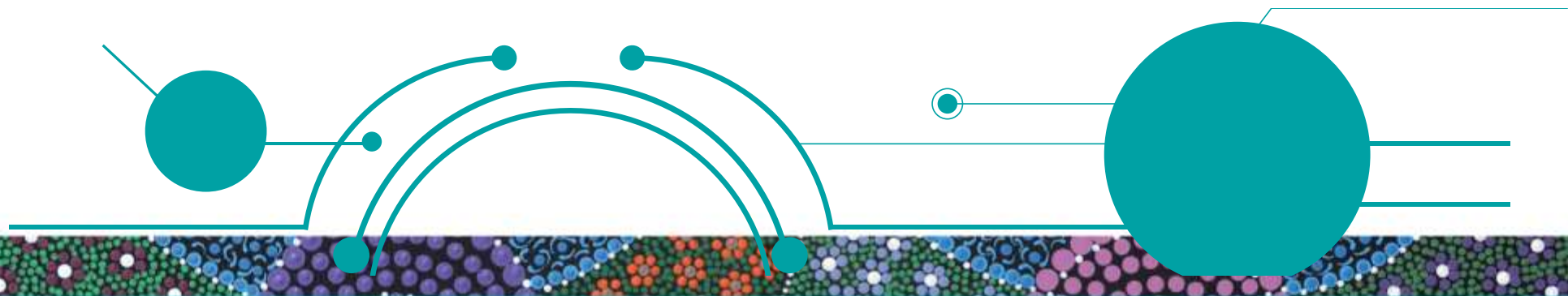
## Learning Objective 3

Explore ideas for improved use of My Health Record for medication management.

Standard 1.3 “Expect to Share”

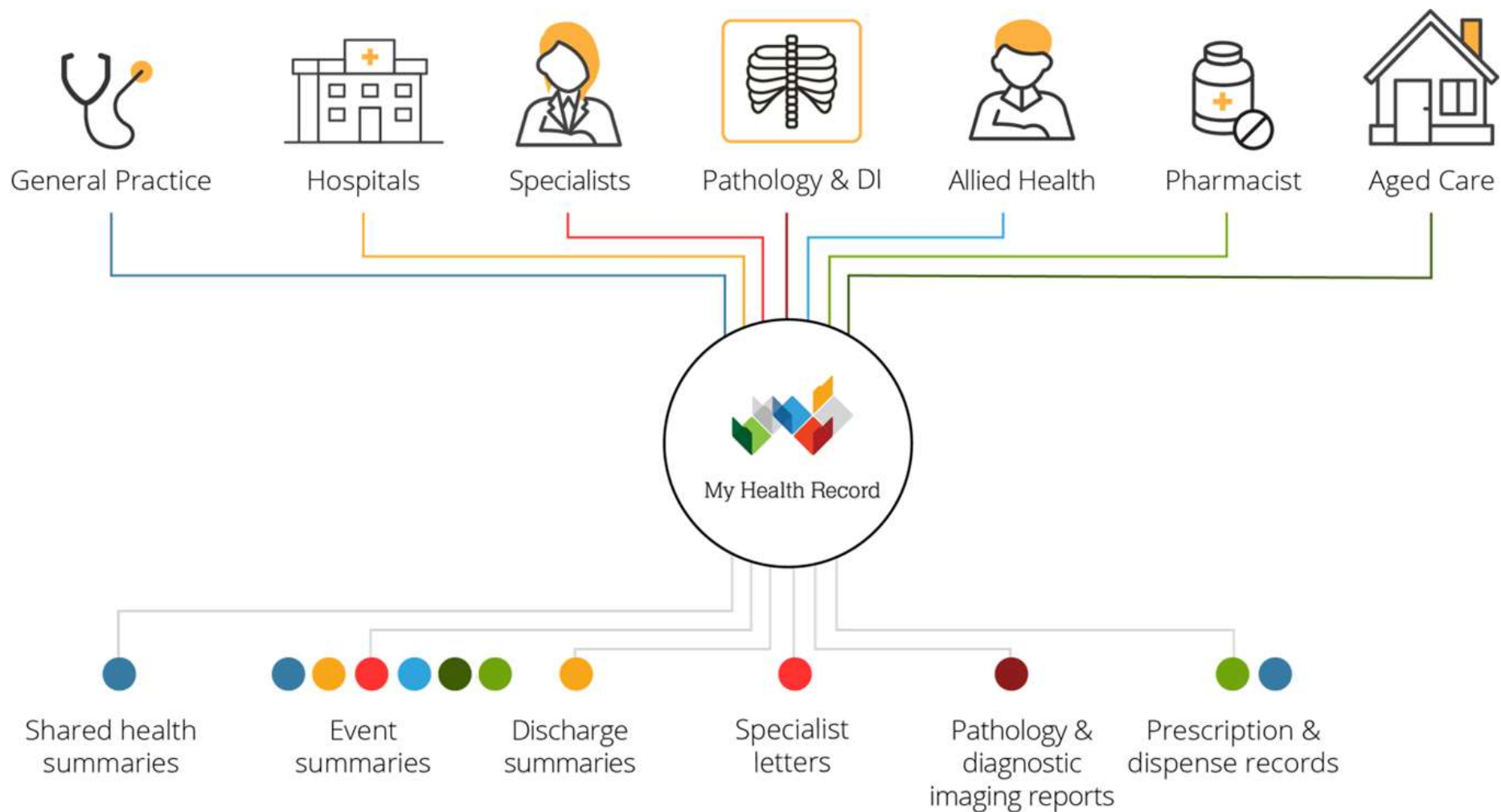
**“Health Professionals should expect to share their health information with colleagues and with patients to facilitate safe and effective health care”**

