

# Electronic transfer of prescriptions using MedicalDirector Clinical

**- WentWest -**

Presented by:

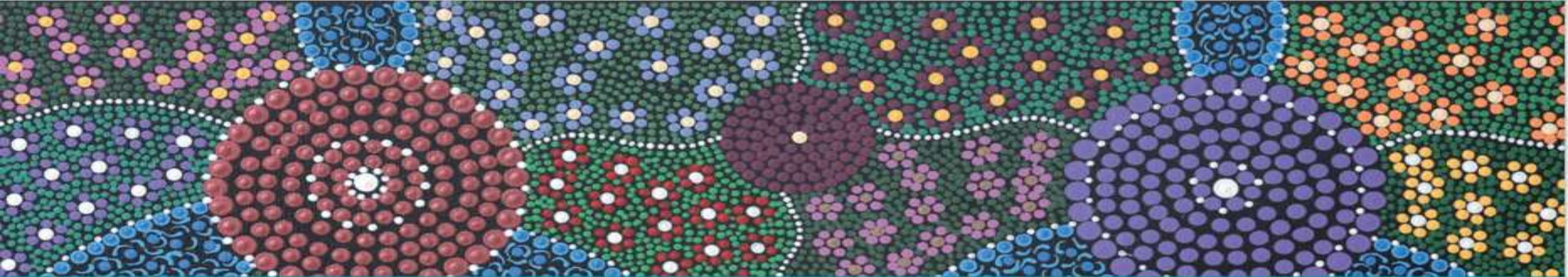
Katrina Otto

Train IT Medical Pty Ltd

[www.trainitmedical.com.au](http://www.trainitmedical.com.au)

[enquiries@trainitmedical.com.au](mailto:enquiries@trainitmedical.com.au)





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Train IT Medical acknowledge the traditional owners and custodians of land and waterways we meet on today.

We wish to pay our respects to Aboriginal and Torres Strait Islander elders past, present and future.



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## Further learning:



### ePrescriptions

#### Australian Digital Health Agency

[Frequently Asked Questions | ADHA | document](#)  
[Dispenser Information | ADHA | document](#)

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#### Department of Health

[Electronic Prescribing | Dept of Health | document](#)  
[Covid-19 National Health Plan Primary Care – Fast Track Electronic Prescribing | Dept of Health | Fact Sheet](#)

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#### MedicalDirector

[The way we prescribe is changing – are you ready? | MedicalDirector | Blog and Patient Education Video](#)  
[Preparing your practice for ePrescribing | MedicalDirector | Checklist](#)  
[Why a unified approach to ePrescribing roll-out is so crucial | MedicalDirector | blog](#)



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# The way we prescribe is changing – are you ready?

To minimize  
agreed  
prescription  
script v



[Video for staff and patients](#)

## Access eLearning course:

<https://courses.trainitmedical.com.au/>

**Enrolment Code: p8GsSTHo**

 Course  Materials

1. Presentation used in Nurse Connect WentWest Webinar
2. Presentation used in WentWest & HealthDirect Webinar :
3. Telehealth Video Consultations Guide | RACGP
4. How to do video consultations well | ACRRM



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## COVID-19 & Telehealth

- WentWest -

Presented by Katrina Otto  
Train IT Medical Pty Ltd  
[www.trainitmedical.com.au](http://www.trainitmedical.com.au)  
[katrina@trainitmedical.com.au](mailto:katrina@trainitmedical.com.au)

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### WENTWEST – COVID19

[See more...](#)



## Learning Objectives:

1. Discuss the use of the token model and patient impact of changes to electronic prescribing.
2. Learn about the changes in the prescribing process in MedicalDirector Clinical.
3. Explore ideas for improved use of My Health Record for medication management.



## Learning Objective 1:

Discuss the use of the token model and patient impact of changes to electronic prescribing.