RACGP Quality Health Records in Australian Primary Healthcare

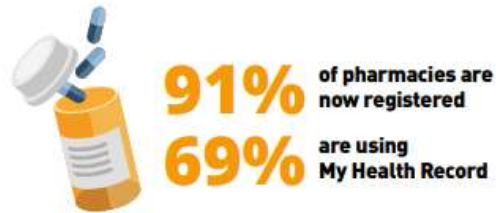




# My Health Record: Easily accessible across healthcare settings



## How are healthcare providers using it?



There are almost  
**43 million**  
Pathology Reports

How many documents are in the system now?



There are nearly  
**7 million**  
Diagnostic Imaging Reports



There are more than  
**6 million**  
Discharge Summaries



There are more than  
**4 million**  
Shared Health Summaries

How did healthcare provider views change in March?



Views by GP's in March reached nearly

**250,000**

An increase of almost  
**20%** since February.

Views by Public Hospitals and Health Services were

**180,000**



That's an increase of more than  
**40%** in the last month.

[My Health Record](#)

File Patient Edit Summaries Tools Clinical Correspondence Assessment Resources Sidebar MyHealthRecord Window Help

Go MD

Mrs Laura Curtin (83yrs 2mths) | DOB: 05/03/1937 | Gender: Female | Occupation: | 0m 59s

87 Chapman Ave. Gurnang. Nsw 2787 | Ph: 0455555555 (mobile) | Record No: | ATSI: Neither Aboriginal nor Torres Strait Islander

Allergies & Adverse Reactions: Nil known | Pension No: | Ethnicity:

Warnings: | Smoking Hx: Never smoked | IHI No: 8003 6085 0004 5331

MyHealthRecord: Exists with access permission as of 17/05/2020

Summary | Current Rx | Progress | Past history | Results | Letters | Documents | Old scripts | Imm. | Cervical Screening

Consultation date: 17/05/2020 | Previous visits: ALL

Visit type: Surgery Consultation

**Sunday May 17 2020** 14:43:37

Dr Phillip Lang

**Visit type:**

Surgery Consultation

Date	Recorded by:	Visit type	Reason for contact
07/08/2018	Dr Phillip Lang	Surgery Consultation	
17/05/2020	Dr Phillip Lang	Surgery Consultation	





# Pathology and Diagnostic Imaging included

My Health Record Document List - Mr Caleb Derrington

DocumentType:  ☐ Show last 3 months only

☒ Exclude Medicare documents ☒ Exclude prescription and dispense records ☒ Exclude superseded or removed documents

Current filter: Excluding Medicare documents; Excluding prescription and dispense records; Excluding superseded or removed records

Document Date	Service Date	Document	Organisation	Organisation Type
22/11/2017		Medicines View		Local Government Healthcare Administration
22/11/2017		Event Summary	Medical Center	Local Government Healthcare Administration
22/11/2017		Shared Health Summary	Medical Center	Local Government Healthcare Administration
03/04/2017		Shared Health Summary	Medical Center	General Practice
03/04/2017		e-Referral	Medical Center	General Practice
03/04/2017		Specialist Letter	Medical Center	General Practice
03/04/2017		Discharge Summary	Medical Center	General Practice
27/03/2017		Pathology Report	Sullivan Nicolaides Pathology	Pathology and Diagnostic Imaging Services
27/03/2017		Diagnostic Imaging Report	Imaging Queensland	Pathology and Diagnostic Imaging Services
17/03/2017		Diagnostic Imaging Report	Wesley Medical Imaging	Pathology and Diagnostic Imaging Services
17/03/2017		Pathology Report	Mater Pathology	Pathology and Diagnostic Imaging Services
10/03/2017		Pathology Report	Pathology Queensland	Pathology and Diagnostic Imaging Services
10/03/2017		Diagnostic Imaging Report	Brisbane Diagnostics	Pathology and Diagnostic Imaging Services
01/03/2017		Diagnostic Imaging Report	Queensland Diagnostic Imaging	Pathology and Diagnostic Imaging Services
01/03/2017		Pathology Report	QML Pathology	Pathology and Diagnostic Imaging Services

# My Health Record – Prescription & Dispense View

Prescribe and Dispense

- Mr Caleb Derrington

File

Help

From: 16-Jun-2010

To: 24-Feb-2019

Group by: Prescription

☒ Collapse Medications

View

Save

Prescription and Dispense View

Grouped by Prescription    From 16-Jun-2010    To 24-Feb-2019

Mr Caleb DERRINGTON    DoB 15-Jun-1933 (85y)    SEX Male    IHI 8003 6080 0004 5922

START

This view is not a complete record of the individual's medicines information.

Prescribed	Medicine Details	First Dispense	Last Dispense	Dispensed
3-Apr-2017	E-Mycin 400 mg tablet: film-coated, 25	unavailable	unavailable	unavailable
unavailable	E-Mycin 400 mg tablet: film-coated, 25, bottle	3-Apr-2017	3-Apr-2017	unavailable

ADMINISTRATIVE DETAILS

Patient

Name

Mr Caleb DERRINGTON

Sex

Male

Indigenous Status

Neither Aboriginal nor Torres Strait Islander origin

Date of Birth

15-Jun-1933 (85y)

IHI

8003 6080 0004 5922

Address

Not Provided

Author

Device Name

My Health Record Simulator

Clinical Document Details

Document Type

PCEHR Prescription and Dispense View

Creation Date/Time

24 Feb 2019 08:07+1000

Date/Time Attested

Not Provided

Document ID

2.25.163744197330031482862116458018043021049

Document Set ID


2a22e56f-1363-48e4-bd1d-f0a35ca078c7

Document Version

1

Completion Code

Final

 Train IT Medical

trainitmedical.com.au

SMITH, JOHN DOB 17-Mar-1963 (50 yrs) SEX Male [Close](#)

Help

Showing All

Health Record Overview

Clinical Documents

Medicine Records

Consumer Documents

▼ Dispense Record

13-Feb-2013 Dispense Record

13-Jan-2013 Dispense Record

16-Nov-2012 Dispense Record

▼ Prescription Record

13-Jan-2013 Prescription Record

16-Nov-2012 Prescription Record

Prescription and Dispense View

Child Development

Medicare Records

More

## Prescription and Dispense View

This view should not be wholly relied upon to be a complete record of prescribed and dispensed medicines.

Note: Your search could return information created up to 2 hours before the start date and up to 5 hours after the end date you select. This is to cater for the different time zones in Australia. At times this may mean the search will return information about healthcare events on the day before or after the date selected.