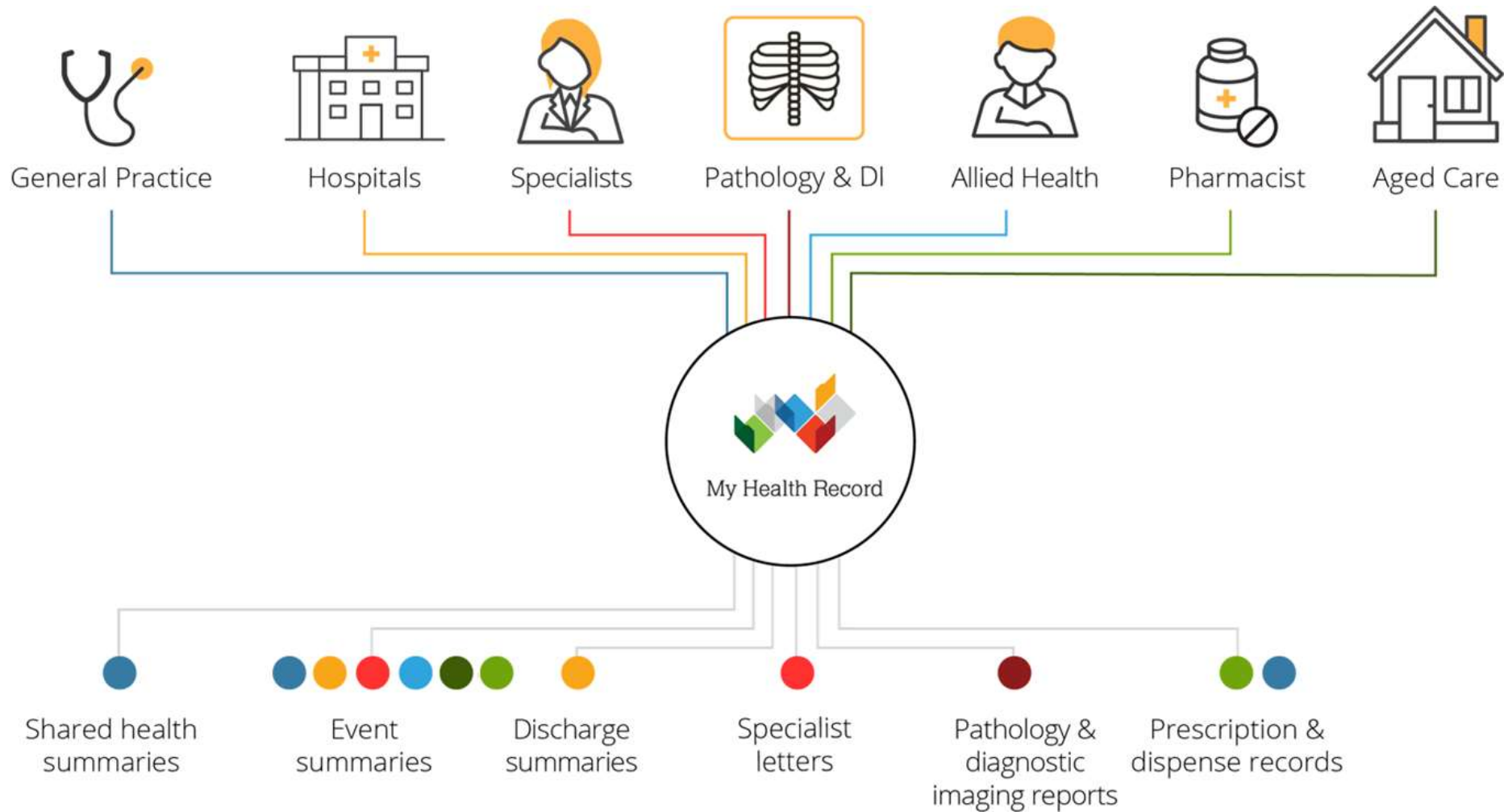


## What is ePrescribing?

- Alternative option to paper prescriptions.
- Not mandatory.
- Patients and prescribers choose between paper or electronic prescription.
- Federal and state legislation changes required to make ePrescribing legal.



# Digital Health Technology – My Health Record



# Preparing for electronic prescriptions

**Configure a Prescription Delivery Service (PDS)**

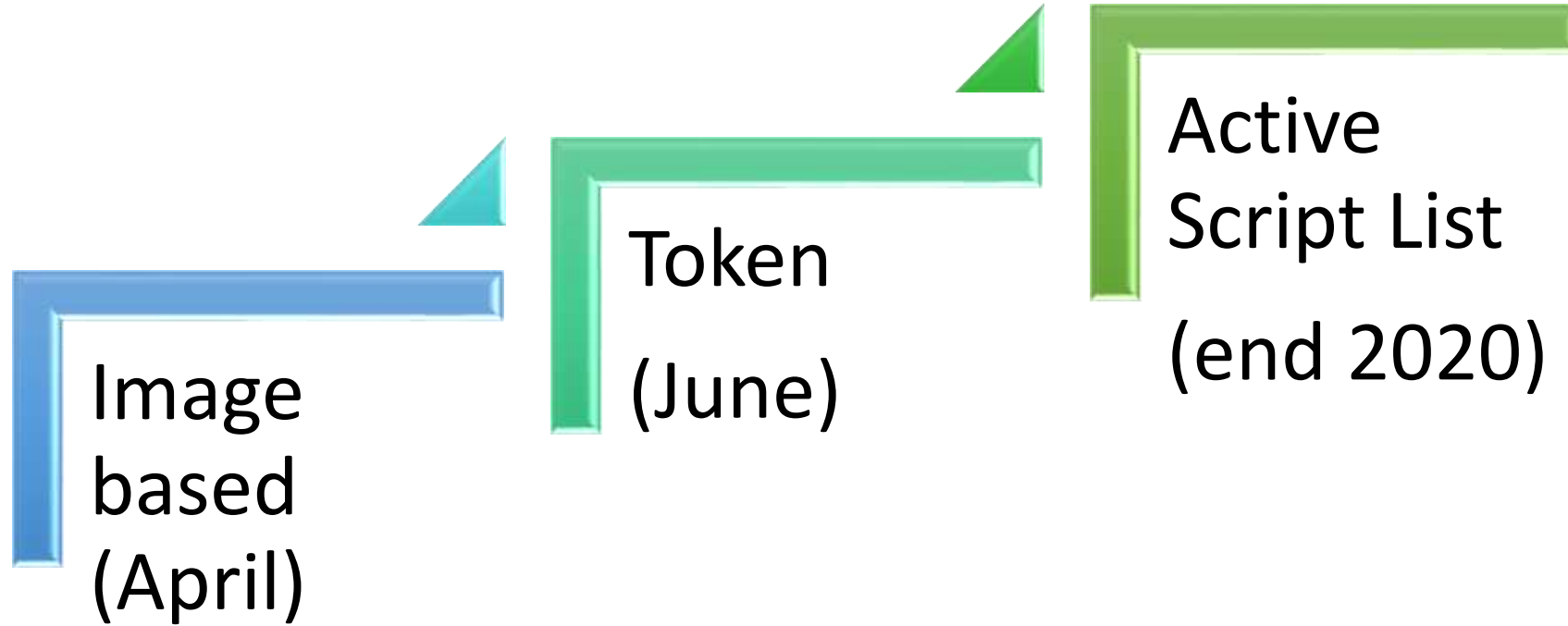
Allows secure exchange of prescription information between prescribing and dispensing systems

Updated version of eRX Script Exchange or MediSecure.

ERX

[Medisecure](#)

# Continual Progression





***“So far so good.”***

***All looks very positive with great feedback  
from both the GPs and patients  
that have been involved with the testing.”***



Jacquie Morgan, Practice Manager, Rusden Street Medical Practice. Armidale NSW



## What are the benefits of ePrescribing?

- Supports telehealth services.
- Minimises potential for dispensing errors.
- Removes need for printing, sharing and storing paper prescriptions.
- Improves patient centred choice.
- May save patient travel if delivery service also available.
- Can minimise prescribing and dispense errors.
- It will be important if you want a progressive practice of the future.



## Tokens



The solution for the delivery of electronic prescribing has been accelerated and will be progressively available from the end of May 2020 and will see a unique QR barcode known as a 'token' sent via an app (if your patient has one), SMS or email.

The token will be scanned by your pharmacist as a key to unlock the electronic prescription from an encrypted and secure electronic prescription delivery service.

If you have any repeats of a prescription, a new token will be sent to you when the prescription is dispensed. You will need to keep the token to send to your pharmacy when you need to get the repeat filled.

## Active Script List



By the end of this year, more functionality will be available and in addition to the token, there will also be an option for your pharmacy to have a list of your active prescriptions in their software, so you don't have to forward it on.

To get your medicines you will need to prove your identity to the pharmacist and provide consent for the pharmacist to view your prescriptions.

## Steps to take in preparation for using an electronic prescription

- Ensure your address, email address and mobile number are up to date with your doctor and pharmacy.
- Check that your pharmacy can take an electronic prescription and are delivering medicines.

[Electronic Prescriptions - ADHA](#)

# Continual Progression

Image based  
(April)

Token  
(June)





## Multiple Medications

- One token (QR code) per medication.
- Each token is scanned by pharmacy.  
Tokens will not contain multiple medications.  
5 medications = 5 tokens
- Can be sent to carer's phone or email.
- Apps will allow easier management.
- Active Script List will allow easier management.



# Token Model



Prescription tokens can be managed on mobile devices. The mobile device will display the token in a manner suitable for scanning using existing pharmacy equipment.

# Electronic prescriptions – Token Model Demo



# Preparing for electronic prescriptions

## Register the organisation with the Healthcare Identifiers (HI) Service

The HI Service is a national system for allocating a unique healthcare identifier to healthcare organisations (HPI-O), professionals (HPI-I), and consumers (IHI).

The organisation seed registration results in a Healthcare Provider Identifier – Organisation (HPI-O).

The HI Service is also used for My Health Record.

## Apply for a NASH PKI Certificate

The National Authentication Service (NASH) Public Key Infrastructure (PKI) Certificate is used to securely connect to the HI Service and share health information.

## Gather Healthcare Provider Identifier – Individuals (HPI-Is)

Healthcare Provider Identifier – Individual (HPI-I) - Identifies the individual clinician delivering healthcare.

## Configure a Prescription Delivery Service (PDS)

Allows secure exchange of prescription information between prescribing and dispensing systems

Updated version of eRX Script Exchange or MediSecure.

## Prepare Your Practice

- Ensure your practice has a Healthcare Provider Identifier-Organisation (HPI-O) and is connected to the HI service. This is a core requirement for electronic prescribing.
  - Ensure your practice is connected to an Open Prescription Delivery such as eRx and MediSecure.
- Update your patients' and their carers' contact details on file (mobile phone number / email).
  - Keep your staff informed about electronic prescribing and how they may respond to patient's questions.



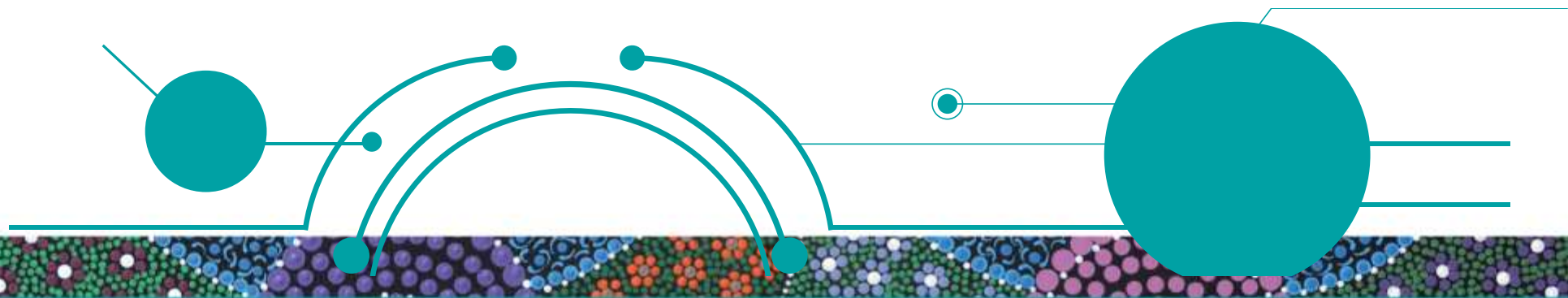
## Learning Objective 2:

Learn about the changes in the prescribing process in MedicalDirector Clinical.

Standard 1.3 “Expect to Share”

**“Health Professionals should expect to share their health information with colleagues and with patients to facilitate safe and effective health care”**

RACGP Quality Health Records in Australian Primary Healthcare



# Configuration – Edit Doctor Details

**Edit Doctor Details**

**User Details**

Name: Tobias Rodger \*

Address: 12 Fake St \*

City/Suburb: Burier \*

Postcode: 2540 \*

Phone: 0741512345 \*

Fax:

Prescriber No.: 9006058 \*

Provider No.: 0127697W \*

HPI-H No.: 8003 6165 6666 7013

AHPRA No.:

State Registration No.:

Qualifications: MBBS \*

E-mail:

\* = required fields

**Status**

Prescriber  Locum

**GPRN Details**

DOB: / / Sex: ▾ Graduation:

**MyHealthRecord Details**

Participate in MyHealthRecord

When the 'Participate in MyHealthRecord' option is checked:

- You can download or upload clinical documents to each patient's MyHealthRecord. This is subject to each patient's MyHealthRecord security status.
- You can upload prescription records to each patient's MyHealthRecord. Registration with ePrescribing is required.

Title: Mr

First Name: Tobias

Middle Name:

Last Name: Rodger

**ePrescribing**

Status: Registered: entity ID = N7RGW

Disable ePrescribing for this Practitioner  Participate in SafeScript

Enable Paperless ePrescribing

Top Level Access?  Options Editing?  Data Export Privileges?

Auto-capitalise names  PKI Encryption  MyHealthRecord Assisted Registration

OK Cancel



# Owing Scripts

Enter Dose

Drug details

KINSON TABLET

Dose: See Company Product Information

PI

Monograph

Dose

Frequency

Instructions

Route of Admin

Oral - Swallowed

Purpose of action

Print prescription

Hand-written prescription

Product advised here

Product supplied here

Advised or prescribed elsewhere

Duration of medication

Long term

Limited

MyHealthRecord consent

The patient agrees to this prescription being sent to their MyHealthRecord

Script owing

Urgent supply. Do not provide to patient, send directly to pharmacy.

Calculate

Add to favourites

Save as default

Start date of medication

21/04/2020

Ok

Cancel

# 3 ways to receive an eScript

1. Token via SMS
2. Token via Email
3. Token printed on paper

Prescription Preview - Rowan Bartlett

Deliver prescription by

SMS \*

Email \*

Paper Token (Letter Printer)

Printed Prescription (Script Printer)

Note: The prescription preview is a mock of a paper script to facilitate reviewing its contents. The script number is a placeholder, the actual number will be generated during submission or printing.