Event date 08-Aug-2011 to 08-Aug-2013 [Filter](#)

Group by Prescription

Prescribed	Medicine Details	First Dispense	Last Dispense	Dispensed
16-Nov-2012	<b>APO-Tramadol</b>	16-Nov-2012	16-Nov-2012	1 of 6
16-Nov-2012	Dispensed Tramadol hydrochloride - APO-TRAMADOL - 50 mg - 1 tablet prn - Tablet - Supply 20 - Original dispense			
16-Nov-2012	Prescribed Tramadol hydrochloride - APO-TRAMADOL - 50 mg - 1 tablet prn - Tablet - Supply 20 - Dispense original and 5 repeats			
31-Oct-2010	<b>Amoxil 250mg</b>	13-Jan-2013	13-Feb-2013	2 of 3
13-Feb-2013	Dispensed AMOXIL 250MG - One tablet three times a day- Supply 30 tablets - Repeat 1			
13-Jan-2013	Dispensed AMOXIL 250MG - One tablet three times a day- Supply 30 tablets - Original dispense			
13-Jan-2013	Prescribed AMOXIL 250MG - One tablet three times a day- Supply 30 tablets - Dispense original and 2 repeats			



← → ↻ 🏠 <https://www.myhealthrecord.gov.au/for-healthcare-professionals>

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Home

## For healthcare professionals

As of June 30 2020, all individual NASH PKI certificates will be decommissioned. You will need a PRODA account to log in.

[Sign up for one here](#)

### What is My Health Record?

My Health Record is a secure online summary of an individual's health information and is available to all Australians. Healthcare providers authorised by their healthcare organisation can access My Health Record to view and add patient health information.

Through the My Health Record system you can access timely information about your patients such as shared health summaries, discharge summaries, prescription and dispense records, pathology reports and diagnostic imaging reports.

### Register your organisation for My Health Record

Healthcare professionals can access patients' records in the My Health Record system through conformant clinical information systems or via the web-based and read-only Provider Portal.

#### Not registered yet?

[Start registration process](#)

#### Provider Portal

If you have a login to the Provider Portal, you can access it here:

[Log in to Provider Portal](#)

[GET STARTED](#)



# Suggested Next Steps

1. Team meeting to educate and discuss how you will proceed.
2. Contact PHN for assistance if you are not yet set up for ePrescriptions and My Health Record.
3. Investigate connected pharmacies near you.
4. Access further education.
5. Implement a 'Quality Improvement Activity' in regard to updating patient mobile phone numbers and emails.





# Educate

learn | power | excel

Bp Learning

## INTRODUCING ELECTRONIC PRESCRIBING BP PREMIER—MASTERCLASS

Bp Premier | Jade SP3



00:14

Best Practice

<https://vimeo.com/423908248>





Good  
things can still  
happen in the  
midst of chaos.

- @theburntoutbrain

# Resources

## ADHA EP Webpage

- <https://www.digitalhealth.gov.au/get-started-with-digital-health/electronic-prescriptions>
- [Prescriber](#) and [Dispenser](#) page weblinks
- Upcoming dedicated [webinars](#)

## Department of Health EP Webpage

- <https://www.health.gov.au/initiatives-and-programs/electronic-prescribing>

## Department of Health Fact Sheet:



- <https://www.health.gov.au/resources/publications/covid-19-national-health-plan-primary-care-fast-track-electronic-prescribing>
- <https://www.erx.com.au/eprescribing/>
- <http://www.medisecure.com.au/>



## Access eLearning course:

<https://courses.trainitmedical.com.au/>

Enrolment Code: **p8GsSTHo**

 Course  Materials

1. Presentation used in Nurse Connect WentWest Webinar
2. Presentation used in WentWest & HealthDirect Webinar :
3. Telehealth Video Consultations Guide | RACGP
4. How to do video consultations well | ACRRM

Enrolled

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WESTERN SYDNEY  
An Australian Government Institute

**WentWest**  
Progressing Health, One

## COVID-19 & Telehealth

- WentWest -

Presented by Katrina Otto  
Train IT Medical Pty Ltd  
[www.trainitmedical.com.au](http://www.trainitmedical.com.au)  
[katrina@trainitmedical.com.au](mailto:katrina@trainitmedical.com.au)

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### WENTWEST – COVID19

See more...



# We're here to help you!



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