\* Owing scripts will have a paper token printed for providing to the pharmacy, not the patient. An electronic token will not be issued to the patient.

Prescription 1 of 3

Tobias Rodger  
2 Fake St. Burrier. 2540  
Phone: 0741512345

Prescriber Number: 9006058

Patient's Medicare No. 4950323601 1

Pharmaceutical benefits entitlement No.

PBS Safety Net entitlement cardholder  Concessional or dependant RPBS beneficiary or PBS Safety Net concession cardholder

Patient's name: Mr Rowan Bartlett  
Address: 123 Demo St. Rossville. 4871

Date: 22/05/2020

PBS:  RPBS X  Brand substitution not permitted

Script No: 12345678

ENDONE TABLET 5mg  
1 q.4.h. p.r.n.

Qty: 20 No repeats.

1 Item  
Tobias Rodger  
MBBS

ePrescription

By clicking OK I acknowledge that the prescriptions are true and correct.  
(Use the Next button above to review all prescriptions before clicking OK)

OK Cancel

# Doctors responsibility to have correct mobile &/or email.

**Patient Details** [X]

Pt. Details | Allergies/Adverse Reactions/Warnings | Family/Social Hx | Notes | Smoking | Alcohol | Personal Details

Title: Ms  Single Name  Head of Family  
First Name: Maureen  
Middle Name:   
Surname: Andrews  
Known as: Maureen  
Date of Birth: 01/01/1941 Gender: Female  Transgender  
ATSI:   
 Registered for CTG Co-Payment relief  
Ethnicity:   
Head of Family: Ms Maureen Andrews (79yrs 4mths) [Set]  
Medicare No:   
Medicare Expiry:   
Pension No:   
DVA No:   
Safety Net No:   
Record No: HCH1  
IHI No:   
IHI Record Status:   
IHI No Status:  This patient has withdrawn consent to upload clinical documents to MyHealthRecord (except for prescription records and investigation)  
 This patient has withdrawn consent to upload deidentified clinical data to the PHN data set.  
 This patient has withdrawn consent to upload deidentified clinical data to the OneNil data set.  
Pension Status:  
 None  
 Pension/HCC  
 Full DVA  
 Limited DVA

Contact Details

Residential Postal Preferred Mailing Address  Residential  Postal

Address: 1 Happy Street  
  
  
City/Suburb: Happy Valley Postcode: 4825

Default phone number to be displayed  
 Home  Work  Mobile  
Phone:   0424580286  
E-mail: maureen.andrews@gmail.com  
Preferred Contact: SMS  Do not send SMS

Update address for all family members  
 Auto-capitalise names

[Save] [Cancel]



# Recorded in Progress Notes – as usual

The screenshot displays a medical software interface for a patient named Mr Rowan Bartlett (47 yrs 2mths). The patient's details include DOB: 05/03/1973, Gender: Male, and Occupation: In 17s. The interface shows a list of consultations recorded by Tobias Rodger on 22/05/2020, all of which are Surgery Consultations. The table below provides a detailed view of these consultations.

Date	Recorded by	Visit type	Reason for contact	Start	Duration	Medicine time	Review date
20/04/2020	Tobias Rodger	Surgery Consultation		13:24:05	24h 14m 3...		
22/05/2020	Tobias Rodger	Surgery Consultation		09:26:13	0m 19s		
22/05/2020	Tobias Rodger	Surgery Consultation		09:25:42	0m 21s		
22/05/2020	Tobias Rodger	Surgery Consultation		09:32:04	1m 31s		
22/05/2020	Tobias Rodger	Surgery Consultation		09:33:16	0m 19s		
22/05/2020	Tobias Rodger	Surgery Consultation		09:33:54	5m 22s		
22/05/2020	Tobias Rodger	Surgery Consultation		09:49:32	0m 3s		

Below the table, a consultation entry for Friday May 22 2020 at 09:49:32 is shown, recorded by Tobias Rodger, with a visit type of Surgery Consultation. The actions listed include prescriptions issued for ENDONE TABLET 5mg 1 q 4 h. p.r.n., EPLIM EC TABLET 500mg 1 b.d., KINSON TABLET 100mg/25mg, and EPLIM EC TABLET 500mg 1 b.d.

The sidebar on the right contains a 'Fact Sheets' section with a search bar and a list of suggested fact sheets for Rowan Bartlett, including KINSON, ENDONE, MELATONIN, COVERSYL, and CLOMID. There is also a 'Feedback - Terms' section and a 'MD Clinical Promote' section with links for Influenza 'At Risk' Vaccination and Pneumococcal Disease 'At Risk' Vaccination.

# Reissue

Re-Issue Token - Rowan Bartlett

Deliver prescription token by

SMS \*

0412345678

Email \*

frederick.hope@medicaldirector.com

Paper Token (Letter Printer)

OK Cancel

# Reissue – sent notification

The screenshot displays the MedicalDirector Clinical 3.18c (DEV) interface for a patient named Ms Karen Anderson (27ys 4mths). The patient's details include DOB: 21/01/1993, Gender: Female, and Occupation: On Site. The interface shows a list of ePrescription Re-issue Status with the following data:

Script Owing	Authorisation number	ePrescription Send Date	ePrescription Send Status	ePrescription Re-issue Date	ePrescription Re-issue Status	ePrescription Cancel Date	ePrescription Cancel Status
No		28/05/2020 09:44:42	Sent				

The interface also features a sidebar with 'MD Clinical Prompts' (No Prompts), 'Practice Population Health Tool', and 'Open MedicalDirector Insights'. A watermark 'Old scripts' is visible over the main content area. The system tray at the bottom shows the user 'Tobias Rodger' and the date 'Thursday, 28 May 2020 09:44:52 AM'.



# Reissue – success

MedicalDirector Clinical 3.18c (DEV) - (Mr Rowan Bartlett (47yrs 2mths))

File Patient Edit Summaries Tools Clinical Correspondence Assessment Resources Sidebar MyHealthRecord Window Help

Mr Rowan Bartlett (47yrs 2mths) | DOB: 09/03/1973 | Gender: Male | Occupation: | In 20s

120 Demo St, Roseville, Qld 4071 | PH: 1 (mobile) | Record No: J991-161 | ATSI: |

Repeat No: | Ethnicity: |

Smoking Hx: 7 Smoker | IH No: 0000 6000 3335 7452

Warnings: Drug dependent | MyHealthRecord: Grants with access permission as of 22/05/2020 | Recall

Summary | Current Rx | Progress | Past history | Results | Letters | Documents | Qd scripts | Jms | Acupuncture | Correspondence | MDEExchange | SAT | HealthLink

Reason for deletion	Script Owing	ePrescription Send Date	ePrescription Send Status	ePrescription Reissue Date	ePrescription Reissue Status	ePrescription Cancel Date	ePrescription Cancel Status
	No	22/05/2020 09:29:57	Success				
	No	22/05/2020 09:33:55	Success				
	No	22/05/2020 09:33:55	Success				
	No	22/05/2020 09:35:55	Success				
	No	20/04/2020 13:51:15	Success				
	No	20/04/2020 13:51:15	Success				
	No	20/04/2020 13:33:16	Success				
	No	20/04/2020 13:33:16	Success				
	No	20/04/2020 13:35:16	Success				

ePrescription Send Date	ePrescription Send Status
22/05/2020 09:29:57	Success
22/05/2020 09:33:55	Success
22/05/2020 09:33:55	Success
22/05/2020 09:35:55	Success
20/04/2020 13:51:15	Success
20/04/2020 13:51:15	Success
20/04/2020 13:33:16	Success
20/04/2020 13:33:16	Success
20/04/2020 13:35:16	Success



## Reissue – success





# Owing Scripts

Enter Dose

Drug details

KINSON TABLET

Dose: See Company Product Information

PI

Monograph

Dose

Frequency

Instructions

Route of Admin

Oral - Swallowed

Purpose of action

Print prescription

Hand-written prescription

Product advised here

Product supplied here

Advised or prescribed elsewhere

Duration of medication

Long term

Limited

MyHealthRecord consent

The patient agrees to this prescription being sent to their MyHealthRecord

Script owing

Urgent supply. Do not provide to patient, send directly to pharmacy.

Calculate

Add to favourites

Save as default

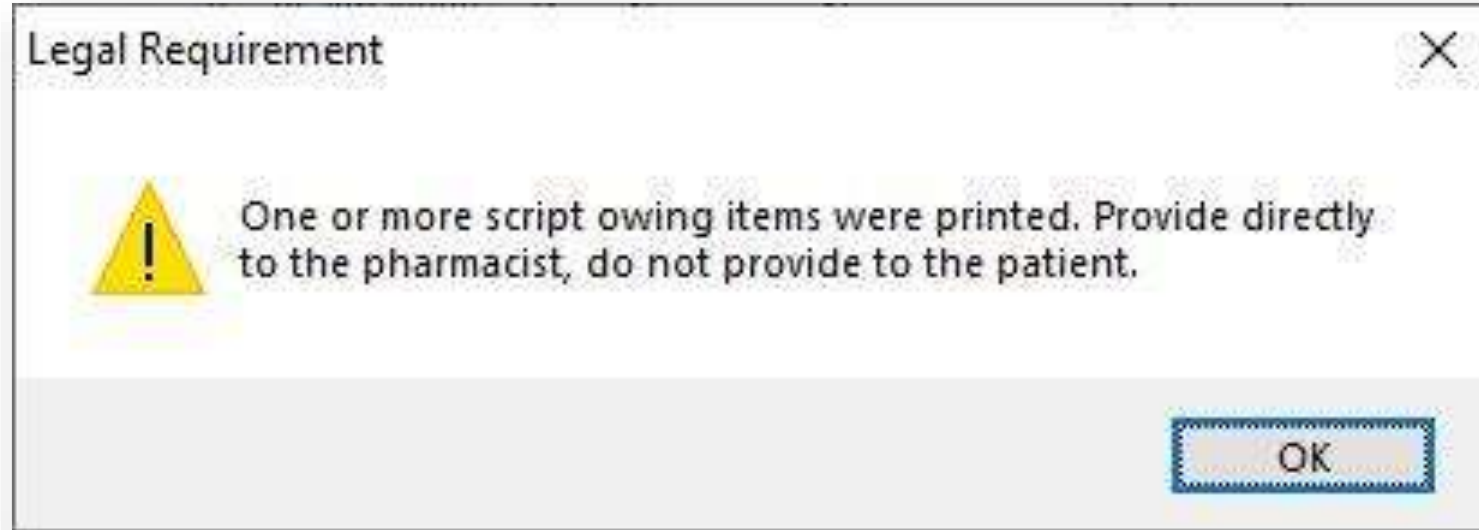
Start date of medication

21/04/2020

Ok

Cancel

## Owing script notification



Top 5

Frequently  
asked  
Questions

[More FAQs from ADHA https://www.digitalhealth.gov.au/get-started-with-digital-health/electronic-prescriptions](https://www.digitalhealth.gov.au/get-started-with-digital-health/electronic-prescriptions)





What if a script does not send?

A: You will get an error message and will default to print and mark the script as printed.

[ADHA FAQs](#)



What if you lose or delete a token?

A: Patient should contact the practice to request replacement eScript token.

Doctor can select prescription reissue token.

[ADHA FAQs](#)



What if a prescription needs to be cancelled?

A: Doctors can cancel an eScript and that will remove it from the eScript exchange. They can then issue a new script and new eScript token.

[ADHA FAQs](#)





What about repeat prescriptions?

A: Generate as normal and select eScript to send the token to the patient.

Any future repeat tokens will be provided by the pharmacist directly to the patient.

Once prescription expires, repeat tokens will not be active for use.

[ADHA FAQs](#)





What about Schedule 8 drugs?

A: Controlled Drugs and Schedule 8 drugs can be prescribed by eScripts.

For states that require password confirmation of controlled drugs you will be prompted to enter the password when sending the eScript token.

[ADHA FAQs](#)



## 10 Steps Progress Plan

1. Connect to the HI service
2. Connect to a Prescription Delivery Service (eRX or Medisecure)
3. Enter Healthcare Provider Identifier-Organisation (HPI-O)
4. Enter HPI-Is for clinicians
5. Enter Prescriber Numbers
6. Enter AHPRA numbers
7. Import patient IHI numbers
8. Add carers' details (as appropriate)
9. Upload shared health summaries for vulnerable patients.
10. Document a simple Quality Improvement Idea (PDSA).





## Learning Objective 3

Explore ideas for improved use of My Health Record for medication management.

Mrs Laura Curtin (83yrs 2mths) ▼
 DOB: 05/03/1937
 Gender: Female
 Occupation: 
0m 59s

87 Chapman Ave. Gurnang. Nsw 2787
 Ph: 0455555555 (mobile)
 Record No: 
 ATSI: Neither Aboriginal nor Torres Strait Islander

Allergies & Adverse Reactions: Nil known
 Pension No: 
 Ethnicity: 
 Smoking Hx: Never smoked
 IHI No: 8003 6085 0004 5331

Warnings: 
 MyHealthRecord: Exists with access permission as of 17/05/2020

Consultation date: 17/05/2020 📅
**B**
*I*
U
**F**


 Previous visits:

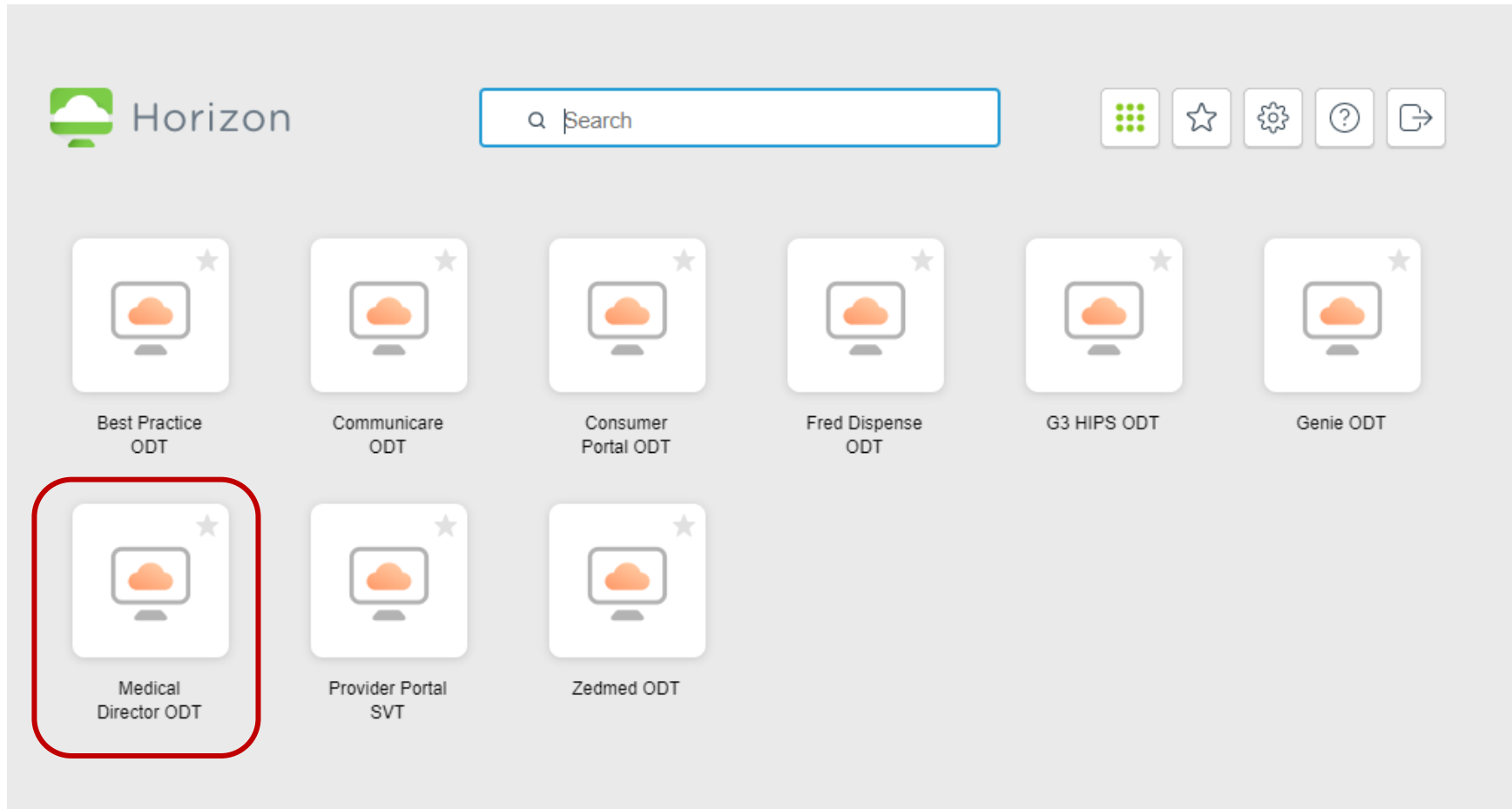
Visit type: Surgery Consultation ▼

**Sunday May 17 2020** 14:43:37  
 Dr Phillip Lang  
**Visit type:**  
 Surgery Consultation

Date	Recorded by:	Visit type	Reason for contact
07/08/2018	Dr Phillip Lang	Surgery Consultation	
17/05/2020	Dr Phillip Lang	Surgery Consultation	



# My Health Record 'On Demand' training environment



[On Demand Training Environment](#)

# My Health Record – Prescription & Dispense View

Prescribe and Dispense
- Mr Caleb Derrington

File Help

From: 16-Jun-2010
To: 24-Feb-2019
Group by: Prescription
 Collapse Medications
 [View](#)
[Save](#)

### Prescription and Dispense View

Grouped by Prescription From 16-Jun-2010 To 24-Feb-2019

Mr Caleb **DERRINGTON** DoB 15-Jun-1933 (85y) SEX Male IHI 8003 6080 0004 5922

START

This view is not a complete record of the individual's medicines information.

Prescribed	Medicine Details	First Dispense	Last Dispense	Dispensed
3-Apr-2017	E-Mycin 400 mg tablet: film-coated, 25	unavailable	unavailable	unavailable
unavailable	E-Mycin 400 mg tablet: film-coated, 25, bottle	3-Apr-2017	3-Apr-2017	unavailable

ADMINISTRATIVE DETAILS

<b>Patient</b>		<b>Author</b>	
Name	Mr Caleb DERRINGTON	Device Name	My Health Record Simulator
Sex	Male		
Indigenous Status	Neither Aboriginal nor Torres Strait Islander origin		
Date of Birth	15-Jun-1933 (85y)		
IHI	8003 6080 0004 5922		
Address	Not Provided		
<b>Clinical Document Details</b>			
Document Type	PCEHR Prescription and Dispense View		
Creation Date/Time	24 Feb 2019 08:07+1000		
Date/Time Attested	Not Provided		
Document ID	2.25.163744197330031482862116458018043021049		
Document Set ID	2a22e56f-1363-48e4-bd1d-f0a35ca078c7		
Document Version	1		
Completion Code	Final		

# Access via National Provider Portal

The screenshot displays the National Provider Portal interface. At the top left, the Australian Government and My Health Record logos are visible. The user is logged in as JESSY Manjunath, with a welcome message and a 'LOGOUT' button. The patient's name is HORTON, ENID O, with a date of birth of 06-Sep-1968 (51 Years) and sex of Female. A 'Close Record' button is present. A navigation bar contains several tabs: 'Health Record Overview' (highlighted with a red box), 'Clinical Documents', 'Medicine Records', 'Consumer Documents', 'Child Development', 'Medicare Records', and 'Advance Care Planning'. A search icon is also present. The 'Health Record Overview' section shows a list of documents with counts: Diagnostic Imaging Reports (2), Discharge Summary (4), e-Referral (7), Event Summary (15), Pathology Reports (12), Pharmacist Shared Medicines List (0), Shared Health Summary (6), and Specialist Letter (12). A 'Print' button is located in the top right of this section. Below the list, there is a section titled 'Documents since the last Shared Health Summary' with a brief description.

Health Record Overview

- Diagnostic Imaging Reports 2
- Discharge Summary 4
- e-Referral 7
- Event Summary 15
- Pathology Reports 12
- Pharmacist Shared Medicines List 0
- Shared Health Summary 6
- Specialist Letter 12

Documents since the last Shared Health Summary

This section lists key documents uploaded to this record since the last Shared Health Summary, such as discharge summaries. Other documents, such as

SMITH, JOHN DOB 17-Mar-1963 (50 yrs) SEX Male [CLOSE](#)

[Help](#)

Showing All

[Print](#)

- Health Record Overview
- Clinical Documents
- Medicine Records
- Consumer Documents
- ▼ Dispense Record
  - 13-Feb-2013 Dispense Record
  - 13-Jan-2013 Dispense Record
  - 16-Nov-2012 Dispense Record
- ▼ Prescription Record
  - 13-Jan-2013 Prescription Record
  - 16-Nov-2012 Prescription Record
  - Prescription and Dispense View
- Child Development
- Medicare Records
- More

## Prescription and Dispense View

This view should not be wholly relied upon to be a complete record of prescribed and dispensed medicines.

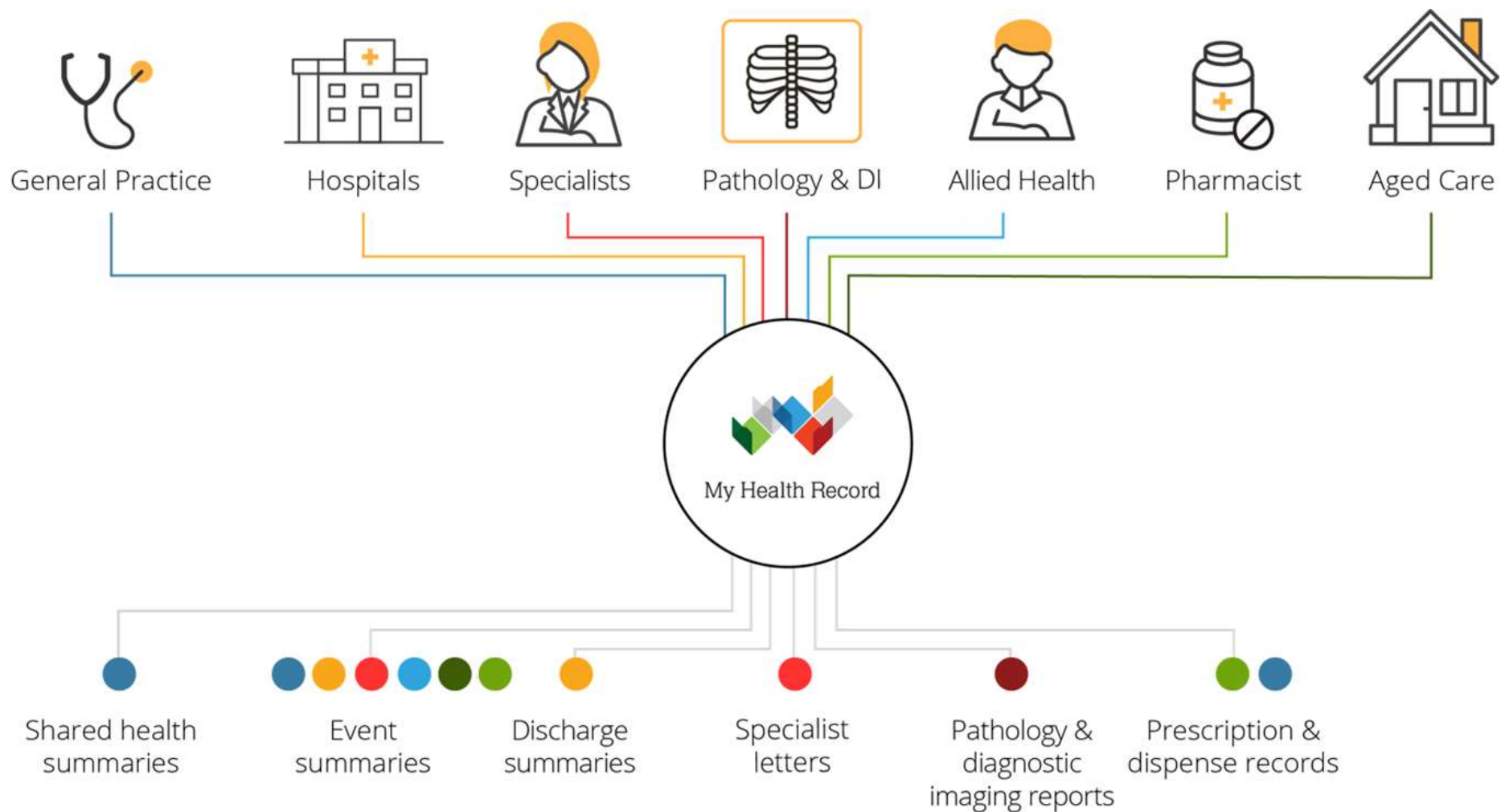
Note: Your search could return information created up to 2 hours before the start date and up to 5 hours after the end date you select. This is to cater for the different time zones in Australia. At times this may mean the search will return information about healthcare events on the day before or after the date selected.

Event date:  to  [Filter](#)

Group by:  ▼

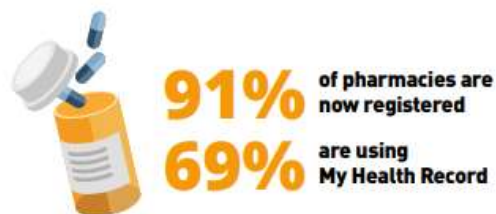
Prescribed	Medicine Details	First Dispense	Last Dispense	Dispensed
16-Nov-2012	<b>APO-Tramadol</b>	16-Nov-2012	16-Nov-2012	1 of 6
16-Nov-2012	Dispensed Tramadol hydrochloride - APO-TRAMADOL - 50 mg - 1 tablet prn - Tablet - Supply 20 - Original dispense			
16-Nov-2012	Prescribed Tramadol hydrochloride - APO-TRAMADOL - 50 mg - 1 tablet prn - Tablet - Supply 20 - Dispense original and 5 repeats			
31-Oct-2010	<b>Amoxil 250mg</b>	13-Jan-2013	13-Feb-2013	2 of 3
13-Feb-2013	Dispensed AMOXIL 250MG - One tablet three times a day- Supply 30 tablets - Repeat 1			
13-Jan-2013	Dispensed AMOXIL 250MG - One tablet three times a day- Supply 30 tablets - Original dispense			
13-Jan-2013	Prescribed AMOXIL 250MG - One tablet three times a day- Supply 30 tablets - Dispense original and 2 repeats			

# My Health Record: Easily accessible across healthcare settings





## How are healthcare providers using it?



### How did healthcare provider views change in March?





Views by Public Hospitals and Health Services were

**180,000**

That's an increase of more than **40%** in the last month.

← → ↻ 🏠 <https://www.myhealthrecord.gov.au/for-healthcare-professionals>

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# For healthcare professionals

As of June 30 2020, all individual NASH PKI certificates will be decommissioned. You will need a PRODA account to log in.

[Sign up for one here](#)

## What is My Health Record?

My Health Record is a secure online summary of an individual's health information and is available to all Australians. Healthcare providers authorised by their healthcare organisation can access My Health Record to view and add patient health information.

Through the My Health Record system you can access timely information about your patients such as shared health summaries, discharge summaries, prescription and dispense records, pathology reports and diagnostic imaging reports.

## Register your organisation for My Health Record

Healthcare professionals can access patients' records in the My Health Record system through conformant clinical information systems or via the web-based and read-only Provider Portal.

### Not registered yet?

[Start registration process](#)

### Provider Portal

If you have a login to the Provider Portal, you can access it here:

[Log in to Provider Portal](#)

[GET STARTED](#)



# Patient Education



[Share MedicalDirector's video on your website/social media channels](#)



***“So far so good.”***

***All looks very positive with great feedback  
from both the GPs and patients  
that have been involved with the testing.”***



Jacquie Morgan, Practice Manager, Rusden Street Medical Practice. Armidale NSW



# Access Medical Directors' Training & Resources

## CHECKLIST

### Prepare for ePrescribing in MedicalDirector Helix and Clinical

ePrescribing is almost here! Before you can get started, you'll need to ensure your practice and practitioners are ready for the ePrescribing rollout. To make it easier, we've put together a quick checklist of what you need to do.

#### For your practice

- Check you have a HPI-O number
- Make sure you have a PKI Site Certificate
- Set up eRx script exchange

*Note, this applies to practices using MedicalDirector Clinical only. Practices using MedicalDirector Helix will have access to eRx automatically.*

#### For each practitioner

- Make sure they are registered with AHPRA
- Check if they have a HPI-I number

# Suggested Next Steps

1. Team meeting to educate and discuss how you will proceed.
2. Contact PHN for assistance if you are not yet set up for ePrescriptions and My Health Record.
3. Investigate connected pharmacies near you.
4. Access further education.
5. Implement a 'Quality Improvement Activity' in regard to updating patient mobile phone numbers and emails.



A vertical image with a warm, orange-toned background. In the center, a person's silhouette is shown in profile, looking upwards. The sky is a gradient of orange and yellow, with dark silhouettes of tree branches at the top and bottom. The text is centered in a serif font.

Good  
things can still  
happen in the  
midst of chaos.

- @theburntoutbrain

# Resources

## ADHA EP Webpage

- <https://www.digitalhealth.gov.au/get-started-with-digital-health/electronic-prescriptions>
- [Prescriber](#) and [Dispenser](#) page weblinks
- Upcoming dedicated [webinars](#)

## Department of Health EP Webpage

- <https://www.health.gov.au/initiatives-and-programs/electronic-prescribing>

## Department of Health Fact Sheet:

- <https://www.health.gov.au/resources/publications/covid-19-national-health-plan-primary-care-fast-track-electronic-prescribing>
- <https://www.erx.com.au/eprescribing/>
- <http://www.medisecure.com.au/>



Connecting you to better healthcare

with electronic prescriptions

CHEMIST

PHARMACY

## Electronic Prescriptions

The delivery of electronic prescribing has been accelerated to allow you to receive vital healthcare services while maintaining physical distancing.


>



## Access eLearning course:

<https://courses.trainitmedical.com.au/>

**Enrolment Code: p8GsSTHo**

 Course  Materials

1. Presentation used in Nurse Connect WentWest Webinar
2. Presentation used in WentWest & HealthDirect Webinar :
3. Telehealth Video Consultations Guide | RACGP
4. How to do video consultations well | ACRRM



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Progressing Health Care

## COVID-19 & Telehealth

- WentWest -

Presented by Katrina Otto  
Train IT Medical Pty Ltd  
[www.trainitmedical.com.au](http://www.trainitmedical.com.au)  
[katrina@trainitmedical.com.au](mailto:katrina@trainitmedical.com.au)

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### WENTWEST – COVID19

[See more...](#)

# We're here to help you!

[katrina@trainitmedical.com.au](mailto:katrina@trainitmedical.com.au)

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[support@wentwest.com.au](mailto:support@wentwest.com.au) | ph 8811 7117

[Lauren.wright@wentwest.com.au](mailto:Lauren.wright@wentwest.com.au) | ph 8811 7117

